

Affected Programs: BadgerCare Plus, Medicaid

To: Home Health Agencies, Nurses in Independent Practice, Personal Care Agencies, HMOs and Other Managed Care Programs

Change to *ForwardHealth Update 2011-32* Regarding Claims for Home Health, Personal Care, and Private Duty Nursing Services

This *ForwardHealth Update* addresses a change to a requirement outlined in the June 2011 *Update* (2011-32), titled "Reminder: Claims for Home Health, Personal Care, and Private Duty Nursing Services Must Be Submitted as Institutional Claims."

Claims Submitted ONLY as Professional Claims

ForwardHealth is changing a requirement included in the June 2011 *ForwardHealth Update* (2011-32), titled "Reminder: Claims for Home Health, Personal Care, and Private Duty Nursing Services Must Be Submitted as Institutional Claims." This change applies to home health, personal care, and private duty nursing services billed ONLY on professional claims with dates of service (DOS) on and after September 1, 2010, and processed before July 1, 2011.

ForwardHealth will no longer require providers who have submitted only professional claims (or details on professional claims) for home health, personal care, and private duty nursing services to resubmit those claims as institutional claims within 365 days of the DOS.

ForwardHealth is taking this action to reduce a potential burden on providers who have submitted claims for home health, personal care, and private duty nursing services only as professional claims (or as details on professional claims).

Duplicate Payments for Claims with Dates of Process on and After November 10, 2008, Will Still Be Recouped

Some providers submitted a professional and an institutional claim for the same home health, personal care, or private duty nursing services and were reimbursed by ForwardHealth for both claims. In these cases of duplicate payment, ForwardHealth will automatically reprocess and automatically recoup the payment for the professional claim (with date of process on and after November 10, 2008).

Institutional Claims Required on and After July 1, 2011

Providers are reminded that, effective for claims submitted on and after July 1, 2011, regardless of the DOS on the claim, ForwardHealth accepts only institutional claims for home health, personal care services, and private duty nursing services and denies claims for these services submitted as any other claim type.

Information Regarding Managed Care Organizations

This *Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis only. For managed care policy, contact the appropriate managed care organization. Managed care organizations are required

to provide at least the same benefits as those provided under fee-for-service arrangements.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

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