

Affected Programs: BadgerCare Plus and Medicaid
To: Personal Care Agencies, HMOs and Other Managed Care Programs

Rate Increase for Personal Care Services

Effective for dates of service (DOS) **on and after** July 1, 2017, maximum allowable reimbursement will increase by two percent for personal care services as authorized by the state legislature in the 2017-19 biennial budget, Wisconsin Act 59. This rate will be increased by another two percent, effective for DOS **on and after** July 1, 2018. The rate increase will apply to personal care service claims submitted with the following Health Care Procedure Coding System (HCPCS) and *Current Procedural Terminology* (CPT) procedure codes:

- Direct personal care services (HCPCS code T1019)
- Travel time (HCPCS code T1019 with modifier U3)
- Registered Nurse supervisory visit (CPT code 99509 with modifier TD)

All other personal care services policy, including coverage and prior authorization (PA), is not changing as a result of the rate increase. Providers should continue to follow all current coverage and PA policy.

Claim Adjustments

ForwardHealth will begin processing claims at the new rate starting on January 1, 2018.

ForwardHealth will automatically adjust previously processed claims for personal care services with DOS **on and after** July 1, 2017, to apply the rate increase. ForwardHealth will adjust claims to reimburse providers the lesser of the billed amount or the new maximum allowable fee. ForwardHealth anticipates beginning these adjustments in early 2018.

Providers will receive a message on their Remittance Advice when adjustments are processed.

Information Regarding Agencies Not Directly Reimbursed by Wisconsin Medicaid

Medicaid HMO network personal care providers should contact their managed care organization (MCO) for more information about the impact of the personal care rate increase on their contracted rates.

Agencies that contract with a Family Care MCO should contact their MCO about the impact of the personal care rate increase on their contracted rates.

The rate increase also applies to self-directed personal care (SDPC) provided through the IRIS (Include, Respect, I Self-Direct) program. For more information about how the rate increase will apply to SDPC, contact the IRIS Call Center at 888-515-4747.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Medicaid Services, the Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at www.forwardhealth.wi.gov/.

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