Update

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Affected Programs: BadgerCare Plus Standard Plan, Medicaid, SeniorCare, Wisconsin AIDS Drug Assistance Program, Wisconsin Chronic Disease Program, Wisconsin Well Woman Program
To: All Providers, HMOs and Other Managed Care Programs

ForwardHealth's Transition to *International Classification of Diseases, 10th Revision, Clinical Modification* and *International Classification of Diseases, 10th Revision, Procedure Coding System* Code Sets

In response to the Centers for Medicare and Medicaid Services mandate that all Health Insurance Portability and Accountability Act of 1996-covered entities implement the *International Classification of Diseases, 10th Revision, Clinical Modification* (ICD-10-CM) and *International Classification of Diseases, 10th Revision, Procedure Coding System* (ICD-10-PCS), ForwardHealth is analyzing ICD-10 impacts and preparing for transition to ICD-10.

Providers receiving this *ForwardHealth Update* are encouraged to forward it to the appropriate technical or Electronic Data Interchange (EDI) contact person or department within their organization, to their billing service or clearinghouse, and/or to their software vendor.

Background

The Centers for Medicare and Medicaid Services (CMS) mandated that all Health Insurance Portability and Accountability Act of 1996-covered entities implement the *International Classification of Diseases, 10th Revision, Clinical Modification* (ICD-10-CM) and *International Classification of Diseases, 10th Revision, Procedure Coding System* (ICD-10-PCS) code sets by October 1, 2014. The ICD-10-CM codes will be the diagnosis code set for use in United States health care

settings. The ICD-10-PCS codes will be the procedure code set for use in United States inpatient hospital settings only.

In response to the CMS mandate, ForwardHealth, which encompasses BadgerCare Plus, SeniorCare, Wisconsin Medicaid, Wisconsin AIDS Drug Assistance Program, Wisconsin Chronic Disease Program, and Wisconsin Well Woman Program, will require the following:

- *International Classification of Diseases, 10th Revision* diagnosis codes, when required, and procedure codes, when applicable, on inpatient hospital and nursing home claim submissions for *dates of discharge* on and after October 1, 2014.
- *International Classification of Diseases, 10th Revision* diagnosis codes, when required, on all other claim submissions for *dates of service* on and after October 1, 2014.
- *International Classification of Diseases, 10th Revision* diagnosis codes on prior authorization (PA) submissions with a requested *start date* on and after October 1, 2014.

Providers receiving this *ForwardHealth Update* are encouraged to forward it to the appropriate technical or Electronic Data Interchange (EDI) contact person or department within their organization, to their billing service or clearinghouse, and/or to their software vendor.

Department of Health Services

Preparation

ForwardHealth is actively engaged in assessing ICD-10 impacts and encourages stakeholders to do the same. For the purposes of the ICD-10 transition, ForwardHealth is defining stakeholders as entities who conduct business with ForwardHealth including, but not limited to, providers, trading partners, partners, HMOs, payers, clearinghouses, and value added networks. Stakeholders are responsible for ensuring their own readiness for ICD-10 by understanding how ICD-10 will affect them and preparing accordingly.

ForwardHealth is only accepting *International Classification of Diseases, Ninth Revision, Clinical Modification* (ICD-9-CM) codes at this time; however, ICD-10 codes will replace the current ICD-9 codes. The ICD-10 code set is different from the ICD-9 code set. The ICD-9 codes are primarily numeric and have three to five digits, whereas ICD-10 codes are alphanumeric and contain three to seven characters. Additionally, descriptions between the code sets are different. Therefore, it is recommended that stakeholders translate ICD-9 codes to ICD-10 codes. For example, ForwardHealth is using the following resources for translations:

- Centers for Medicare and Medicaid Services' general equivalency mapping (GEMs). The CMS GEMs are a public translation tool that provides bi-directional mapping between ICD-9 and ICD-10 codes.
- Native mapping (i.e., coding from the ICD-10 coding books) for translation of codes where existing policy for diagnosis and procedures are enforced.

Stakeholders may refer to the CMS ICD-10 Web site for more information regarding ICD-10 codes and to download code tables, code descriptions, and code mappings that are available free of charge.

ForwardHealth companion guides, ForwardHealth Payer Sheet: National Council for Prescription Drug Programs Version D.0, user guides, other stakeholder manuals, and the ForwardHealth Online Handbook will be revised for ICD-10 in the future, as applicable. The revised companion guides and Payer Sheet will be published on the ICD-10 Code Set Transition page on the ForwardHealth Portal, detailed under the Communications section of this *Update*, to assist stakeholders in preparing for their transition to ICD-10. Stakeholders are advised to review the companion guides and Payer Sheet, when available, as coding modifications and other changes may be necessary to successfully exchange transactions with ICD-10 codes.

Stakeholders that use a billing service or clearinghouse are encouraged to contact that entity regarding its ICD-10 preparedness to ensure that they will be able to successfully exchange ICD-10 transactions.

Claims

ForwardHealth's current billing policies are not expected to change with the implementation of ICD-10. In other words, billing instructions that do not currently require diagnosis codes will not likely require diagnosis codes for dates on and after October 1, 2014. Conversely, billing instructions that currently require diagnosis codes will likely continue to require diagnosis codes, and therefore, ICD-10 codes will be required for dates on and after October 1, 2014. Stakeholders are to refer to the Online Handbook on the ForwardHealth Portal for current policy. In addition, ForwardHealth will be issuing policy *Updates* indicating if there are any policy, claims, or PA impacts.

CMS 1500 Health Insurance Claim Form

ForwardHealth will be implementing the National Uniform Claim Committee-developed and CMS-adopted paper 1500 Health Insurance Claim Form (version 02/12) in the future to replace the 1500 Health Insurance Claim Form (08/05). Information regarding ICD-10 impacts to claims and ForwardHealth's implementation of the CMS 1500 (02/12) claim form will be published in a future *Update*. Other paper claim forms will not be changing.

Prior Authorizations

ForwardHealth's current PA policies are not expected to change with the implementation of ICD-10. Information regarding the other ICD-10 impacts to PA will be published in a future *Update*.

ForwardHealth's current PA-related Diagnostic and Statistical Manual of Mental Disorders policy for diagnosis is not expected to be impacted by the implementation of ICD-10.

Prescriptions

Prescribers and ordering providers may wish to start including ICD-10 codes now in addition to the current ICD-9 codes on prescriptions that span October 1, 2014, to be proactive. ForwardHealth's current policy regarding diagnosis codes on prescriptions is not expected to be impacted by the implementation of ICD-10.

Testing

Testing information will be released in the summer of 2014 and will be made available from the ICD-10 Code Set Transition page. Specific testing details, including the start date for when testing may begin, will be communicated in the future. ForwardHealth will notify stakeholders via electronic messaging when testing information is available. Electronic messaging is detailed under the Communications section of this *Update*.

Stakeholders interested in conducting their own testing may refer to CMS for testing information to determine if their programming or software changes for ICD-10 codes have been installed correctly and are functioning properly.

Communications

ForwardHealth is using multiple communication methods to relay information about the transition to ICD-10.

The ICD-10 Code Set Transition Page

The ICD-10 Code Set Transition page is, and will continue to be throughout the ICD-10 Project, a repository of information and communications related to ForwardHealth's transition to ICD-10. *Updates* and other communications relating to ICD-10 are directly linked from the ICD-10 Code Set Transition page. All stakeholders and interested parties are encouraged to check the ICD-10 Code Set Transition page regularly for new information.

ICD-10 Project Information E-mail Subscription Messaging

ForwardHealth is utilizing electronic messaging, via Portal Accounts and e-mail subscriptions, to communicate ICD-10 Project information. ForwardHealth has introduced a new e-mail subscription option, ICD-10 Project Information, to communicate targeted ICD-10 information throughout its transition to ICD-10, including post implementation. All interested parties are encouraged to register to receive ICD-10 e-mail subscription messages from ForwardHealth, including those with Portal Account access and those already registered to receive e-mail subscription messages for other service areas. Adding ICD-10 as a subscription option will not impact existing subscriptions. The ICD-10 e-mail option will automatically be discontinued when communicating ICD-10 transition information is no longer necessary.

Refer to the ForwardHealth E-mail Subscription User Guide available from the ICD-10 Code Set Transition page for more information about e-mail subscription registration.

ForwardHealth Updates

ForwardHealth is continuing to analyze ICD-10 impacts on ForwardHealth interChange to determine whether there will be any changes to current policies. *Updates* will be issued to communicate ICD-10 Project information and policy impacts, as needed.

Frequently Asked Questions About ForwardHealth's Transition to ICD-10

ForwardHealth has developed a Frequently Asked Questions (FAQ) About ForwardHealth's Transition to ICD-10 document to capture questions submitted from stakeholders and to share answers. The FAQ document is posted on the ICD-10 Code Set Transition page and is revised with new information as it is available. Stakeholders may submit ICD-10 questions to ForwardHealth directly from the ICD-10 Code Set Transition page by clicking the Submit an ICD-10 Question to ForwardHealth link.

Information Regarding Managed Care Organizations

This *Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis only. For managed care policy, contact the appropriate managed care organization. Managed care organizations are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin AIDS Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at *www.forwardhealth.wi.gov/.*

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