

Affected Programs: BadgerCare Plus, Medicaid, SeniorCare
To: Pharmacies, HMOs and Other Managed Care Programs

Change to Prospective Drug Utilization Review Alerts

ForwardHealth is making a change to Prospective Drug Utilization Review alerts, which assist pharmacy providers in identifying potential drug-related problems.

Effective for claims processed on and after August 15, 2015, the “NS” (insufficient quantity) three-month supply informational alert will be managed separately from other prospective Drug Utilization Review (DUR) alerts in the alert hierarchy. For real-time noncompound pharmacy claims with multiple alerts, pharmacy providers wishing to override the alerts will no longer be able to provide a response solely to the “NS” alert to resolve all prospective DUR alerts on the claim. To override a prospective DUR alert, pharmacy providers will be required to provide a response to at least one prospective DUR alert other than “NS” in order to receive a paid claim.

Policy for drugs that are required to be dispensed in a three-month supply has not changed.

For more information on prospective DUR alerts, refer to the Pharmacy service area of the Online Handbook at www.forwardhealth.wi.gov/.

Information Regarding Managed Care Organizations

This *ForwardHealth Update* contains fee-for-service policy for members enrolled in Medicaid and BadgerCare Plus who receive pharmacy services on a fee-for-service basis only. Pharmacy services for Medicaid members enrolled in the

Program of All-Inclusive Care for the Elderly (PACE) and the Family Care Partnership are provided by the member’s managed care organization.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at 800-947-9627 or visit our website at www.forwardhealth.wi.gov/.

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