

**Affected Programs:** BadgerCare Plus Benchmark Plan

**To:** Advanced Practice Nurse Prescribers with Psychiatric Specialty, HealthCheck “Other Services” Providers, Outpatient Mental Health Clinics, Outpatient Substance Abuse Clinics, Psychiatrists, Psychologists, HMOs and Other Managed Care Programs

## **Policy Clarification: No Copayments for Child/Adolescent Day Treatment Services Provided to Benchmark Plan Members**

This *ForwardHealth Update* clarifies that no copayments may be charged for child/adolescent day treatment services provided to BadgerCare Plus Benchmark Plan members.

This *ForwardHealth Update* clarifies that no copayments may be charged for child/adolescent day treatment services provided to BadgerCare Plus Benchmark Plan members. Child/adolescent day treatment services are HealthCheck “Other Services.”

ForwardHealth inadvertently deducted copayments from provider reimbursement on claims for child/adolescent day treatment services with dates of service on and after August 15, 2010, that were processed prior to January 9, 2013. ForwardHealth will run a system-generated adjustment to affected claims to reimburse providers for copayments that were inappropriately deducted. Providers will be notified via a Remittance Advice banner message when the system-generated adjustments have been made to the affected claims.

### **Reimbursement to Members**

Providers are required to reimburse members for copayments collected for child/adolescent day treatment services. A good faith effort must be made to determine all

copayments collected from members and to reimburse members for these amounts.

### **Information Regarding Managed Care Organizations**

This *ForwardHealth Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis. For managed care policy, contact the appropriate managed care organization. Managed care organizations are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin AIDS/HIV Drug Assistance Program and the Wisconsin Well Woman Program are administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).

P-1250