

Affected Programs: BadgerCare Plus, Medicaid, SeniorCare

To: Federally Qualified Health Centers, Pharmacies, HMOs and Other Managed Care Programs

Change to Requirement Regarding Electronic Submission of Medication Therapy Management Documentation

In a change to previously published policy, providers are no longer required to submit documentation electronically for Medication Therapy Management services provided between September 1, 2012, and August 31, 2014.

Documentation for Medication Therapy Management Services Provided Between September 1, 2012, and August 31, 2014

In a change to previously published policy, providers are no longer required to submit documentation electronically for Medication Therapy Management (MTM) services provided between September 1, 2012, and August 31, 2014. While providers are encouraged to submit this documentation electronically, it is no longer a requirement for this time period. Providers are still required to maintain on-site documentation (either on paper or electronically) for MTM services provided during this time period.

Documentation for Medication Therapy Management Services Provided on and After September 1, 2014

In a change to previously published policy, for MTM services provided on and after September 1, 2014, providers are required to submit the associated MTM documentation electronically (either through ForwardHealth-approved MTM case management software or through the ForwardHealth Portal) within 365 days of submitting the

claim for MTM services. Providers are encouraged to submit the associated MTM documentation electronically within 30 days of submitting the claim for MTM services provided.

For MTM services provided on and after September 1, 2014, providers continue to be required to maintain on-site MTM documentation (either on paper or electronically) in the member's file. The information required to be submitted to ForwardHealth electronically is the same information required to be maintained in the member's file.

For more information regarding the requirement for electronic submission of MTM documentation and the accepted methods for submission, refer to the Electronic Submission of Documentation Requirement and Submission Options topic (topic #17297) of the Medication Therapy Management chapter of the Covered and Noncovered Services section of the Pharmacy service area of the ForwardHealth Online Handbook.

Information Regarding Managed Care Organizations

This *ForwardHealth Update* contains fee-for-service policy for members enrolled in Medicaid and BadgerCare Plus who receive pharmacy services on a fee-for-service basis only.

Pharmacy services for Medicaid members enrolled in the Program of All-Inclusive Care for the Elderly (PACE) and the Family Care Partnership are provided by the member's managed care organization.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

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