

Affected Programs: BadgerCare Plus, Medicaid, SeniorCare

To: Blood Banks, Dispensing Physicians, Federally Qualified Health Centers, Pharmacies, Rural Health Clinics, HMOs and Other Managed Care Programs

Prospective Drug Utilization Review Alerts

Beginning on September 15, 2009, ForwardHealth will phase in five prospective Drug Utilization Review (DUR) alerts in two-week intervals. This *ForwardHealth Update* includes the dates for which providers are required to respond to certain prospective DUR alerts and information about two new prospective DUR alerts.

Beginning September 15, 2009, ForwardHealth will phase in the following five prospective Drug Utilization Review (DUR) alerts in the following two-week intervals.

Prospective Drug Utilization Review Alert	Implementation Date
Patient Age (PA)	September 15, 2009
Late Refill (LR)	September 29, 2009
High Dose (HD)	October 13, 2009
Suboptimal Regimen (SR)	October 27, 2009
Insufficient Quantity (NS)	November 10, 2009

The high dose alert is a new prospective DUR alert. The patient age alert has been modified to monitor geriatric age precautions and the prospective DUR alert continues to monitor pediatric precautions. More information about these alerts is included in this *ForwardHealth Update*. Providers have received these alerts as informational alerts on claims submitted since November 2008.

Providers are required to respond to these alerts to receive reimbursement for claims processed on and after the dates listed above.

Under the prospective DUR system, reimbursable claims submitted through the real-time Point-of-Sale system are reviewed for the following ForwardHealth programs:

- BadgerCare Plus Benchmark Plan.
- BadgerCare Plus Core Plan for Adults with No Dependent Children.
- BadgerCare Plus Standard Plan.
- Medicaid.
- SeniorCare.

Providers may refer to the National Council for Prescription Drug Programs (NCPDP) companion document on the ForwardHealth Portal at www.forwardhealth.wi.gov/ for more information about prospective DUR alerts.

Patient Age Prospective Drug Utilization Review Alert

Pharmacy providers will receive the patient age prospective DUR alert for members who are 65 and older (geriatric) *or* members who are 18 years of age and younger (pediatric) specific to certain drugs.

High Dose Prospective Drug Utilization Review Alert

Providers will receive the high dose prospective DUR alert on claims for drugs listed in the table below if the dose exceeds daily limit indicated.

Drug	Daily Limit
Acetaminophen	Greater than 4,000 mg/day, for all members
Alprazolam	Greater than 2 mg/day, for members 65 or older
Amitriptyline	Greater than 150 mg/day, for all members
Cyclobenzaprine	Greater than 30 mg/day, for all members
Escitalopram	Greater than 30 mg/day, for all members
Tramadol	Greater than 300 mg/day, for members 65 or older
Zolpidem	Greater than 10 mg/day for members 65 or older

Prospective DUR Responses

In addition to the prospective DUR alert in NCPDP Reason for Service Code (439-E4), providers will also receive prospective DUR information in the following NCPDP fields:

- 544-FY (DUR Free Text Message) provides specific messaging associated with each prospective DUR alert.
- 526-FQ (Additional Message Information) provides Explanation of Benefit (EOB) codes associated with each prospective DUR alert.

Providers may refer to the Attachment of this *Update* for a list of the prospective DUR alerts and their corresponding EOB codes and descriptions.

Prospective DUR Alert Hierarchy Reminder

As a reminder, prospective DUR alerts are sent to the pharmacy provider to identify the following problems. These prospective DUR alerts are listed in hierarchical

order according to the following prospective DUR conflict codes:

- DD — Drug-drug interaction.
- Drug-disease contraindication.
 - ✓ MC — reported.
 - ✓ DC — inferred.
- TD — Therapeutic duplication.
- PG — Pregnancy.
- ER — Early refill.
- AT — Additive toxicity.
- PA — Drug-age precaution.
- LR — Late refill.
- HD — High dose.
- SR — Suboptimal Regimen.
- NS — Insufficient Quantity.

For more information on prospective DUR alerts, refer to the Pharmacy section of the Online Handbook at www.forwardhealth.wi.gov/.

Information Regarding Managed Care Organizations

This *Update* contains fee-for-service policy for members enrolled in Medicaid and BadgerCare Plus who receive pharmacy services on a fee-for-service basis only. Pharmacy services for Medicaid members enrolled in the Program of All-Inclusive Care for the Elderly (PACE) and the Family Care Partnership are provided by the member's managed care organization. Medicaid and BadgerCare Plus HMOs must provide at least the same benefits as those provided under fee-for-service.

The *Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

P-1250

ATTACHMENT

Prospective Drug Utilization Review Alerts and Explanation of Benefits Codes and Descriptions

The following table includes Prospective Drug Utilization Review (DUR) alerts and its corresponding Explanation of Benefits code and description.

Alert	Description	Explanation of Benefit Code	Explanation of Benefit Description
AT	Additive toxicity	7012	Additive Toxicity prospective DUR alert
DC	Drug-disease (inferred)	7007	Drug-Disease (inferred) prospective DUR alert
DD	Drug-drug Interaction	7003	Drug-Drug Interaction prospective DUR alert
ER	Early refill	7011	Early Refill prospective DUR alert
HD	High dose	7016	High Dose prospective DUR alert
LR	Late refill	7015	Late Refill prospective DUR alert
MC	Drug-disease (reported)	7005	Drug-Disease (reported) prospective DUR alert
NS	Insufficient quantity	7018	Insufficient Quantity prospective DUR alert
PA	Drug-age	7013	Drug-Age prospective DUR alert
PG	Drug-pregnancy	7010	Drug-Pregnancy prospective DUR alert
SR	Suboptimal regimen	7017	Suboptimal Regimen prospective DUR alert
TD	Therapeutic duplication	7009	Therapeutic Duplication prospective DUR alert