

Affected Programs: BadgerCare Plus, Medicaid
To: All Providers, HMOs and Other Managed Care Programs

New Type of ForwardHealth-Initiated Claim Adjustment

Beginning in June 2012, ForwardHealth will initiate a new type of claim adjustment. This *ForwardHealth Update* outlines what information providers will receive on the Remittance Advice related to this type of claim adjustment and how subsequent provider-initiated adjustments will be affected.

New Type of ForwardHealth-Initiated Claim Adjustment

Beginning in June 2012, ForwardHealth will initiate a new type of claim adjustment. This new ForwardHealth-initiated adjustment will be used to address claim issues that do not require provider action and do not affect reimbursement.

On June 8, 2012, the first instance of this new ForwardHealth-initiated claim adjustment will be used to adjust a certain number of claims to ensure that the federal share of the reimbursement rate has been appropriately applied and reported to the Centers for Medicare and Medicaid Services. For the affected claims, providers do not need to take any action, and there will be no change in reimbursement. In the future, this new type of adjustment may be used to address other situations.

Information Available on the Remittance Advice

Claims that are subject to this new type of ForwardHealth-initiated claim adjustment will have a new Explanation of Benefits code 8234 (ForwardHealth-initiated claim adjustment. See Topic #13437 in the Online Handbook for

complete information on this type of claim adjustment.) noted on the Remittance Advice.

In addition, the adjusted claim will be assigned a new claim number, known as an internal control number (ICN). The new ICN will begin with "58." If the provider adjusts this claim in the future, the new ICN will be required when resubmitting the claim.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

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