

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>0011255</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  <b>10/31/2012</b>
NAME OF PROVIDER OR SUPPLIER  <b>KOURTLAND HOUSE</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>308 S EATON AVE GREENWOOD, WI 54437</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS  During an abbreviated survey at Kourtland House AFH on 10/31/12, 2 deficiencies were identified.	M 000		
M 276	88.05(3)(a) HOME ENVIRONMENT  An adult family home shall be safe, clean and well-maintained and shall provide a homelike environment.  This Rule is not met as evidenced by: Based on observation and interview, the facility did not ensure that the adult family home was maintained in a safe and clean manner.  Findings:  Example 1  During a tour of the facility on 10/31/12, surveyor 18705 observed that there was an overturned empty (used) cat box on the seat cushion of the loveseat/sofa in the small sitting room. When the surveyor lifted the cat box, the surveyor observed a stain on the seat cushion and the seat cushion was covered with a baking soda furniture/carpet deodorizer. (Surveyor noted that there are 2 cats living in the facility.)  On 10/31/12, Staff A stated she was unaware of what had happened to the sofa. Staff A indicated she would check on what happened and make sure that the sofa was cleaned in a sanitary manner.  On 11/6/12, Staff A responded that the sofa has been cleaned and has a new cover.	M 276		

For long term care providers, a plan of correction is required for class A, B, & C violations.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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M 276	Continued From page 1  Example 2  On 10/31/12, an inspection of the furnace room revealed that there was water covering the floor under the boiler and the water heater.  On 10/31/12, Staff A explained that on the previous day, the heating contractor serviced the boiler and "bled the line." Staff A had not seen the condition of the furnace room. Staff A agreed to ensure that the water would be removed from the floor and the room would be cleaned.  On 11/6/12, Staff A responded that the water had been removed from the furnace room, the floor had been cleaned and the heating contractor had installed a pipe so that the water from the boiler would flow to the floor drain.  Example 3  On 10/31/12, inspection of the laundry room revealed that the area behind the clothes dryer was very dusty and full of lint.  On 10/31/12, Staff A agreed that the area behind the dryer needed to be cleaned.	M 276			
M 514	88.09(2)(a) SERVICE PROVIDER RECORD  Service provider record. The licensee shall maintain and keep up to date a separate personnel record for each service provider. The licensee shall ensure that all service provider records are adequately safeguarded against destruction, loss or unauthorized use. A service provider record shall include all of the following:	M 514			

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M 514	<p>Continued From page 2</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility did not ensure that a complete separate personnel file was maintained for Staff A, Staff B and Staff C.</p> <p>Findings:</p> <p>On 10/31/12, a review of the record files for Staff A, Staff B and Staff C revealed that the personnel files did not contain documentation, including the staff person's name and address; social security number; date of birth; beginning date of employment; job related experience and training; educational qualifications; documentation of the initial training requirement of first aid; and the documented results of screening for communicable disease.</p> <p>During an interview on 10/31/12, the licensee, Staff A, stated that she, Staff B and Staff C had completed training in first aid as they had worked at other assisted living facilities. (Staff A is a registered nurse and provides first aid continuing education every year.) Staff A also indicated that they all had tuberculosis screenings and physical exams completed. Staff A stated that there were other places where the documentation could be located but it was not available at the time of the survey. Staff A agreed to create documentation for each employee showing their names, addresses, and other required information for the record files.</p> <p>On 11/7/12, Staff A informed surveyor 18705 that the staff information was placed in employee files. Staff A explained that first aid continuing education and current TB screening information would be added to the employees' files.</p>	M 514		

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