

Affected Programs: Medicaid

To: All Providers, HMOs and Other Managed Care Programs

Copayment Policy Clarification for Members in Foster Care, Subsidized Adoption, and the Katie Beckett Program

The following members are exempt from Medicaid copayment requirements:

- Members enrolled in Medicaid because they are in foster care, regardless of age.
- Members enrolled in Medicaid through subsidized adoption, regardless of age.
- Members enrolled in Medicaid through the Katie Beckett program, regardless of age.

This *ForwardHealth Update* explains this policy and provides detail about how to determine whether or not a member is exempt from copayments.

This *ForwardHealth Update* clarifies that members who are enrolled in Medicaid because they are in foster care or subsidized adoption, and members enrolled in Medicaid through the Katie Beckett program, are exempt from copayment requirements **regardless of age**. Providers are prohibited from collecting copayment from these members.

Providers are required to refund copayments collected in error from these members if asked for a refund. If the copayment amount was incorrectly deducted by ForwardHealth on a claim for one of these members, providers may submit an adjustment request for the claim.

Checking Member Enrollment for Copayment Exemption Status

Providers should always verify a member's enrollment and copayment exemption status before providing services. Wisconsin's Enrollment Verification System, including WiCall and ForwardHealth Portal enrollment verification, will state "No copay" when a member is exempt from copayments because he or she is enrolled in Medicaid through foster care, subsidized adoption, or the Katie Beckett program. It is imperative that the provider checks enrollment to learn if the member is exempt from copayments.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at www.forwardhealth.wi.gov/.

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