

Affected Programs: BadgerCare Plus, Medicaid

To: Nurse Practitioners, Physician Assistants, Physician Clinics, Physicians, HMOs and Other Managed Care Programs

Coverage of Services Rendered in Walk-In Retail or Convenient Care Clinics

Effective for dates of service on and after October 15, 2014, Wisconsin Medicaid and BadgerCare Plus will cover a limited set of services when provided by Medicaid-enrolled nurse practitioners, physician assistants, and physicians in walk-in retail or convenient care clinics. This *ForwardHealth Update* outlines the coverage policy.

Definition of Walk-In Retail/Convenient Care Clinics

As defined by the Centers for Medicare and Medicaid Services, walk-in retail and convenient care clinics are clinic locations other than doctor offices, urgent care facilities, pharmacies, or independent clinics, located within a retail operation. Care in these clinics is usually provided by nurse practitioners, and services are limited to the following:

- Treatment of minor acute conditions.
- Limited preventive services.
- Vaccinations.

Wisconsin Medicaid and BadgerCare Plus Covered Services

Effective for dates of services on and after October 15, 2014, Wisconsin Medicaid and BadgerCare Plus will cover the following services for members aged 6 years and older when rendered by Medicaid-enrolled nurse practitioners, physician assistants, and physicians in a walk-in retail or convenient care clinic:

- Low- to mid-level evaluation and management (E&M) services.

- Influenza, pneumococcal, and certain tetanus vaccines.
- Dipstick urinalysis.
- Rapid strep throat test.
- Pregnancy test.

Refer to the Attachment of this *ForwardHealth Update* for the associated *Current Procedural Terminology* (CPT) procedure codes for these covered services.

Note: Higher level E&M services are not covered when provided in a walk-in retail or convenient care clinic as those codes indicate more complex levels of care. If, during the course of a clinic visit, a provider determines that additional care and services are required to manage a member's condition beyond the level of care indicated by the Wisconsin Medicaid and BadgerCare Plus-allowable E&M codes, the provider is required to make a referral to a care provider in an appropriate, non-retail setting where more intensive care may be provided. In this situation, Wisconsin Medicaid will reimburse the provider for allowable services provided at the walk-in retail or convenient care clinic.

Claim Submission and Documentation Requirements

When submitting claims to ForwardHealth for walk-in retail or convenient care clinic services, providers are required to indicate place of service (POS) code 17 to indicate services were provided in a walk-in retail or convenient care clinic.

Note: ForwardHealth does not accept disease-based bundled billing for E&M service codes when provided in POS 17.

The E&M service code billed is required to accurately represent the services rendered and to meet the criteria for the code as explained in the CPT manual.

Providers are required to maintain associated supporting documentation for the services rendered in the member's medical record as outlined in DHS 106.02(9), Wis. Admin. Code. Documentation should clearly support the services rendered and the procedure codes being submitted on claims.

Information Regarding Managed Care Organizations

This *Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis only. For managed care policy, contact the appropriate managed care organization. Managed care organizations are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

P-1250

ATTACHMENT

Wisconsin Medicaid and BadgerCare Plus Covered Procedure Codes When Provided in Walk-In Retail or Convenient Care Clinics

Effective for dates of services on and after October 15, 2014, Wisconsin Medicaid and BadgerCare Plus will cover the following services, identified by *Current Procedural Terminology* (CPT) procedure codes, for members aged 6 years and older when rendered by Medicaid-enrolled nurse practitioners, physician assistants, and physicians in a walk-in retail or convenient care clinic.

| Allowable Services | Allowable CPT Procedure Code(s) |
|---|---|
| Low to mid-level evaluation and management (E&M) services | 99201-99203, 99212-99213 |
| Influenza, pneumococcal, and certain tetanus vaccines | 90656, 90658, 90672, 90673, 90669, 90670, 90703, 90714, 90715, 90732 |
| Dipstick urinalysis | 81000, 81002 |
| Rapid strep throat test | 87880 |
| Pregnancy test | 81025 |