

Affected Programs: BadgerCare Plus, Medicaid
To: All Providers, HMOs and Other Managed Care Programs

Note Field Enhancement for Most Claims Submitted Electronically

ForwardHealth announces that most claims submitted electronically via ForwardHealth supported submission methods will soon have a new “Notes” field enhancement. Effective December 10, 2010, providers will have the ability to indicate an unlisted, or not otherwise classified (NOC), procedure code(s) description for electronic claims in this new “Notes” field. This *ForwardHealth Update* includes information on this new enhancement.

New Note Field Enhancement for Electronically-Submitted Claims

In some instances, ForwardHealth requires providers to include a description of a service identified by an unlisted, or not otherwise classified (NOC), procedure code. Beginning December 10, 2010, providers submitting claims electronically should include a description of an NOC procedure code in a “Notes” field, if required. The Notes field allows providers to enter up to 80 characters. In some cases, the Notes field will allow providers to submit NOC procedure code information on a claim electronically instead of on a paper claim or with a paper attachment to an electronic claim.

The Notes field should only be used for NOC procedure codes that do not require prior authorization (PA). For more information on NOC codes, refer to the December 2010 *ForwardHealth Update* (2010-105), titled “Reminders Regarding Use of Unlisted, Not Otherwise Classified, Procedure Codes.”

Claims Submitted Via the Portal Direct Data Entry or Provider Electronic Solutions

A Notes field will be added to the Portal Direct Data Entry (DDE) and Provider Electronic Solutions (PES) when providers submit the following types of claims:

- Institutional.
- Professional.
- Dental.

On the professional and dental forms, a Notes field will be available on each detail. On the institutional form, the Notes field will only be available on the header.

Claims Submitted Via 837 Health Care Claim Transaction

Beginning December 10, 2010, ForwardHealth will accept and utilize information submitted by providers about NOC procedure codes in the following loop/segments on the 837 Health Care Claim transactions:

- Loop 2300, segment NTE for 837 Health Care Claim: Institutional.
- Loop 2400, segment NTE for 837 Health Care Claim: Professional.
- Loop 2400, segment NTE for 837 Health Care Claim: Dental.

Information Regarding Managed Care Organizations

This *Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis only. For managed care policy, contact the appropriate managed care organization. Managed care organizations are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

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