

**Affected Programs:** BadgerCare Plus, Medicaid

**To:** Advanced Practice Nurse Prescribers with Psychiatric Specialty, Intensive In-Home Mental Health and Substance Abuse Treatment Services for Children Providers, Master's-Level Psychotherapists, Outpatient Mental Health Clinics, Outpatient Substance Abuse Clinics, Physician Clinics, Physicians, Psychiatrists, Psychologists, Qualified Treatment Trainees, Substance Abuse Counselors, HMOs and Other Managed Care Programs

## Changes to Commercial Insurance Billing Requirements for Intensive In-Home Mental Health and Substance Abuse Treatment Services

This *ForwardHealth Update* introduces changes to the commercial insurance billing requirements for providers rendering intensive in-home mental health and substance abuse treatment services for children enrolled in BadgerCare Plus or Wisconsin Medicaid.

Because commercial health insurance coverage of intensive in-home mental health and substance abuse treatment services for children does not consistently allow for treatment rendered by certain providers, ForwardHealth has amended its commercial health insurance billing requirement.

Effective for claims submitted on and after August 5, 2016, providers are no longer required to bill commercial health insurance sources prior to billing ForwardHealth for services rendered by providers at the less-than-bachelor degree level, bachelor's degree level, or qualified treatment trainee (QTT) level. Claims for services rendered by these providers may be submitted directly to ForwardHealth. Providers should continue to indicate the appropriate service modifier code (HM, HN, or U6) on claims, as directed in the Procedure Codes topic (#7479) of the Codes chapter of the Covered and Noncovered Services section of the In-Home Mental Health/Substance Abuse Treatment Services for Children, HealthCheck "Other Services" service area of the ForwardHealth Online Handbook.

If a previously submitted claim for a provider at the less-than-bachelor degree level, bachelor's degree level, or QTT level was denied solely due to the presence of commercial health insurance, providers may do the following:

- If the claim is adjusted before the claim submission deadline, resubmit the claim without modification.
- If the claim requires consideration as an exception to the claim submission deadline, resubmit the claim with a completed Timely Filing Appeals Request form, F-13047 (08/15), by April 25, 2017. In the box at the bottom of the Timely Filing Appeal Request form, enter "Resubmission for second team member processing (*Update* 2017-03)." Providers are required to follow the submission guidelines indicated in the Submission topic (#744) of the Timely Filing Appeals Requests chapter of the Claims section of the In-Home Mental Health/Substance Abuse Treatment Services for Children, HealthCheck "Other Services" service area of the Online Handbook.

Wisconsin Medicaid or BadgerCare Plus remains the payer of last resort for master's degree level, doctoral level, and psychiatrist level providers delivering intensive in-home mental health and substance abuse treatment services for children. Providers are required to continue to submit claims for services rendered at these professional levels to a

member's primary insurance before submitting the claims to ForwardHealth.

## **Information Regarding Managed Care Organizations**

This *ForwardHealth Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis only. For managed care policy, contact the appropriate managed care organization. Managed care organizations are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Medicaid Services, Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).

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