Affected Programs: BadgerCare Plus, Medicaid, Wisconsin Well Woman Program
To: HMOs and Other Managed Care Programs

International Classification of Diseases, 10th Revision, Testing for HMOs

From August 19, 2015, through December 30, 2015, ForwardHealth will offer optional *International Classification of Diseases, 10th Revision*, testing to HMOs that participate in the BadgerCare Plus and Medicaid Supplemental Security Income (SSI) programs.

ForwardHealth will offer optional *International Classification of Diseases, 10th Revision* (ICD-10), testing to HMOs that participate in the BadgerCare Plus and Medicaid Supplemental Security Income (SSI) programs from August 19, 2015, through December 30, 2015. During this time, BadgerCare Plus and Medicaid SSI HMOs can perform testing with ForwardHealth to confirm their ICD-10 readiness and assist ForwardHealth with system validation in preparation for ICD-10 compliance beginning on October 1, 2015.

Testing Environment and Access

ForwardHealth has implemented a new testing environment called the Supporting External Testing Environment (SETE), which closely mirrors the testing environment that HMOs currently use. All HMOs will be required to use the new testing environment for ICD-10 testing. New log-in information will be required in order to access SETE (pronounced SET-ee). A member of the VEDS HMO Support staff will contact HMOs via email before the August ICD-10 testing window to establish new log-in credentials.

Testing Environment Availability

The SETE will be unavailable for testing activities on Sunday and Monday each week. Attempts to access and test within SETE during this timeframe may fail and will not be supported. Testers should conduct testing activities Tuesday through Saturday.

Testing Environment Refreshes

The SETE will have scheduled downtimes for maintenance, called "refreshes." A refresh period is currently scheduled from Sunday, September 13, 2015, through Tuesday, September 15, 2015. The SETE will not be available during this period. When a refresh occurs, testers should be aware that SETE will be "wiped clean," removing all prior testing data (i.e., all testing submission data or modifications to that data). Reminders about upcoming and/or additional refreshes during the ICD-10 testing period, if needed, will be communicated through email and Portal subscription messaging. Dates of additional refreshes will also be published to the new ICD-10 Code Set Testing home page, which is described in this *Update*.

ICD-10 Code Set Testing Home Page on the ForwardHealth Portal

ForwardHealth has created a new ICD-10 Code Set Testing home page, which is directly linked from the Portal, Providers, Managed Care Organization, Trading Partners, and ICD-10 Code Set Transition home pages. The ICD-10 Code Set Testing home page serves as the repository for

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testing information and resources throughout ForwardHealth's ICD-10 testing.

The following testing resources, which contain important ICD-10 testing details not included in this *Update,* are available on the ICD-10 Code Set Testing home page:

- An ICD-10 Testing Environment Capabilities and Resources document detailing the limitations, functionality, and capabilities of the new testing environment. Testers are strongly encouraged to read this document before they begin testing. (*Note:* There are no file size restrictions for batch and real-time [interactive] transactions in SETE; however, there will be file size restrictions in SETE for the 837 Health Care Claim files from HMOs. During business hours, files that are 2 MB or less will be processed. On evenings and weekend days, files that are up to 25 MB will be processed.)

- A Testing Readiness Checklist to assist in preparing for testing with ForwardHealth. Testers should note that the effective and end dates for ICD-10 codes have been adjusted in SETE to support ICD-10 testing activities and thus will not reflect the actual October 1, 2015, compliance date for ICD-10 codes. For testing, *International Classification of Diseases, Ninth Revision* (ICD-9) codes are end dated on February 28, 2015, and ICD-10 codes are effective on March 1, 2015.

- Testing scenarios. ForwardHealth has identified various testing scenarios that may be used for testing. Testers are encouraged to test using their most common encounter scenarios and may consider submitting their test encounters with ICD-9 codes and then again with ICD-10 codes or referring to their recent encounter submissions to ForwardHealth and testing them using the appropriate ICD-10 codes. (*Note:* ForwardHealth will accept both ICD-9 and ICD-10 codes during testing; however, ICD-9 and ICD-10 codes cannot both be submitted on the same encounter.)

- A Frequently Asked Questions About ICD-10 Testing with ForwardHealth document to share testing questions and answers with interested testers. This document will be revised with new information as it is available.

- A link to the ForwardHealth Portal HMO Encounter User Guide, which has been updated for ICD-10. The updated guide is also available for download on the Managed Care Organization area of the Portal at *www.forwardhealth.wi.gov/*.

- Links to the Centers for Medicare and Medicaid Services 2015 diagnosis and procedure code general equivalency mappings, which testers may use to obtain ICD-10 codes, if needed. (ForwardHealth will not provide a crosswalk from ICD-9 to ICD-10 codes; therefore, stakeholders are responsible for ensuring their compliance with ICD-10 code standards.)

Testing Support

ForwardHealth encourages HMOs to send any ICD-10 testing inquiries or requests for testing support to the *VEDSHMOSupport@wisconsin.gov* email address during the testing period.

Testers should not contact the EDI Helpdesk or the Provider Services Call Center with questions about SETE, testing activities, or testing results.

Inquiries regarding ICD-10 that are not related to testing should continue to be sent to the *VEDSICD10Support@wisconsin.gov* email address linked from the ICD-10 Code Set Transition Home page.