

ForwardHealth **UPDATE**

Wisconsin serving you

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RATE INCREASE FOR PERSONAL CARE SERVICES

Effective for dates of service on and after January 1, 2020, maximum allowable reimbursement will increase for personal care services as authorized by 2019 Wisconsin Act 9, the 2019–2021 biennial budget.

The new rates for personal care services are as follows:

- Direct personal care services (T1019): \$4.79
- Travel time (T1019 with modifier U3): \$4.79
- Registered nurse supervisory visit (99509 with modifier TD): \$50.21

All other personal care services policy, including coverage and prior authorization, is not changing as a result of the rate increase. Providers should continue to follow all current coverage and prior authorization policy.

AFFECTED PROGRAMS

BadgerCare Plus, Medicaid

TO

Personal Care Agencies, HMOs and Other Managed Care Providers

QUICK LINKS

- [ForwardHealth Online Handbook](#)
- [State of Wisconsin Executive Budget, 2019-21](#)

The information provided in this ForwardHealth Update is published in accordance with 2019 Wisconsin Act 9, § 9119(12).

Information Regarding Agencies Not Directly Reimbursed by Wisconsin Medicaid

BadgerCare Plus and Medicaid SSI HMO and Care4Kids network personal care providers should contact their managed care organization for more information about the impact of the personal care rate increase on their contracted rates.

Agencies that contract with a Family Care or Family Care Partnership managed care organization should contact their managed care organization for information about the impact of the personal care rate increase on their contracted rates.

The rate increase also applies to self-directed personal care provided through the IRIS (Include, Respect, I Self-Direct) self-directed personal care program. For more information about how the rate increase will apply to self-directed personal care, contact the IRIS Call Center at 888-515-4747.

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The ForwardHealth Update is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Medicaid Services within the Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health within DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at www.forwardhealth.wi.gov/.