

For Wisconsin Medicaid-certified providers

Birth to 3 and natural environments

Wisconsin Medicaid provides this information on Birth to 3 Program changes because many Birth to 3 children are also Medicaid recipients.

This describes Wisconsin Birth to 3 (B-3) Program requirements [per Code of Federal Regulations (CFR) (34 CFR Part 303)] related to the provision of services in the child's natural environment and Medicaid procedures to support these services. The October 1998 *Medicaid Update* described the responsibility of Medicaid providers to promptly refer children with developmental delays or disabilities who are aged 36 months or younger to county B-3 (early intervention) Programs to determine eligibility.

Birth to 3 regulations require that IFSP services be provided in natural environments to the maximum extent appropriate. IFSP services may be provided in a setting other than a natural environment only when outcomes cannot be satisfactorily achieved for the child in his or her natural environment. The policies in this Update apply to both fee-for-service and HMO network providers.

Natural environment requirements for the Individualized Family Service Plan

The IFSP provides a description of the outcomes, strategies, supports, and services appropriate to meet the needs of the child and family, along with the natural environment settings where services will be provided. The child's IFSP team determines which settings are appropriate for the delivery of early intervention services based on the needs of the child. When services are not provided in the child's natural environment, the IFSP must include a justification of the extent, if any, to which services will not be provided in a natural environment.

Wisconsin Medicaid prior authorization requests for children aged birth to three

Effective with this Update, providers submitting prior authorization (PA) requests for children from birth to age three are required to provide additional information as follows:

- When submitting an initial PA request for a child aged birth to 36 months, submit a copy of the child's current IFSP. With written

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Requirements for health care providers

For children in the Birth to 3 (B-3) Program, federal regulations require that providers deliver all services identified in a child's Individualized Family Service Plan (IFSP) in the child's "natural environment," unless otherwise specified in the IFSP. "Natural environment" is defined in both 34 CFR Part 303 and HFS 90, Wis. Admin. Code, as "settings that are natural or normal for the child's age peers who have no disability." Services are provided in the places where the child's family and other caregivers can be present and learn therapy approaches. Carryover also occurs when approaches are integrated into the day-to-day activities of the child and family.

consent from the parents, you may obtain a copy of a child's IFSP by contacting the county B-3 Program where the child receives B-3 services.

- If a current valid IFSP has already been submitted with a previous PA, reference the PA number where the IFSP can be found.
- If the IFSP has been changed or updated, submit it with the PA request.
- If the PA request is being submitted without an IFSP, provide a statement of justification for why the child has no IFSP.

Wisconsin Medicaid reimbursement for travel time and expenses for Individualized Family Service Plan services

Under a long-standing policy, Wisconsin Medicaid does not separately reimburse providers for travel time and expenses related to delivery of services, including services provided in the natural environment. Reimbursement for such overhead costs is included in the reimbursement of the face-to-face professional service.

For more information

For B-3 Program referral requirements for health care providers, see the October 1998 *Medicaid Update*, POH 1619.

To obtain the telephone number for any of the county B-3 Programs in Wisconsin, call the First Step Hotline at (800) 642-STEP. †

Y2K on the web

The following web sites are where providers can locate helpful information about preparing their equipment and systems for the Year 2000 (Y2K).

Year 2000 Information Center

This web site contains a summary of the Department of Health and Family Services' (DHFS) efforts to prepare for Y2K, as well as suggestions for health care providers to help address this issue.

www.dhfs.state.wi.us/y2k

Health Care Financing Administration

This web site contains helpful information from the Health Care Financing Administration (HCFA) for Medicare and Medicaid providers to enable them to prepare for Y2K.

www.hcfa.gov/y2k

President's Council on Year 2000 Conversion

This web site contains information for state agencies, local governments, businesses, and citizens to help identify and correct Y2K problems.

www.y2k.gov

The Food & Drug Administration

This web site contains information and guidance for health care providers, researchers, medical device manufacturers, and the public about Y2K.

www.fda.gov/cdrh/yr2000/year2000.html

Y2K Help Desk for Human Services Providers

This web site is a help desk for all Y2K-related issues for health and human services providers.

It is from the federal Department of Health and Human Services.

www.aoa.dhhs.gov/y2k/Y2KhelpDesk.html

U.S. Federal Government Gateway for Year 2000 Information Directories

This web site contains information about infrastructures and how to assess your building for Y2K-readiness.

www.itpolicy.gsa.gov/mks/yr2000/y2khome.htm

The Small Business Administration

This web site contains information on how to obtain Small Business Administration (SBA)-guaranteed bank loans that may help small, for-profit providers pay for a variety of Y2K-related needs, including: Y2K adjustments, repair, acquisition of hardware, software, and consultants.

www.sba.gov/financing/fry2k.html. ✦

What's new on the Medicaid web site

The Wisconsin Medicaid web site includes provider and recipient publications, Medicaid contacts and statistics, and eligibility and benefit information. The following is a list of what has recently been added to the Medicaid web site.

You may visit the Medicaid web site at www.dhfs.state.wi.us/medicaid.

- *Medicaid Updates* through August 1999.
- Revised recipient managed care publications including: *Managed Care and You* and *Choosing Your HMO* booklets.
- Updated maximum allowable fee schedules.

Keep in mind that if you do not have a computer with Internet access, many schools and libraries have free access. ✦

State launches BadgerCare web site

You may visit the BadgerCare web site at www.dhfs.state.wi.us/badgercare. The site includes informational fact sheets as well as information on eligibility requirements, insurance coverage, HMO enrollment, employer materials, and applying for BadgerCare. ✦

Newborn Report Form address change

Wisconsin Medicaid requires hospitals and HMOs and other managed care programs to complete the Newborn Report Form for newborns born to mothers eligible for Medicaid or BadgerCare.

The Newborn Report forms should be sent to the following *new* address:

Newborn Mailing
Recipient Services
PO Box 6470
Madison, WI 53716

Fax: (608) 221-8815

Refer to *Medicaid Update* 99-17 for more information on procedures and reporting requirements. ✦

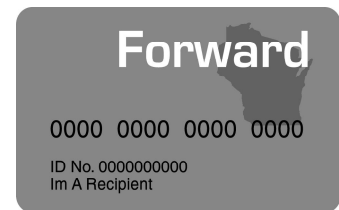
The Wisconsin Medicaid Update is the first source for provider information including Medicaid policy and billing information.

Wisconsin Medicaid is administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our web site at www.dhfs.state.wi.us/medicaid.

Attention All Billing Providers/Billers:

Additional Forward card training sessions/ vendor fairs scheduled



For billing providers/departments who were unable to attend the Forward Card training sessions/vendor fairs held in October 1998 through March 1999, additional training sessions are scheduled.

These sessions are intended for billing providers or provider staff who regularly verify recipient eligibility. At the vendor fairs/training sessions eligibility verification vendors will be available throughout the day with information and demonstrations of their point-of-service capabilities. Wisconsin Medicaid will offer training on the new cards and will answer provider questions beginning at the times listed to the right.

What if I have already attended a training session/vendor fair?

All providers, even those who attended previous sessions, are welcome to attend. For those who attended previous sessions, these sessions will review material previously presented at the sessions in October 1998 through March 1999. The sessions will also provide another opportunity for providers to meet with the vendors.

Questions?

If you have questions about the training sessions/vendor fairs, call the Medicaid training coordinator at (608) 221-4746, ext. 3043.

Location

Madison

Monona Terrace
One John Nolen Drive
Madison, WI 53703
(608) 261-4000

Milwaukee

Four Points Hotel
by Sheraton
4747 South Howell
Milwaukee, WI 53207
(800) 558-3862

Appleton

Paper Valley Hotel
333 W. College Avenue
Appleton, WI 54911
(920) 733-8000

LaCrosse

Radisson Inn
200 Harborview Plaza
LaCrosse, WI 54601
(608) 784-6680

Hayward

Country Inn and Suites
Hwy 27, South
Hayward, WI 54843
(715) 634-4100

Training Session Dates/Times

August 25, 1999
9:00, 10:30, 1:00, and 2:30

August 31, 1999
9:00, 10:30, 1:00, and 2:30
September 1, 1999
9:00 and 10:30

September 21, 1999
9:00, 10:30, 1:00, and 2:30

September 30, 1999
9:00, 10:30, 1:00, and 2:30

October 5, 1999
9:00, 10:30, 1:00, and 2:30

BadgerCare Help Index

On July 1, 1999, Wisconsin introduced a new health care program called BadgerCare. BadgerCare ensures access to health care for uninsured children and parents with incomes at or below 185% of the federal poverty level (FPL). If you have questions about the BadgerCare program, please refer to the listing below to locate further information. You may visit the BadgerCare web site at www.dhfs.state.wi.us/badgercare.

Subject	Contact	Telephone number
General questions about BadgerCare...	Recipient Services	(800) 362-3002 (toll-free)
Questions on BadgerCare eligibility... Requirements Other BadgerCare eligibility issues	Recipient Services OR County/Tribal, Human, or Social Service Agency	(800) 362-3002 (toll-free)
Missing or lost BadgerCare ID card...	Recipient Services	(800) 362-3002 (toll-free)
Reporting change of address...	County/Tribal, Human, or Social Service Agency	
Questions on covered health care services...	Recipient Services	(800) 362-3002 (toll-free)
Questions on BadgerCare premiums... Recipients Employers	BadgerCare Services	(888) 907-4455 (toll-free)
Questions on Health Insurance... Recipient questions on HIPP Employer questions on HIPP	BadgerCare Services	(888) 907-4455 (toll-free)
Questions on enrollment in BadgerCare HMOs...	Medicaid HMO Enrollment Specialist	(800) 291-2002 (toll-free)
Questions on bills for services: Recipients enrolled in BadgerCare/ Medicaid HMOs...	HMO Contract Monitors	(800) 760-0001 (toll-free)
Recipients enrolled in HIPP or BadgerCare/Medicaid fee-for-service...	Recipient Services	(800) 362-3002 (toll-free)
Complaints and grievances Recipients enrolled in BadgerCare HMOs...	Medicaid HMO Enrollment Specialist Medicaid HMO Ombudsmen	(800) 291-2002 (toll-free) (800) 760-0001 (toll-free)
Recipients enrolled in HIPP or BadgerCare fee-for-service...	Recipient Services	(800) 362-3002 (toll-free)
Exemption from BadgerCare HMO enrollment	Medicaid HMO Enrollment Specialist	(800) 291-2002 (toll-free)
General questions about BadgerCare by providers	Provider Services	(800) 947-9627 (toll-free) or (608) 221-9883



Dept. of Health & Family Services
Division of Health Care Financing
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Madison, WI 53701-0309

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