

Affected Programs: BadgerCare Plus, Medicaid

To: Individual Medical Supply Providers, Nurse Practitioners, Physician Assistants, Physician Clinics, Physicians, HMOs and Other Managed Care Programs

Coverage Policy for Facial Prosthetics

This *ForwardHealth Update* establishes coverage policy for facial prosthetics and facial prosthetic repairs effective for dates of service on and after May 1, 2017.

General Coverage Information

ForwardHealth covers facial prosthetics and facial prosthetic repairs for members who have a loss or absence of facial tissue due to disease, trauma, surgery, or congenital defect. Covered facial prosthetics are identified by Healthcare Common Procedure Coding System (HCPCS) procedure codes L8040–L8049. There is a one-year life expectancy for facial prosthetics.

Prior Authorization and Claims Submission

Effective for dates of service on and after May 1, 2017, prior authorization (PA) is not required for coverage of facial prosthetics and facial prosthetic repairs identified by HCPCS procedure codes L8040–L8047 and L8049; however, PA is required for facial prosthetics identified by HCPCS procedure code L8048. When submitting a PA request or claim for HCPCS procedure code L8048, providers are required to follow the PA and claims submission information outlined in the Unlisted Procedure Codes topic (topic #643) in the Codes chapter of the Covered and Noncovered Services section of the ForwardHealth Online Handbook.

Procedure Codes

When submitting claims and PA requests, if applicable, for facial prosthetics or facial prosthetic repairs, providers are

required to indicate the appropriate HCPCS procedure code from the following list:

- L8040 (Nasal prosthesis, provided by a non-physician)
- L8041 (Midfacial prosthesis, provided by a non-physician)
- L8042 (Orbital prosthesis, provided by a non-physician)
- L8043 (Upper facial prosthesis, provided by a non-physician)
- L8044 (Hemi-facial prosthesis, provided by a non-physician)
- L8045 (Auricular prosthesis, provided by a non-physician)
- L8046 (Partial facial prosthesis, provided by a non-physician)
- L8047 (Nasal septal prosthesis, provided by a non-physician)
- L8048 (Unspecified maxillofacial prosthesis, by report, provided by a non-physician)
- L8049 (Repair or modification of maxillofacial prosthesis, labor component, 15 minute increments, provided by a non-physician)

Documentation Requirements

ForwardHealth requires that the billing provider maintains the following documentation in the member's medical record for coverage of facial prosthetics:

- A written prescription for the facial prosthetic or repair
- Documentation of the loss or absence of facial tissue due to disease, trauma, surgery, or congenital defect

- Documentation of member visits to take impressions and make molds
- A copy of written instructions for the member regarding how to wear and care for the prosthetic
- Date-of-delivery documentation as outlined in the Dates of Service topic (topic #19277) and the Documentation Requirements for Date of Delivery topic (topic #19278) in the Documentation chapter of the Provider Enrollment and Ongoing Responsibilities section of the Disposable Medical Supplies service area of the Online Handbook

Reimbursement

For current reimbursement rates for facial prosthetics, refer to the interactive maximum allowable fee schedule available on the ForwardHealth Portal at www.forwardhealth.wi.gov/.

Information Regarding Managed Care Organizations

This *ForwardHealth Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis only. For managed care policy, contact the appropriate managed care organization. Managed care organizations are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Medicaid Services, the Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at www.forwardhealth.wi.gov/.

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This *Update* was issued on 03/01/2017 and information contained in this *Update* was incorporated into the Online Handbook on 05/01/2017.