

Affected Programs: BadgerCare Plus, Medicaid, SeniorCare

To: Blood Banks, Dentists, Federally Qualified Health Centers, Hospital Providers, Nurse Practitioners, Nursing Homes, Pharmacies, Physician Assistants, Physician Clinics, Physicians, Podiatrists, Rural Health Clinics, HMOs and Other Managed Care Programs

Clarification Regarding Comprehensive Medication Review and Assessment Services for Members Recently Discharged from a Hospital or Long Term Care Setting

This *ForwardHealth Update* provides clarification regarding Comprehensive Medication Review and Assessment Services under the Medication Therapy Management benefit for members who have been discharged from a hospital or long term care setting within the past 14 days.

Comprehensive Medication Review and Assessment Services for Members Recently Discharged from a Hospital or Long Term Care Setting

Comprehensive Medication Review and Assessment (CMR/A) services under the Medication Therapy Management benefit are private consultations between a pharmacist and a Wisconsin Medicaid and BadgerCare Plus member to review the member's drug regimen.

Members may qualify for CMR/A services because they have been discharged from a hospital or long term care setting within the past 14 days. Comprehensive Medication Review and Assessment services provided to members in these situations will now be referred to as transition of care CMR/A services. This is a change in definition only; coverage and reimbursement for services provided to these members remain the same.

For an overview of qualifying criteria for members to receive CMR/A services and provider certification requirements for CMR/A services, refer to the Comprehensive Medication Review and Assessments topic (topic #14677) in the Medication Therapy Management chapter of the Covered and Noncovered Services section of the Pharmacy service area of the Online Handbook.

Conducting Transition of Care Comprehensive Medication Review and Assessment Services

ForwardHealth expects the pharmacist to complete the following steps when rendering transition of care CMR/A services:

1. Obtain a complete list of the prescription and over-the-counter medications, vitamins, and supplements the member was taking prior to admission to the hospital or long term care setting. (If the pharmacist performing the service does not have a complete pre-admission medication list, the pharmacist should contact the member's pharmacy/pharmacies to obtain this information. An admission history obtained from an Electronic Medical Record does not fulfill this step requirement.)

2. Obtain the discharge medication orders and compare to the pre-admission medication list.
3. Upon conclusion of the CMR/A service, provide an updated medication list to the member that calls attention to changes made to the member's pre-admission medication regimen.
4. Provide a Medication Action Plan (MAP) to the member that reminds the member of action items he or she should take until following up with his or her primary care provider. The final MAP should be provided to the member within 14 days of consultation.
5. Maintain documentation in the member's file of the transition of care CMR/A services provided and submit required documentation electronically to ForwardHealth.
6. Attempt to contact the member after the visit to ensure and reinforce understanding of the post-discharge medication regimen.

Note: Providers are reminded that prior authorization from the Drug Authorization and Policy Override Center is required in order to be reimbursed for providing transition of care CMR/A services.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

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