
WISCONSIN MEDICAID

UPDATE

November 25, 1996

UPDATE 96-44

TO:

All Providers

Medicaid Fiscal Agent

EDS subcontracts with UGS

EDS and UGS (United Government Services) entered into a relationship to mutually provide fiscal agent services to Wisconsin Medicaid. (UGS is a division of Blue Cross and Blue Shield of Wisconsin.) This does not affect providers.

EDS continues to be responsible for the Medicaid fiscal agent contract; UGS becomes EDS' subcontractor.

This new arrangement takes effect on January 1, 1997. The State of Wisconsin has approved EDS to subcontract with UGS.

UGS assumes certain fiscal agent functions

As a subcontractor, UGS assumes responsibility for a number of functions currently being performed by EDS. The UGS functions are mailroom, exam/entry, claims processing, electronic media claims processing, prior authorization, medical consultants, provider correspondence, and provider maintenance.

The EDS staff currently performing these functions will continue under the UGS subcontract. All work will continue at the EDS facility in Madison.

No changes for providers. . .

- There will be no changes for providers due to the recent subcontract between the Medicaid fiscal agent, EDS, and UGS (United Government Services).
- Continue to use the *same* EDS addresses and phone numbers for submitting claims and prior authorization requests and seeking information (for current addresses and phone numbers, refer to Appendix 2 in Part A, the all-provider handbook).

EDS and UGS combine efforts to enhance services to Wisconsin Medicaid

EDS and UGS are committed to meeting and exceeding Wisconsin Medicaid's current performance standards. By leveraging their mutual corporate resources and strengths, EDS and UGS expect to offer improvements to providers in the years to come, especially in the area of automated processing.

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