

Update
November 2017

No. 2017-37

Affected Programs: BadgerCare Plus, Medicaid

To: Hospital Providers, HMOs and Other Managed Care Programs

# Clarification of Claim Submission Requirements for Outpatient Hospital Services

This ForwardHealth Update includes claim submission reminders as well as information regarding revenue codes that are exempt from the requirement to have corresponding Healthcare Common Procedure Coding System (HCPCS) or Current Procedural Terminology (CPT) procedure codes indicated on institutional claims for outpatient hospital services.

### **Submitting Corresponding Procedure Codes**

Revenue codes 0905 and 0906 are not considered exempt under ForwardHealth's exempt revenue code policy. Providers are required to include corresponding HCPCS or CPT procedure codes with revenue codes 0905 and 0906 on institutional claims for outpatient hospital services. The ForwardHealth Online Handbook will be updated to reflect this claim submission clarification.

#### **Claim Submission Reminders**

Providers are required to indicate the diagnosis codes appropriate for the provided service on claims.

As a reminder, diagnosis codes appropriate to the definition of the revenue code are required for claim submission. For example, if a service is provided and billed under revenue code 0905, intensive outpatient psychiatric services, a mental health diagnosis would be required, or if a service is provided and billed under revenue code 0906, intensive outpatient chemical dependency services, a diagnosis for substance abuse would be required.

## Adhering to ForwardHealth's "4 Walls" Claim Submission Policy

Hospital providers may only submit institutional claims if services are provided within a facility licensed by the Wisconsin Division of Quality Assurance as a hospital. If the conditions of the ForwardHealth "4 walls policy" are met, Wisconsin Medicaid will typically reimburse both a professional charge and a facility charge. A professional charge is any charge billed on a professional claim for professional services. A facility charge is any charge billed by a hospital on an institutional claim.

For services provided in a provider-based outpatient clinic located outside an inpatient hospital-licensed facility, ForwardHealth only reimburses a professional charge, except as provided by Wis. Stat. §§ 49.45(3)(e)10m and 10r. The ForwardHealth "4 walls policy" for reimbursement differs from Medicare, as Medicare may reimburse both a professional charge and a facility charge for services provided in an off-campus provider-based clinic.

For more information about the ForwardHealth "4 walls policy," refer to the Licensed Hospital Facility topic (topic #3430) in the Provider Enrollment chapter of the Provider Enrollment and Ongoing Responsibilities section of the Hospital, Inpatient and Hospital, Outpatient service areas of the Online Handbook, and to the Wisconsin Medicaid Outpatient Hospital State Plan document provided on the

Resources for Hospitals page in the Providers area of the Portal.

## Information Regarding Managed Care Organizations

This *Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis only. For managed care policy, contact the appropriate managed care organization (MCO). MCOs are required to provide at least the same benefits as those provided under fee-for-service arrangements, and encounters must be submitted consistent with the information stated in this *Update*.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Medicaid Services, the Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at www.forwardhealth.wi.gov/.

P-1250

This Update was issued on 11/02/2017 and information contained in this Update was incorporated into the Online Handbook on 11/09/2017.