

**Affected Programs:** BadgerCare Plus, Medicaid  
**To:** Nursing Homes, HMOs and Other Managed Care Programs

## **Patient Liability and Level of Care Information Is Only Available via the ForwardHealth Portal Beginning in August 2009**

Information about patient liability and level of care for BadgerCare Plus and Medicaid members is available via the ForwardHealth Portal. As of August 1, 2009, paper reports containing this information will no longer be mailed to nursing homes. Nursing home providers who do not have Portal accounts are strongly encouraged to establish an account in order to access this information.

As of August 1, 2009, ForwardHealth will no longer mail the following reports to nursing homes:

- Wisconsin Client Assistance for Reemployment and Economic Support (CARES) System Patient Liability Report.
- Nursing Home Authorization Report.

Information about patient liability and level of care for members enrolled in BadgerCare Plus and Medicaid is available in the secure Provider area of the ForwardHealth Portal at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/). Nursing home providers are encouraged to establish Portal accounts to view this information. Refer to the July 2008 *ForwardHealth Update* (2008-124), titled “Establish A Provider Account on the ForwardHealth Portal,” for more information about Portal accounts.

Nursing home providers may contact Provider Services at (800) 947-9627 with concerns about the discontinuation of the mailing of these reports.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).

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