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# WISCONSIN MEDICAID UPDATE

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OCTOBER 23, 1996

UPDATE 96-35

TO:

All Providers in Calumet, Dodge, Fond du Lac, Jefferson, Kenosha, Manitowoc, Milwaukee, Ozaukee, Racine, Rock, Sheboygan, Walworth, Washington and Waukesha counties

## PrimeCare Network Change

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### PrimeCare continues to provide health care access for its Medicaid enrollees

PrimeCare continues to provide health care access through its provider network. Aurora Health Care is one part of that network. The Aurora network includes hospitals, physicians, and other providers.

### Medicaid PrimeCare enrollees may stay with PrimeCare or enroll in another HMO

Medicaid PrimeCare enrollees will have made their choice whether to remain in PrimeCare or select another HMO within the next 30 days.

Enrollees who want to maintain relationships with their current Aurora providers may do so since five other HMOs in the Milwaukee area have contractual arrangements with the Aurora network.

If a Medicaid PrimeCare enrollee wants to change HMOs, the enrollee may do so by calling Automated Health Systems, Wisconsin Medicaid's HMO enrollment contractor, at 1-800-291-2002.

Recently, PrimeCare, a Milwaukee-based HMO, and Aurora Health Care mutually agreed to terminate their contractual agreement. About 50,000 Medicaid recipients are enrolled in PrimeCare's Medicaid HMO.

### Wisconsin Department of Health and Family Services (DHFS) assures service access for Medicaid HMO enrollees

As specified in the DHFS' Medicaid HMO contract, PrimeCare:

1. Sent its Medicaid enrollees written notice of their right to enroll in another HMO if they so choose by 30 days after they receive PrimeCare's written notice. PrimeCare's notice was mailed to all of its Medicaid enrollees on October 15, 1996.
2. Will submit a transition plan outlining how continuity of care issues will be handled. The DHFS must approve the plan.

The DHFS also sent a written notice to all Medicaid PrimeCare enrollees informing them of their options, including the right to select another HMO.

POH 1529