

Update June 2011

No. 2011-31

Affected Programs: Wisconsin Well Woman Program To: Wisconsin Well Woman Program Providers, Local Coordinating Agencies

# Wisconsin Well Woman Program Training Available

In August and September 2011, ForwardHealth will offer Wisconsin Well Woman Program (WWWP) training sessions. These sessions are directed to WWWP providers; however, local coordinating agency staff can benefit from attending as well. Reporting forms will be the primary focus of these sessions, along with discussion of other common questions and issues. This *ForwardHealth Update* provides the training session schedule, covered topics, and registration information.

#### Wisconsin Well Woman Program Training Available

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## **Covered Topics**

The following topics will be covered at these training sessions:

- Reporting forms for WWWP, including completion instructions, common denials, and how to address denials:
  - ✓ Breast and Cervical Cancer Screening Activity Report (ARF), F-44723 (10/08).
  - ✓ Breast Cancer Diagnostic and Follow-Up Report (DRF), F-44724 (10/08).
  - ✓ Cervical Cancer Diagnostic and Follow-Up Report (DRF), F-44729 (10/08).
- Portal enhancements.

- Discussion of other common questions and issues for WWWP providers.
- ForwardHealth resources.

Refer to the Attachment of this *ForwardHealth Update* for specific training session locations, dates, and times. The same information will be covered at all sessions.

## **Training Registration**

Providers are required to register prior to attending any of the scheduled training sessions. Providers with Internet access are strongly encouraged to register online on the Provider Trainings page of the ForwardHealth Portal at *mmw.forwardhealth.mi.gov/*. Providers without Internet access may register by calling Provider Services at (800) 947-9627. Registrants will receive a training session confirmation number that they should keep for their records.

Providers who have questions about registration or are unable to attend a session for which registration has been confirmed should call Provider Services and have their confirmation number available.

#### **Training Session Webcast**

A training session will be recorded and posted to the Web for on-demand viewing after the scheduled sessions are complete. Those who cannot attend a session in person may view the recorded session at their convenience. Providers do not need to register to view the Webcast session. To access the recorded training session, go to the Trainings page in the Provider area of the Portal and, under Current Webcast Training Sessions, click the WWWP Trainings link.

*Note*: The training presentation handout will be available for download from the Portal. Providers are encouraged to print a copy of the presentation handout prior to viewing the Webcast.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at *www.forwardhealth.wi.gov/*.

P-1250

## 2011 Wisconsin Well Woman Program Training Sessions Schedule

Location	Date and Time
Crowne Plaza 4402 E Washington Ave <b>Madison</b> WI 53704 (608) 244-4703	<b>August 10, 2011</b> Check-in — 8:30 a.m. to 9:00 a.m. Training — 9:00 a.m. to 11:30 a.m.
The Meadows at Country Inn and Suites 850 Kepler Dr <b>Green Bay</b> WI 54311 (920) 465-6700	<b>August 17, 2011</b> Check-in — 8:30 a.m. to 9:00 a.m. Training — 9:00 a.m. to 11:30 a.m.
Holiday Inn Campus Area 2703 Craig Rd <b>Eau Claire</b> WI 54701 (715) 835-2211	<b>August 24, 2011</b> Check-in — 8:30 a.m. to 9:00 a.m. Training — 9:00 a.m. to 11:30 a.m.
Country Springs Hotel 2810 Golf Rd <b>Pewaukee</b> WI 53072 (262) 547-0201	<b>September 13, 2011</b> Check-in — 8:30 a.m. to 9:00 a.m. Training — 9:00 a.m. to 11:30 a.m.
Barkers Island Inn 300 Marina Dr <b>Superior</b> WI 54880-3287 (715) 392-7152	<b>September 21, 2011</b> Check-in — 8:30 a.m. to 9:00 a.m. Training — 9:00 a.m. to 11:30 a.m.