

Update

No. 2009-43

Affected Programs: Medicaid

To: Ambulatory Surgery Centers, Family Planning Clinics, Federally Qualified Health Centers, HealthCheck Providers, Hospital Providers, Independent Labs, Nurse Midwives, Nurse Practitioners, Physician Clinics, Physicians, Rural Health Clinics, HMOs and Other Managed Care Programs

Revised Process for Family Planning Waiver Enrollment Applications

As of June 15, 2009, Family Planning Waiver (FPW) enrollment applications will be processed at the Enrollment Services Center (ESC), regardless of submission method. There are several methods for applicants to submit FPW enrollment applications to the ESC:

- Online.
- By telephone.
- On paper (submitted by mail or fax).

This ForwardHealth Update provides details about these submission options and information regarding applications for FPW services and the BadgerCare Plus Core Plan for Adults with No Dependent Children.

Family Planning Waiver Application Submission Options

As of June 15, 2009, Family Planning Waiver (FPW) enrollment applications will be processed at the Enrollment Services Center (ESC), regardless of submission method. Applicants may submit FPW enrollment applications in the following ways:

 Online: www.access.wisconsin.gov/. Providers may assist individuals with completing the application online.

Note: The Department of Health Services (DHS) will work with family planning providers on ways to provide enrollment assistance to applicants and members.

- By telephone: (800) 291-2002.
- On the paper BadgerCare Plus Application/Review Packet, F-10182 (10/08), available at dhs.wisconsin.gov/forms/F1/F10182.pdf (mail to the following address):

Enrollment Services Center (ESC) PO Box 7190 Madison WI 53707-7190

Paper applications can also be submitted by fax to the following number: (888) 415-2115.

Note: At some point in the future, the DHS will no longer accept paper applications. The DHS will work in cooperation with family planning providers on the transition and to determine the date.

Temporary Enrollment

The temporary enrollment (TE) for the FPW application process is not changing at this time. For additional information on the TE for the FPW application process, refer to the Member Enrollment chapter of the Member Information section of the Family Planning Waiver service area of the Online Handbook. To access the Online Handbook, click the

Online Handbook link in the Providers panel on the ForwardHealth Portal at www.forwardhealth.wi.gov/.

Providers who are certified to make TE determinations should continue to use the TE process so that women who meet the enrollment criteria for FPW services can access services immediately. If the ESC is unable to make an enrollment determination before a TE period ends, FPW enrollment will be extended until a determination is made. The TE period ends on the last day of the second calendar month following the month in which the woman was determined eligible for TE. Only one period of TE is allowed within a rolling 12-month period.

Family Planning Waiver and the BadgerCare Plus Core Plan for Adults with No Dependent Children

Providers are encouraged to assist applicants with submitting FPW applications online instead of on paper as doing so allows FPW applicants ages 19 to 44 to apply for the BadgerCare Plus Core Plan for Adults with No Dependent Children and FoodShare at the same time that they apply for the FPW.

The Core Plan provides many health services that complement the FPW. For uninsured women aged 19-64, enrolling in the Core Plan allows them access to basic health care services including primary care, preventive care, certain generic and over-the-counter drugs, and a limited number of brand-name drugs not covered under the FPW. Refer to the June 2009 ForwardHealth Update (2009-33), titled "Expansion of the BadgerCare Plus Core Plan for Adults with No Dependent Children," for additional information about the Core Plan including coverage, enrollment, and resources.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

P-1250