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The Online Handbook has not yet been revised to include information in this Update.

ForwardHealth UPDATE
Wisconsin serving you

Your First Source of ForwardHealth Policy and Program Information



FORWARDHEALTH WILL DISCONTINUE ACCESS TO THE DOWNLOADABLE MAXIMUM ALLOWABLE FEE SCHEDULES AND THEIR LEGACY EXTRACTS

Effective February 1, 2027, ForwardHealth is discontinuing access on the ForwardHealth Portal (the Portal) to:

- The downloadable maximum allowable fee schedules.
- Fee schedule links on the Managed Care Reports page.

These changes will reduce duplication of max fee information on the Portal.

Changes Coming to the Fee Schedules Page

ForwardHealth is removing downloadable fee schedules from the Portal on February 1, 2027. Providers will still be able to find the most up-to-date fee schedules by searching the interactive fee schedule.

AFFECTED PROGRAMS
BadgerCare Plus, Medicaid, HMOs

TO
All Providers, HMOs and Other Managed Care Programs

WISCONSIN DEPARTMENT of HEALTH SERVICES

Changes Coming to the Managed Care Reports Page

HMO and managed care organization (MCO) Portal users won't be able to download legacy extract files from the Portal beginning February 1, 2027.

On February 1, 2027, ForwardHealth will remove the:

- Fee schedule links under the Managed Care Reports from the Portal.
- Downloadable fee schedules from the Portal.
- Generation of new legacy files.
- Delivery of new legacy files to the Secure File Transfer Protocol server.

HMO and MCO Portal users will still have access to:

- The interactive max fee schedule.
- Extracts from the enhanced max fee schedule.



When using a fee schedule, remember:

- HMOs and MCOs negotiate rates with their individual providers, and these rates may differ from ForwardHealth fee-for-service rates. Providers seeking information about the reimbursement rates of an HMO or MCO should check their contract or reach out to their HMO or MCO.
- Providers **should not** use fee schedules to set their rates. ForwardHealth requires most providers to bill their usual and customary charge for services provided to members.
- Reimbursement rates may change during the year. ForwardHealth notifies providers when rates change.
- The fee schedules aren't proprietary information.

Resources

Find more information on how to navigate the interactive fee schedule and convert search results to exportable files in these resources:

- How to Search the Interactive Maximum Allowable Fee Schedule training
- Understanding Search Results Using the Interactive Maximum Allowable Fee Schedule training
- ForwardHealth Portal Maximum Allowable Fee Schedule User Guide (PDF) (This user guide will be updated to reflect these changes on February 1, 2027.)

HMO and MCO Portal users can find more information about how to navigate the enhanced max fee schedule in the ForwardHealth Managed Care Organization Pricing Administration Guide (PDF), which will be updated on February 1, 2027.

The ForwardHealth Update is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Medicaid Services within the Wisconsin Department of Health Services (DHS). The Wisconsin HIV Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health within DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at www.forwardhealth.wi.gov/.

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