Affected Programs: BadgerCare Plus, Medicaid
To: Adult Mental Health Day Treatment Providers, Advanced Practice Nurse Prescribers with Psychiatric Specialty, Child/Adolescent Day Treatment Providers, Crisis Intervention Providers, Community Support Programs, Comprehensive Community Service Providers, HMOs and Other Managed Care Programs, Intensive In-Home Mental Health and Substance Abuse Treatment Services for Children Providers, Master’s-Level Psychotherapists, Outpatient Mental Health Clinics, Outpatient Substance Abuse Clinics, Psychiatrists, Psychologists, Physician Clinics, Physicians, Qualified Treatment Trainees, Substance Abuse Counselors, Substance Abuse Day Treatment Providers

Coverage of Residential Substance Abuse Treatment by Comprehensive Community Services Providers

Effective for dates of service on and after May 1, 2017, county and tribal comprehensive community services programs may be eligible to receive Medicaid reimbursement for providing substance abuse treatment in medically monitored treatment service facilities and transitional residential treatment service facilities.

Overview of Expanded Services
Effective for dates of service on and after May 1, 2017, county and tribal comprehensive community services (CCS) programs may be eligible to receive Medicaid reimbursement for providing substance abuse treatment in medically monitored treatment service facilities (Wis. Admin. Code § DHS 75.11) and transitional residential treatment service facilities (Wis. Admin. Code § DHS 75.14).

Member Eligibility
Medicaid or BadgerCare Plus members enrolled in CCS may receive residential substance abuse treatment services through the CCS program as long as the members meet the following criteria:
- Admission criteria established in Wis. Admin. Code ch. DHS 36 and § DHS 75.11 or 75.14
- Program requirements outlined in the Program Requirements topic (topic #17117) of the Covered Services and Requirements chapter of the Covered and Noncovered Services section of the Comprehensive Community Services service area of the ForwardHealth Online Handbook
- The services are determined necessary through the CCS assessment and service planning process

Covered Services
Residential substance abuse treatment services are being added as covered services within the CCS program service array. Residential substance abuse treatment can include any service described on the CCS program service array delivered in accordance with all CCS program requirements. Examples include:
- Screening and assessment
- Service planning
- Diagnostic evaluations
- Medication management
- Physical health monitoring
- Peer support
- Individual skill development and enhancement

Department of Health Services
• Employment-related skill training
• Individual and/or family psychoeducation
• Recovery support services
• Substance abuse treatment

ForwardHealth only covers services described in the Covered Services and Requirements chapter of the Covered and Noncovered Services section of the Comprehensive Community Services service area of the Online Handbook. Services must be provided by qualified staff who meet the minimum qualifications per Wis. Admin. Code § DHS 36.10(2)(g).

Noncovered Services
The list of services not covered under the CCS benefit remains in effect as described in the Noncovered Services topic (topic #17157) in the Noncovered Services chapter of the Covered and Noncovered Services section of the Comprehensive Community Services service area of the Online Handbook.

As a reminder, the following are not covered by BadgerCare Plus and Wisconsin Medicaid for CCS programs:
• Room and board
• Costs for services provided in an Institution for Mental Diseases (IMD)
• Services that are not rehabilitative, including services that are primarily recreation-oriented
• Job development — activities related to finding a member a specific job

Note: An IMD is an institution of more than 16 beds that is primarily engaged in providing diagnosis, treatment, or care of persons with mental disease (including substance use disorders). Any medically monitored treatment service or transitional residential treatment service of 17 or more beds is categorized as an IMD and may not be covered through the CCS program.

Program Requirements
To be eligible for reimbursement, residential substance abuse treatment provided through CCS must meet the program requirements found in the Program Requirements topic (topic #17117) of the Online Handbook. Additionally, the services must:
• Be provided in a medically monitored treatment service facility or transitional residential treatment service facility certified by the Division of Quality Assurance per Wis. Admin. Code §§ DHS 75.11 and 75.14.
• Be provided by licensed/certified staff acting within his or her scope of practice.

The CCS program, as the Medicaid-enrolled provider, assumes legal and fiscal responsibility for the services provided by contracted residential services. The CCS program is responsible to ensure that contractors are qualified to provide services, meet all program requirements and maintain records in accordance with the requirements for the provision of services. ForwardHealth sends provider materials to Medicaid-enrolled providers only and providers are required to ensure contractors are informed and receive copies of ForwardHealth Updates.

Medicaid requirements for CCS programs do not relieve medically monitored treatment service or transitional residential treatment service facilities of their own regulatory requirements. These services are required to continue to meet the standards established in Wis. Admin. Code ch. DHS 75, including, but not limited to, operations, personnel, admission, and documentation requirements.

Claims Submission
When submitting claims for residential substance abuse treatment, CCS providers are required to follow the same requirements as they do when billing for other CCS programs. For general claims submission requirements, refer to the Claim Submission for Comprehensive Community Services topic (topic #17219) of the Submission chapter of the Claims section of the Comprehensive Community Services service area of the Online Handbook.

Like other CCS services, time spent providing residential substance abuse treatment is required to be documented in 15-minute service units. The per-unit method for billing residential CCS services takes into account members receiving a combination of individual and group services in a
residential environment, which is documented in the member’s service record.

As a reminder, staff do not need to document every 15-minute interval for all CCS members in a day. However, staff are required to document the total service time provided to a CCS member, rounded to the nearest 15-minute increment.

Note: Certified CCS programs retain all legal and fiscal responsibility for CCS — including those provided via contract. A CCS provider is required to ensure contractors meet all program and documentation requirements and remain current in their understanding of applicable ForwardHealth policy.

**Reimbursement**

There is no change in the process for receiving reimbursement when providing residential substance abuse treatment services. As a reminder, only CCS providers will submit claims to Wisconsin Medicaid. Reimbursements made to medically monitored treatment service providers (Wis. Admin. Code § DHS 75.11) and transitional residential treatment service providers (Wis. Admin. Code § DHS 75.14) will be based on their contracts with the CCS providers.

For more information about CCS reimbursement, refer to the Reimbursement Rates topic (topic #8437) in the Amounts chapter of the Reimbursement section of the Comprehensive Community Services service area of the Online Handbook. For the current reimbursement rates, refer to the maximum allowable fee schedules, available on the ForwardHealth Portal home page at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/) by clicking the Fee Schedules link in the Providers quick link box.

**Additional Resources**

For more information about CCS programs, refer to the following resources:

- The Comprehensive Community Services page of the Wisconsin Department of Health Services website at [www.dhs.wisconsin.gov/ccs/index.htm](http://www.dhs.wisconsin.gov/ccs/index.htm)

- Wis. Admin. Code chs. DHS 36 and 75

For more information about general Medicaid provider requirements, refer to Wis. Admin. Code ch. DHS 106.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Medicaid Services, the Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).