Information Regarding HPE® MyRoom

Certain training sessions will be conducted as real-time, web-based training sessions facilitated through HPE® MyRoom.

Prior to participating in a MyRoom training session for the first time:
1) Go to *https://www.myroom.hpe.com/Support/Requirements* to check the system requirements for using MyRoom.

2) Go to https://www.myroom.hpe.com/to download and install MyRoom.

On the day and time of the scheduled session:
1) Download the training materials (available on the Providers Trainings page of the ForwardHealth Portal).

2) Access the MyRoom training session using the link that will be e-mailed to you.

Note: A separate phone line/phone number is not needed to listen in/participate in a MyRoom training session. Participants can listen to the training session either through their computer's built-in speaker system or through any headset compatible with their computer. Participants may ask questions or deliver feedback real-time via the Chat and Question tools. For assistance with sound or the communication tools, contact MyRoom technical support at (800) 248-9704.

Questions?
For questions about using MyRoom or for assistance with technical issues before or during the training session, contact MyRoom technical support at (800) 248-9704.