
WISCONSIN MEDICAID UPDATE

JULY 20, 1995

UPDATE 95-24

TO:
HealthCheck Outreach
Providers

Clarification on HealthCheck Outreach Components

This is to clarify that all HealthCheck outreach components must be completed, when necessary. To assist you, Wisconsin Medicaid has compiled a list of HealthCheck outreach components to remind agencies performing outreach of all the required activities.

Please remember that not all of these components are necessary all of the time. These components are taken from the HealthCheck Outreach Plan and the HealthCheck Provider Handbook (Part D, Div. II).

Wisconsin Medicaid would also like to welcome Patricia McCollum as the new policy analyst for HealthCheck outreach, effective March 20, 1995. If you have questions on this *Wisconsin Medicaid Update* or any aspect of HealthCheck outreach, please contact Patricia at (608) 267-9467. Continue to direct clinical HealthCheck questions to Rita Hallett at (608) 267-0938.

HealthCheck Outreach Components

1. Inform recipients of the HealthCheck services available.
2. Promote the advantages of early detection and treatment of medical problems.
3. Display sensitivity to the particular characteristics and cultural norms of each recipient you work with.
4. Give priority to contacting "at risk" recipients who are on the monthly targeted Wisconsin Medicaid list (the Screening Tracking Report).
5. Coordinate with other HealthCheck outreach providers to ensure eligible recipients are contacted by only one agency.
6. Work with recipients to identify a primary health care provider and dentist of their choice.
7. Help the recipient get a medical screen by scheduling an appointment or providing transportation assistance, when necessary.
8. Follow up with the provider or the family to make sure the screening appointment was kept, and to assist with arrangements for additional services that may be required.
9. Refer recipients to non-medical agencies such as WIC, if appropriate.
10. Document individual outreach efforts.
11. Continue to educate families on the need to get further screenings on the recommended schedule.