

Affected Programs: BadgerCare Plus Basic Plan

To: All Providers, HMOs and Other Managed Care Programs

BadgerCare Plus Basic Plan Training Available for Providers

The Department of Health Services (DHS) is conducting provider training for the BadgerCare Plus Basic Plan in June 2010. The Basic Plan is a self-funded plan that focuses on providing BadgerCare Plus Core Plan waiting list members with access to vital, cost-effective primary and preventive care.

Registration for these sessions is required; however, the DHS does not charge a fee for attending. Seating is limited, so providers and billing staff should register early.

Overview of Basic Plan Implementation

In October 2009, enrollment in the BadgerCare Plus Core Plan was closed. Enrollment applications submitted to the Core Plan after the cutoff date are not processed, but the individuals are put on a waiting list.

Individuals on the waiting list for the Core Plan can begin enrolling in the BadgerCare Plus Basic Plan on June 1, 2010, with benefits starting on July 1, 2010. The Basic Plan is a self-funded plan that focuses on providing Core Plan waiting list members with access to vital, cost-effective primary and preventive care. This option will allow members to have some minimal form of coverage until space becomes available in the Core Plan and will help prevent bankruptcy due to excessive medical debt. *ForwardHealth Updates* detailing covered and noncovered services and an overview of the Basic Plan will be issued in the near future.

Member participation or non-participation in the Basic Plan does not affect an individual's status on the Core Plan waiting list.

Services for the Basic Plan will be covered under fee-for-service. Basic Plan members will not be enrolled in state-contracted HMOs.

Training Sessions

In June 2010, ForwardHealth will be conducting Introduction to BadgerCare Plus Basic Plan training sessions for providers on the Basic Plan. All attendees are required to register prior to attending any of the scheduled training sessions; however, there is not a fee for attending. Refer to the Trainings page of the Providers area on the Portal for more information about training sessions. Separate registration is required for each training.

The following topics will be covered in the Basic Plan training sessions:

- Enrollment criteria and premiums.
- Covered and noncovered services.
- Copayments.
- Enrollment verification and new Basic Plan card.
- Billing members for covered and noncovered services.

Refer to the Attachment of this *Update* for specific training session locations, dates, and times. The same information will be covered at all of the sessions.

Training Registration

Providers are required to register online or by telephone prior to attending any of the scheduled training sessions. Providers with Internet access are strongly encouraged to use online registration.

Online Registration

Providers may register online by going to the Portal and accessing the Providers Trainings page on the Portal. All fields on the registration form are required. Once the form is completed, select “Register.” Registrants will receive a training session confirmation number that they should keep for their records.

Online registration opens approximately six weeks prior to a training date. Refer to the online registration page for more information.

Telephone Registration

Providers may also register by calling Provider Services at (800) 947-9627. Registrants will receive a training session confirmation number that they should keep for their records.

Questions Regarding Registration

Providers who have questions about registration or are unable to attend a training session for which registration has been confirmed should call Provider Services. Providers should have their confirmation number available so the telephone correspondent can easily access the registration information.

Training Session Webcast

A training session will be recorded and posted to the Web for on-demand viewing. Those who cannot attend a training session in person may view the recorded session at their convenience. Providers do not need to register to view Webcast sessions.

To prepare to view the recorded session, go to webcast.wi.gov/. This page provides information regarding

general requirements for viewing a recorded session. To access the recorded training session, go to the Trainings page of the Providers area on the Portal. Under Provider Trainings, search for the title of the training session and click the Webcast Training link.

Note: The training presentation handout will be available for download from the Portal. Providers are encouraged to print a copy of the presentation handout prior to viewing the Webcast.

For More Information

For more information or questions regarding the Basic Plan, providers may call Provider Services at (800) 947-9627. Basic Plan members should contact Member Services at (800) 362-3002.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

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ATTACHMENT

Introduction to BadgerCare Plus Basic Plan Training Schedule

Location	Date and Time
Holiday Inn Select 150 S Nicolet Rd Appleton WI 54914 (920) 735-9955	June 16, 2010 Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m.
Hotel Sierra / KI Convention Center 333 Main St Green Bay WI 54301 (920) 432-4555	June 17, 2010 Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m.
Comfort Suites 15586 County Rd B Hayward WI 54843 (715) 634-0700	June 22, 2010 Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m.
Holiday Inn Campus Area 2703 Craig Rd Eau Claire WI 54701 (715) 835-2211	June 23, 2010 Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m.

Location	Date and Time
<p>Holiday Inn Hotel & Suites 1000 Imperial Ave Rothschild WI 54474 (715) 355-1111</p>	<p>June 24, 2010 Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m.</p>
<p>Country Springs Hotel 2810 Golf Rd Pewaukee WI 53072 (262) 547-0201</p>	<p>June 29, 2010 Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m.</p>
<p>Crowne Plaza Hotel 4402 E Washington Ave Madison WI 53704 (608) 244-4703</p>	<p>June 30, 2010 Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m.</p>