

**Affected Programs:** BadgerCare Plus, Medicaid, SeniorCare

**To:** Pharmacies, HMOs and Other Managed Care Programs

## Changes to Prospective Drug Utilization Review Alerts

This *ForwardHealth Update* describes changes to the overuse precaution (also known as early refill, or “ER”) prospective Drug Utilization Review (DUR) alert, and other prospective DUR alerts; these changes are the result of analysis and recommendations made to the DUR Board by the Department of Health Services.

### Changes to Overuse Precaution (Early Refill) Prospective Drug Utilization Review Alert

Effective for claims processed on and after April 11, 2016, the overuse precaution (also known as early refill, or “ER”) prospective Drug Utilization Review (DUR) alert is changing from the current, single 80 percent threshold to multiple thresholds that differ based on the days’ supply (refer to table below). Providers will receive the “ER” prospective DUR alert for a claim when the drug, drug strength, and dosage form on that claim matches the drug, drug strength, and dosage form on another claim in ForwardHealth claims history for which the threshold percentage of the day’s supply remains on the prescription fill/refill. The alert will indicate the date that the drug can be refilled without activating the alert.

Days’ Supply	Threshold
6-9 days’ supply	65% Threshold
10-34 days’ supply	80% Threshold
35-100 days’ supply	85% Threshold

Previously, only drugs in certain therapeutic drug classes were subject to the “ER” prospective DUR alert. Effective April 11, 2016, all drugs will be subject to this alert, with the exception of the following:

- Drugs listed on the Quantity Limit Drugs and Diabetic Supplies data table that is located on the Pharmacy Resources page of the Providers area of the ForwardHealth Portal at [www.forwardhealth.wi.gov/WIPortal/content/provider/medicaid/pharmacy/resources.htm.spage#](http://www.forwardhealth.wi.gov/WIPortal/content/provider/medicaid/pharmacy/resources.htm.spage#).
- Drugs with less than a five days’ supply.

Pharmacy providers are required to respond to the alert to obtain reimbursement. ForwardHealth recommends that pharmacy providers document the reason for manual overrides of the “ER” prospective DUR alert.

The new thresholds described above also apply to “ER” prospective DUR alerts that must be overridden by the Drug Authorization Policy Override (DAPO) Center. The drugs monitored by DAPO for the “ER” prospective DUR alert are not changing. For a comprehensive list of these drugs, refer to the Early Refill Drug Utilization Review Drugs list on the Pharmacy Resources page of the Portal.

## Information About Other Prospective Drug Utilization Review Alerts

### **Three-Month Supply**

When multiple prospective DUR alerts are returned on a claim, including an insufficient quantity (“NS”) alert, pharmacy providers may not override the alerts by responding solely to the “NS” prospective DUR alert. To override a prospective DUR alert, pharmacy providers are required to respond to at least one prospective DUR alert other than the “NS” alert.

### **Underuse Precautions (Late Refill)**

Providers receive the underuse precaution (also known as late refill or “LR”) prospective DUR alert when a member is late in obtaining a refill of a drug. The alert is returned on a claim when the drug being refilled exceeds 125 percent of the days’ supply on the same drug in ForwardHealth claims history.

Claims in history must be for greater than or equal to 28 days’ supply to be included in this alert.

### **Claim Submission**

Providers no longer receive prospective DUR alerts for drug-drug interaction (“DD”) and therapeutic duplication (“TD”) when the pharmacy and the prescriber from a current claim match the pharmacy and the prescriber from a claim in ForwardHealth claims history.

### **Prospective Drug Utilization Review Alerts No Longer Monitored**

The following prospective DUR alerts are no longer monitored by ForwardHealth as of the dates listed:

- Inferred Disease (November 1, 2012)
- Additive Toxicity (February 1, 2013)
- High Dose (April 1, 2014)

### **Additional Resources**

For more information about prospective DUR alerts, providers may refer to the Prospective Drug Utilization Review System topic (topic #1977) in the Drug Utilization Review chapter of the Claims section of the Pharmacy

service area of the ForwardHealth Online Handbook at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).

## Information Regarding Managed Care Organizations

This *Update* contains fee-for-service policy for members enrolled in Medicaid and BadgerCare Plus who receive pharmacy services on a fee-for-service basis only. Pharmacy services for Medicaid members enrolled in the Program of All-Inclusive Care for the Elderly (PACE) and the Family Care Partnership are provided by the member’s managed care organization.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).

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