

To:

Audiologists

Hearing

Instrument
Specialists

Speech and

Hearing Clinics

Medicaid audiology consultant staff changes

Dr. Raymond S. Karlovich, Ph.D., is joining Mr. Orv Walsvik as one of the Medicaid audiology consultants. Mr. Walsvik will retire January 1, 2000.

Emeritus for the university and continues in his third year of private practice.

Mr. Orv Walsvik

Mr. Walsvik has been a Medicaid audiology consultant for the past 16 years. He received his degrees from the University of Wisconsin-Madison. Prior to joining Medicaid, Mr. Walsvik spent over 26 years with the Department of Public Instruction in the Division of Handicapped Children. He has actively worked to set up hearing and speech pathology screening programs in Dane and Jefferson counties.

In January of 2000, Mr. Walsvik will be retiring as Medicaid's audiology consultant. At that time, Dr. Karlovich will become the primary Medicaid audiology and hearing services consultant, and Mr. Walsvik will continue to assist as needed.

If you have a clinical or policy question about the Medicaid audiology or hearing services program or an ongoing, complex problem, you can speak with an audiology consultant by calling (608) 221-4746, ext. 3092. Until January 1, 2000, Mr. Walsvik will be available Monday, Wednesday, and Friday between 9:00 a.m. and noon. If Mr. Walsvik is not available, or if you call at another time, leave a message and he

Audiology consultant responsibilities

Dr. Karlovich and Mr. Walsvik have the following responsibilities as audiology consultants:

- Work with the Department of Health and Family Services (DHFS) and representatives from state associations to review prior authorization (PA) standards for audiology and hearing services.
- Review and make clinical PA determinations.
- Review denied claims and PAs.
- Review claims with special clinical documentation.
- Follow up on problems and complaints from providers.
- Participate in quality assurance reviews of care provided by Medicaid HMOs.

Dr. Raymond Karlovich, Ph.D.

Dr. Karlovich brings over 30 years experience in the field of audiology to his new position as Medicaid audiology consultant. He is a Purdue University graduate and has served on the faculty of the Department of Communicative Disorders at the University of Wisconsin-Madison since 1966. He is currently a professor

will return your call. After January 1, 2000, Dr. Karlovich will handle all inquiries.

If you have non-clinical questions or questions about claims, call Provider Services at (800) 947-9627 or (608) 221-9883.

This Update applies to fee-for-service Medicaid providers only. If you are a Medicaid managed care provider, contact your managed care organization for more information about their staff. Coverage is the same for Medicaid recipients in both fee-for-service and managed care programs.

The Wisconsin Medicaid Update is the first source for provider information including Medicaid policy and billing information.

Wisconsin Medicaid is administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For provider questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our web site at: www.dhfs.state.wi.us/medicaid.