

**Affected Programs:** BadgerCare Plus, Medicaid, SeniorCare, Wisconsin AIDS Drug Assistance Program, Wisconsin Chronic Disease Program, Wisconsin Well Woman Program

**To:** All Providers, HMOs and Other Managed Care Programs

## **Important Information and Reminders Related to ForwardHealth's Transition to *International Classification of Diseases, 10<sup>th</sup> Revision, Code Sets***

This *ForwardHealth Update* contains information and reminders related to ForwardHealth's transition to *International Classification of Diseases, 10th Revision, Clinical Modification (ICD-10-CM)* and *International Classification of Diseases, 10th Revision, Procedure Coding System (ICD-10-PCS)* code sets beginning October 1, 2015. The transition to the ICD-10 code sets is a Centers for Medicare and Medicaid Services mandate and impacts all Health Insurance Portability and Accountability Act of 1996-covered entities.

Providers receiving this *Update* are encouraged to forward it to the appropriate technical or Electronic Data Interchange contact person or department within their organization, to their billing service or clearinghouse, and/or to their software vendor.

### **Reminder: ICD-10 Compliance Begins on October 1, 2015**

In response to the Centers for Medicare and Medicaid Services (CMS) mandate, ForwardHealth, which encompasses BadgerCare Plus, SeniorCare, Wisconsin Medicaid, Wisconsin AIDS Drug Assistance Program, Wisconsin Chronic Disease Program (WCDP), and Wisconsin Well Woman Program, will implement *International Classification of Diseases, 10th Revision (ICD-10)*, code sets beginning on October 1, 2015. Therefore, ICD-10 diagnosis and procedure codes, when applicable, will be required for all claims and prior authorization requests with dates (e.g., dates of service, dates of discharge, requested

start dates) *on and after* October 1, 2015. The CMS mandate impacts all Health Insurance Portability and Accountability Act of 1996 (HIPAA)-covered entities, including Medicaid, Medicare, and all other payers, as well as providers and billers.

### **Preparation for ICD-10**

ForwardHealth is currently finalizing its preparations for ICD-10 and encourages all stakeholders to do the same to ensure their readiness for ICD-10 compliance. For the purposes of the ICD-10 transition, ForwardHealth is defining stakeholders as entities who conduct business with ForwardHealth including, but not limited to, providers, trading partners, partners, HMOs, payers, clearinghouses, and value added networks. Stakeholders are encouraged to use CMS ICD-10 resources, which can be found on the CMS Web site at [www.cms.gov/Medicare/Coding/ICD10/](http://www.cms.gov/Medicare/Coding/ICD10/) as well as ForwardHealth resources, which may be found on the ICD-10 Code Set Transition home page on the Portal at [www.forwardhealth.wi.gov/WIPortal/content/html/ICD10/ICD10Home.htm.spage#](http://www.forwardhealth.wi.gov/WIPortal/content/html/ICD10/ICD10Home.htm.spage#). The ICD-10 Code Set Transition home page is the ForwardHealth repository for ICD-10 information and resources. Providers are reminded to check the Portal page regularly to view current communications and updated information.

ForwardHealth will be issuing additional ICD-10 communications in the upcoming months, including a June

2015 *ForwardHealth Update* with testing information and an *Update* with effective and end dates and transitional information to be published closer to compliance.

As a reminder, providers and other interested parties may still register to receive ICD-10-specific e-mail notifications from ForwardHealth. ForwardHealth is using the ICD-10 Project Information e-mail subscription option to communicate ICD-10 information throughout the transition to ICD-10, including post-implementation. Click the Register to Receive Information from ForwardHealth about ICD-10 link on the ICD-10 Code Set Transition home page for more information about e-mail subscription registration.

## ICD-10 Testing

ForwardHealth will be offering optional ICD-10 testing to all interested fee-for-service entities starting in July 2015 and optional ICD-10 encounters testing to interested HMOs starting in August 2015. Testing details, such as the testing environment Web address, log-in information, and testing parameters, will be published in future *Updates*.

ForwardHealth has established an e-mail address specifically for testing-related ICD-10 inquiries. Submit any ICD-10 testing e-mail inquiries to [icd10testingsupport@wisconsin.gov](mailto:icd10testingsupport@wisconsin.gov).

## ICD-10 Brown Bag Lunch Training Sessions

ForwardHealth is offering special add-on Brown Bag Lunch Series online training sessions for providers. The following are upcoming dates for these ICD-10 training sessions:

- Tuesday, May 19, 2015.
- Tuesday, July 21, 2015.
- Tuesday, August 18, 2015.

Refer to the March 2015 *Update* (2015-15), titled “Upcoming Training Sessions Available for Providers Regarding *International Classification of Diseases, 10th Revision* Readiness,” for more information.

## Obtaining ICD-10 Codes

The ICD-10 code sets will replace the *International Classification of Diseases, Ninth Revision, Clinical Modification* (ICD-9-CM) code sets. Each organization and provider is responsible for obtaining the appropriate ICD-10 codes needed for billing. Since the transition to ICD-10 is a CMS mandate, ForwardHealth is referring providers to the CMS ICD-10 Web site for more information regarding ICD-10 codes and to download code tables, code descriptions, and code mappings; these are available free of charge. Direct links to CMS’s 2015 general equivalency mappings (GEMs), which are public translation tools that provide bi-directional mapping between ICD-9 and ICD-10 codes, are available on ForwardHealth’s ICD-10 Code Set Transition home page.

*Note:* Healthcare Common Procedure Coding System and *Current Procedural Terminology* codes will not be impacted by ICD-10 changes.

## Transitioning from ICD-9 to ICD-10

The transition from ICD-9 to ICD-10 codes may create unique billing situations for services that span the ICD-10 implementation date as they would encompass both code sets. ForwardHealth is formulating unique policies for the transition to ICD-10, where applicable, and will issue interim instructions in a future *Update*. As a reminder, a single transaction cannot contain both ICD-9 and ICD-10 codes. Any transactions containing both ICD-9 and ICD-10 codes will be denied.

ForwardHealth has established an e-mail address specifically for non-testing ICD-10 inquiries. Submit any general ICD-10 e-mail inquiries to [VEDSICD10Support@wisconsin.gov](mailto:VEDSICD10Support@wisconsin.gov).

## Information Regarding Managed Care Organizations

This *Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis only. For managed care policy, contact the appropriate managed care organization (MCO). Managed care organizations are required to provide at least the same benefits as those

provided under fee-for-service arrangements. Members enrolled only in the WCDP are not enrolled in MCOs.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).

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