

Affected Programs: Wisconsin Chronic Disease Program

To: Ambulance Providers, Ambulatory Surgery Centers, Anesthesiologist Assistants, Blood Banks, Certified Registered Nurse Anesthetist, End-Stage Renal Disease Service Providers, Facilities for the Developmentally Disabled, Federally Qualified Health Centers, Hospital Providers, Independent Labs, Individual Medical Supply Providers, Medical Equipment Vendors, Nurses in Independent Practice, Nurse Practitioners, Pharmacies, Physician Assistants, Physician Clinics, Physicians, Portable X-ray Providers

Wisconsin Chronic Disease Program Training Available

In August and September 2011, ForwardHealth will offer Wisconsin Chronic Disease Program (WCDP) training sessions for all WCDP providers. This *ForwardHealth Update* provides the training session schedule, covered topics, and registration information.

Wisconsin Chronic Disease Program Training Available

In August and September 2011, ForwardHealth will offer Wisconsin Chronic Disease Program (WCDP) training sessions for all WCDP providers.

Covered Topics

The following topics will be covered at these training sessions:

- General information about WCDP as a payer.
- Key areas of the ForwardHealth Portal.
- Covered and noncovered services.
- Maximum allowable fee schedules.
- Coordination of benefits when Medicare is involved (Parts B and D).
- Claims submission and reimbursement information.
- Communications and resources.

Refer to the Attachment of this *ForwardHealth Update* for specific training session locations, dates, and times. The same information will be covered at all sessions.

Training Registration

Providers are required to register prior to attending any of the scheduled training sessions. Providers with Internet access are strongly encouraged to register online on the Trainings page in the Providers area of the ForwardHealth Portal at www.forwardhealth.wi.gov/. Providers without Internet access may register by calling Provider Services at (800) 947-9627. Registrants will receive a training session confirmation number that they should keep for their records.

Providers who have questions about registration or are unable to attend a session for which registration has been confirmed should call Provider Services and have their confirmation number available.

Training Session Webcast

A training session will be recorded and posted to the Web for on-demand viewing after the scheduled sessions are complete. Those who cannot attend a session in person may view the recorded session at their convenience. Providers do not need to register to view the Webcast session. To access the recorded training session, go to the Trainings page in the Providers area of the Portal and, under Current Webcast Training Sessions, click the WCDP Trainings link.

Note: The training presentation handout will be available for download from the Portal. Providers are encouraged to print

a copy of the presentation handout prior to viewing the Webcast.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

P-1250

ATTACHMENT

2011 Wisconsin Chronic Disease Program Training Sessions Schedule

| Location | Date and Time |
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| Crowne Plaza 4402 E Washington Ave Madison WI 53704 (608) 244-4703 | August 10, 2011 Check-in — 12:30 p.m. to 1:00 p.m. Training — 1:00 p.m. to 3:30 p.m. |
| The Meadows at Country Inn and Suites 850 Kepler Dr Green Bay WI 54311 (920) 465-6700 | August 17, 2011 Check-in — 12:30 p.m. to 1:00 p.m. Training — 1:00 p.m. to 3:30 p.m. |
| Holiday Inn Campus Area 2703 Craig Rd Eau Claire WI 54701 (715) 835-2211 | August 24, 2011 Check-in — 12:30 p.m. to 1:00 p.m. Training — 1:00 p.m. to 3:30 p.m. |
| Country Springs Hotel 2810 Golf Rd Pewaukee WI 53072 (262) 547-0201 | September 13, 2011 Check-in — 12:30 p.m. to 1:00 p.m. Training — 1:00 p.m. to 3:30 p.m. |
| Barkers Island Inn 300 Marina Dr Superior WI 54880-3287 (715) 392-7152 | September 21, 2011 Check-in — 12:30 p.m. to 1:00 p.m. Training — 1:00 p.m. to 3:30 p.m. |