

Affected Programs: BadgerCare Plus, Medicaid
To: All Providers, HMOs and Other Managed Care Programs

BadgerCare Plus Core Plan for Childless Adults Training Sessions Available for All Providers

The Department of Health Services (DHS) is conducting all-provider training sessions on the BadgerCare Plus Core Plan for Childless Adults in June 2009. The Core Plan is a state-sponsored health care program that provides adults who were previously not eligible to enroll in state and federal programs, such as BadgerCare Plus, with access to basic health care services including primary care, preventive care, and generic and certain brand-name drugs.

Registration for these sessions is required; however, the DHS does not charge a fee for attending. Seating is limited, so providers and billing staff should register early.

BadgerCare Plus Core Plan for Childless Adults

The Department of Health Services (DHS) will conduct all-provider training sessions on the BadgerCare Plus Core Plan for Childless Adults in June 2009. The Core Plan provides adults who were previously not eligible to enroll in state and federal programs, such as BadgerCare Plus, with access to basic health care services including primary care, preventive care, and generic and certain brand-name drugs. Under the Core Plan, enrolled members will be able to choose from the state-contracted HMOs that serve Wisconsin's Medicaid and BadgerCare Plus population.

The Core Plan is being implemented in two phases. The first phase, completed in January 2009, automatically

enrolled individuals in the Milwaukee General Assistance Medical Program (GAMP) and the other 26 counties' general assistance (GA) medical programs into the Core Plan. In the second phase, which begins in June 2009, the general public can submit applications for Core Plan enrollment. The first date of enrollment for members to receive services will be July 1, 2009.

BadgerCare Plus Core Plan for Childless Adults Training Sessions

The training sessions will be held in June 2009 at multiple locations throughout the state. Refer to the Attachment of this *ForwardHealth Update* for specific training session locations, dates, and times. These training sessions will be held as half-day sessions, with a morning session and an afternoon session. The morning sessions will cover general Core Plan information for all providers. The afternoon sessions will provide in-depth drug coverage information along with general Core Plan information. Pharmacy providers and prescribing providers are encouraged to attend an afternoon session. Providers do not need to attend both sessions.

Topics Covered

These training sessions will provide an overview of the Core Plan, including policy changes to the following:

- Who may be enrolled and the enrollment process.
- Covered and noncovered services for members.
- Enrollment verification.

- Billing certain members for covered and noncovered services.
- Data entry into the Physical Exam Health Indicators Data Collection Tool.

Watch for future BadgerCare Plus Core Plan publications on the ForwardHealth Portal at www.forwardhealth.wi.gov/ for further information on these changes. Refer to the BadgerCare Plus Core Plan Web site at dhs.wisconsin.gov/badgercareplus/core/index.htm for further information on the program.

Training Session Webcast

A training session will be recorded and posted to the Web for on-demand viewing. Those who cannot attend a training session in person may view the recorded session at their convenience. Providers do not need to register to view Webcast sessions.

To prepare to view the recorded session, go to webcast.wi.gov/. This page provides information regarding general requirements for viewing a recorded session. To access the recorded training session, go to the provider training page of the Portal at www.forwardhealth.wi.gov/WIPortal/Providers/Training%20Home/tabid/63/Default.aspx. Under Provider Trainings, search for the BadgerCare Plus Core Plan Training Session heading, and click the Webcast Training link. The recorded session will be available after the June 2009 training sessions.

Note: The training presentation handout will be available for download from the Portal. Providers are encouraged to print a copy of the presentation handout prior to viewing the Webcast.

Registration

Providers are required to register online or by telephone prior to attending any of the scheduled training sessions; however, the DHS does not charge a fee for attending. Providers with Internet access are strongly encouraged to

use online registration. Seating is limited, so providers should register early.

Online Registration

Providers may register online by going to the Portal and accessing the provider training page at www.forwardhealth.wi.gov/WIPortal/Providers/Training%20Home/tabid/63/Default.aspx. All fields on the registration form are required. Once the form is completed, select “Register.” Registrants will receive a training session confirmation number that they should keep for their records.

Note: Providers do not need to register to view the recorded training session via the Web.

Telephone Registration

Providers may also register by calling Provider Services at (800) 947-9627. Registrants will receive a training session confirmation number that they should keep for their records.

Questions Regarding Registration

Providers who have questions about registration or are unable to attend a training session for which registration has been confirmed should call Provider Services. Providers should have their confirmation number available so the telephone correspondent can easily access the registration information.

Information Regarding Managed Care Organizations

This *Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis only. For managed care policy, contact the appropriate managed care organization. Managed care organizations are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

P-1250

ATTACHMENT

BadgerCare Plus Core Plan for Childless Adults Training Schedule

Location	Date and Time
Holiday Inn Campus Area 2703 Craig Rd Eau Claire WI 54701 (715) 835-2211	June 16, 2009 Morning Session Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m. Afternoon Session Check-in — 12:30 p.m. to 1:00 p.m. Training — 1:00 p.m. to 4:00 p.m.
Westwood Conference Center 1801 Westwood Center Blvd Wausau WI 54401 (715) 847-9200	June 17, 2009 Morning Session Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m. Afternoon Session Check-in — 12:30 p.m. to 1:00 p.m. Training — 1:00 p.m. to 4:00 p.m.
Holiday Inn Select 150 S Nicolet Rd Appleton WI 54914 (920) 735-9955	June 18, 2009 Morning Session Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m. Afternoon Session Check-in — 12:30 p.m. to 1:00 p.m. Training — 1:00 p.m. to 4:00 p.m.

Location	Date and Time
<p>Country Springs Hotel 2810 Golf Rd Waukesha WI 53187 (262) 547-0201</p>	<p>June 23, 2009 Morning Session Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m.</p> <p>Afternoon Session Check-in — 12:30 p.m. to 1:00 p.m. Training — 1:00 p.m. to 4:00 p.m.</p>
<p>The Olin Center 206 E Olin Ave Madison WI 53713 (800) 947-9627 (Parking is at the side of the building; enter at the doors with the HP® sign.)</p>	<p>June 24, 2009 Morning Session Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m.</p> <p>Afternoon Session Check-in — 12:30 p.m. to 1:00 p.m. Training — 1:00 p.m. to 4:00 p.m.</p>