

Affected Programs: BadgerCare Plus, Medicaid

To: Presumptive Eligibility Qualified Providers, Family Planning Only Services Providers

Changes to the Express Enrollment Process

This *ForwardHealth Update* outlines changes that were made to the Express Enrollment process as of September 24, 2016.

Changes to the Express Enrollment Process

Beginning September 24, 2016, a presumptive eligibility determination made through the online Express Enrollment application in ACCESS for Partners and Providers (APP) is based on both the applicant's self-reported information and information on file with ForwardHealth.

Since APP now checks information on file with ForwardHealth, presumptive eligibility results are displayed differently in the Express Enrollment application than they were previously. Presumptive eligibility results are no longer displayed on the Client Signature page or the Application Summary; they continue to be displayed on the Results page and the Eligibility Notice.

In addition to these changes, there are minor revisions to the following:

- Temporary Identification Card for Express Enrollment in BadgerCare Plus
- Temporary Identification Card for Express Enrollment in Family Planning Only Services
- BadgerCare Plus Express Enrollment for Pregnant Women Application Instructions, F-10081A
- Temporary Enrollment for Family Planning Only Services Application Instructions, F-10119A
- Express Enrollment Training for Partners, Providers, and Qualified Hospitals

The temporary ID cards were revised on September 24, 2016. Refer to Attachments 1 and 2 of this *ForwardHealth Update* for sample revised temporary ID cards.

The application instructions and training will be revised at a later date. ForwardHealth will notify providers when the revised instructions and training are available. Providers should begin using the revised instructions as soon as they are available.

Note: Providers are reminded that enrollment dates can change. A temporary enrollment period may end early or be extended; therefore, providers are encouraged to verify enrollment at the time of service. For more information, refer to the Temporary Enrollment Period topic (topic #16798) in the Member Enrollment chapter of the Member Information section of the Express Enrollment in Wisconsin Medicaid and BadgerCare Plus service area of the ForwardHealth Online Handbook, available at www.forwardhealth.wi.gov/.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, Wisconsin DHS.


For questions, call Provider Services at 800-947-9627 or visit our website at www.forwardhealth.wi.gov/.

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ATTACHMENT 1

Sample Temporary Identification Card for Express Enrollment in BadgerCare Plus


The following is a sample Temporary Identification Card for Express Enrollment in BadgerCare Plus that members are issued when their application is successfully processed and their benefits are confirmed through the Express Enrollment process.

<p>To the Provider</p> <p>The individuals listed on this card have been temporarily enrolled in BadgerCare Plus through Express Enrollment, in accordance with Wis. Stat. s. 49.471. This card is valid for the dates specified and entitles the listed individual to receive health care services including pharmacy services through BadgerCare Plus from any certified BadgerCare Plus provider. Pregnant women may only receive pregnancy-related outpatient care. For additional information, call Provider Services at 800-947-9627 or see the ForwardHealth Online Provider Handbook.</p> <p>NOTE: It is important to provide services when this card is presented. Providers who render services based on the enrollment dates on this card will receive payment for those services, as long as other reimbursement requirements are met. All policies regarding covered services apply during the temporary enrollment period, including the prohibition against billing members. Refer to the ForwardHealth Online Provider Handbook for further information regarding this temporary identification card. Providers are encouraged to keep a photocopy of this card. If the name on this card is followed by the words "Pending Assignment," the Member ID will be assigned within one business day. The card is still valid.</p>	<p style="text-align: center;">WISCONSIN DEPARTMENT OF HEALTH SERVICES</p> <div style="text-align: right;">  </div> <p style="text-align: center;">TEMPORARY IDENTIFICATION CARD FOR EXPRESS ENROLLMENT IN BADGERCARE PLUS</p> <p>Name: IM A MEMBER ID Number: 0123456789</p> <p style="text-align: center;">Temporary Card Valid From: 09/26/2016 - 10/09/2016</p> <p>For services provided after the dates above, a ForwardHealth card should be presented or eligibility verified through ForwardHealth.</p>
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ATTACHMENT 2

Sample Temporary Identification Card for Express Enrollment in Family Planning Only Services

The following is a sample Temporary Identification Card for Express Enrollment in Family Planning Only Services that members are issued when their application is successfully processed and their benefits are confirmed through the Express Enrollment process.

<p>To the Provider</p> <p>The individual listed has been temporarily enrolled in Family Planning Only Services through Express Enrollment, in accordance with Wis. Stat. s. 49.471. This card is valid for the dates specified and entitles the listed individual to receive certain family planning services including certain family planning-related pharmacy services from any certified family planning provider. For additional information, call Provider Services at (800) 947-9627 or see the ForwardHealth Online Provider Handbook.</p> <p>NOTE:</p> <p>It is important to provide services when this card is presented. Providers who render services based on the enrollment dates on this card will receive payment for those services, as long as other reimbursement requirements are met. All policies regarding covered services apply during the temporary enrollment period, including the prohibition against billing members. Refer to the ForwardHealth Online Provider Handbook for further information regarding this temporary identification card. Providers are encouraged to keep a photocopy of this card. If the name on this card is followed by the words "Pending Assignment," the Member ID will be assigned within one business day. The card is still valid.</p>	<p>WISCONSIN DEPARTMENT OF HEALTH SERVICES</p>  <p>TEMPORARY IDENTIFICATION CARD FOR EXPRESS ENROLLMENT IN FAMILY PLANNING ONLY SERVICES</p> <p>Name: ID Number:</p> <p>IM A MEMBER 0123456789</p> <p>Temporary Card Valid From: 09/26/2016 - 10/09/2016</p> <p>For services provided after the dates above, a ForwardHealth card should be presented or eligibility verified through ForwardHealth.</p>
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