

**Affected Programs:** BadgerCare Plus, Medicaid, Wisconsin Chronic Disease Program  
**To:** Hospital Providers, HMOs and Other Managed Care Programs

## Reminder Regarding Reimbursement Under the Enhanced Ambulatory Patient Groups System

ForwardHealth implemented Enhanced Ambulatory Patient Groups (EAPG) system software on April 1, 2013, to classify and calculate reimbursement for outpatient hospital services. This *ForwardHealth Update* reminds providers that the base reimbursement under the EAPG system is limited to the total charge indicated on a claim.

ForwardHealth implemented Enhanced Ambulatory Patient Groups (EAPG) system software on April 1, 2013, to classify and calculate reimbursement for outpatient hospital services. Under the EAPG system, Wisconsin Medicaid reimburses hospital providers for outpatient hospital services based on the quantity and type of services they provide. The system ensures that both low- and high-cost services are reimbursed appropriately.

In order to receive accurate and appropriate reimbursement under the EAPG system, providers are required to indicate their usual and customary charge when submitting claims for outpatient hospital services. For additional information, providers should refer to the Usual and Customary Charges topic (topic #517) in the Responsibilities chapter of the Claims section of the ForwardHealth Online Handbook.

Providers are reminded that, under the EAPG system, the base reimbursement (reimbursement prior to an access payment being applied) is limited to the total charge indicated on a claim. If reimbursement under the EAPG system is adjusted to correspond with the total charge

during claims processing, providers will receive American National Standards Institute reason code 45 (Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement) on their 835 Health Care Claim Payment/Advice transaction or one of the following Explanation of Benefits codes on their Remittance Advice, as applicable:

- 9926 (Pricing Adjustment — Claim has pricing cutback amount applied) effective for claims processed on or before December 12, 2014.
- 9959 (Pricing Adjustment — Claim has pricing greater than billed cutback amount applied) effective for claims processed on and after December 13, 2014.

For further information regarding the EAPG system, providers should refer to the Enhanced Ambulatory Patient Groups (EAPG) home page on the ForwardHealth Portal at [www.forwardhealth.wi.gov/WIPortal/content/html/EAPG/EAPGHome.htm.spage](http://www.forwardhealth.wi.gov/WIPortal/content/html/EAPG/EAPGHome.htm.spage).

### Information Regarding Managed Care Organizations

This *ForwardHealth Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis only. For managed care policy, contact the appropriate managed care organization (MCO). Managed care organizations are required to provide at least the same benefits as those provided under fee-for-service arrangements.

Members enrolled only in the Wisconsin Chronic Disease Program are not enrolled in MCOs.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).

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