

Affected Programs: BadgerCare Plus, Medicaid, SeniorCare, Wisconsin Chronic Disease Program, Wisconsin Well Woman Program

To: All Providers, HMOs and Other Managed Care Programs

Changes to Fees Charged to Members for Copies of Health Care Records

As part of the Wisconsin state budget, changes were made to s. 146.83, Wis. Stats., regarding fees providers may charge to patients for copies of their health care records. As of July 1, 2011, providers are no longer required to provide one free copy of health care records to Wisconsin Medicaid and BadgerCare Plus members. This *ForwardHealth Update* outlines the changes to s. 146.83, Wis. Stats., including the fee limits.

Changes to Fees Charged to Members for Copies of Health Care Records

As part of the Wisconsin state budget, changes were made to s. 146.83, Wis. Stats., regarding fees providers may charge to any patient for copies of his or her health care records. Under the revised s. 146.83, Wis. Stats., providers may charge any patient no more than the following applicable fees:

- For paper copies, \$1.00 per page for the first 25 pages, \$0.75 per page for pages 26-50, \$0.50 per page for pages 51-100, and \$0.30 per page for pages 101 and above.
- For microfiche or microfilm copies, \$1.50 per page.
- For print of an X-ray, \$10.00 per image.
- If the requestor is not the patient or a person authorized by the patient, a single \$8.00 charge for certification of copies and a single retrieval fee of \$20.00 for all copies requested.
- Actual shipping costs and any applicable taxes.

As of July 1, 2011, providers are no longer required to provide one free copy of health care records to Wisconsin Medicaid and BadgerCare Plus members. Providers are limited to charging members enrolled in state-funded health care programs 25 percent of the applicable fees for providing one set of copies of the member's health care records.

Note: A provider may charge members 100 percent of the applicable fees for providing a second or additional set of copies of the members' health care records.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

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