

Affected Programs: BadgerCare Plus, Medicaid

To: Community Health Centers, HMOs and Other Managed Care Programs

Updates to Coordination of Benefits for Community Health Centers

Effective on and after October 27, 2018, ForwardHealth will begin deducting commercial health insurance payments, submitted at the detail level, on all community health center (CHC) claims that processed under the prospective payment system (PPS). As a reminder, ForwardHealth also deducts commercial health insurance payments, submitted at the header level, on all CHC claims that process under the PPS. The transition to PPS was originally published in the February 2018 *ForwardHealth Update* (2018-08), titled “New Reimbursement Methodology for Community Health Centers.”

Coordination of Benefits

CHCs are required to bill a member’s commercial health insurance first, if applicable, with all applicable procedure codes, including Healthcare Common Procedure Coding System (HCPCS) procedure code T1015 (Clinic visit/encounter, all-inclusive) as appropriate. After commercial health insurance has processed a claim, the CHC may submit the claim to ForwardHealth using the same *Current Dental Terminology*, *Current Procedural Terminology*, or HCPCS procedure codes used on the commercial health insurance claim. CHCs are required to indicate the appropriate other insurance information on the claim or include a completed Explanation of Medical Benefits form, F-01234 (04/2018), if the claim was submitted on paper. CHCs are required to submit the commercial health insurance information at the level it was processed by the commercial health insurance (i.e., header or detail level).

All payments from commercial health insurance will be deducted from the PPS rate, per encounter type, authorized by ForwardHealth under HCPCS procedure code T1015.

Commercial Health Insurance Payments Submitted at the Detail Level

Effective on and after October 27, 2018, ForwardHealth will deduct commercial health insurance payments, submitted at the detail level, on all CHC claims that processed under the PPS methodology. ForwardHealth will implement this policy based on date of submission, as follows:

- Effective for dates of submission to ForwardHealth on and after October 27, 2018, ForwardHealth will deduct commercial health insurance payments from the PPS rate when appropriate during claims processing.
- For dates of submission to ForwardHealth prior to October 27, 2018, ForwardHealth will reprocess all CHC claims containing commercial health insurance payments submitted at the detail level to deduct the commercial health insurance payments when appropriate. Some CHCs may have funds recouped as a result of these claims adjustments. No provider action is required.

Information Regarding Managed Care Organizations

Refer to the Managed Care Impact section of *Update* 2018-08 for related managed care claims submission and reimbursement information.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Medicaid Services, the Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at www.forwardhealth.wi.gov/.

P-1250