

Update
June 2008

No. 2008-65

Affected Programs: BadgerCare Plus, Medicaid

To: Federally Qualified Health Centers, Nurse Practitioners, Physician Assistants, Physician Clinics, Physicians, Rural Health Clinics, HMOs and Other Managed Care Programs

Changes to Prior Authorization for Physician Services

This ForwardHealth Update introduces important changes to prior authorization (PA) for physician services, effective October 2008, with the implementation of the ForwardHealth interChange system. These changes include the following:

- Establishing deadlines for providers to respond to returned PA requests and PA amendment requests.
- Revising all PA forms. The following PA forms will be available to download and print from the Web at dhfs. wisconsin.gov/ForwardHealth/:
 - ✓ Prior Authorization Request Form (PA/RF), F-11018 (10/08).
 - ✓ Prior Authorization Amendment Request, F-11042 (10/08).
 - ✓ Prior Authorization/Physician Attachment (PA/PA), F-11016 (10/08).
 - Prior Authorization/Physician Otological Report (PA/POR), F-11019 (10/08).
 - ✓ Prior Authorization/"J" Code Attachment (PA/JCA), F-11034 (10/08).

Providers may also order copies from Provider Services.

The changes were made to do the following:

- Provide efficiencies for both providers and ForwardHealth.
- Accommodate changes required for full National Provider Identifier implementation.
- Align with Health Insurance Portability and Accountability Act of 1996 (HIPAA) terminology.

A separate *Update* will give providers a calendar of additional important dates related to implementation including when to begin submitting the revised PA forms.

Information in this *Update* applies to providers who provide services for BadgerCare Plus and Wisconsin Medicaid members.

Changes to Prior Authorization with the Implementation of ForwardHealth interChange

In October 2008, the Department of Health and Family Services (DHFS) will implement ForwardHealth interChange, which replaces Wisconsin's existing Medicaid Management Information System (MMIS). ForwardHealth interChange will be supported as part of the State's new fiscal agent contract with EDS. With ForwardHealth interChange, providers and trading partners will have more ways to verify member enrollment and submit electronic claims, adjustments, and prior authorization requests through the secure ForwardHealth Portal. Refer to the March 2008 ForwardHealth Update (2008-24), titled "Introducing ForwardHealth interChange, a New Web-Based Information System for State Health Care Programs," for an overview of the implementation and a more detailed outline of the many business process enhancements and added benefits the new system and fiscal agent contract will provide.

With the implementation of the ForwardHealth interChange system, important changes will be made to PA forms and procedures that are detailed in this *Update*. These changes are not policy or coverage related (e.g., PA requirements, documentation requirements). The changes were made to:

- Provide efficiencies for both providers and ForwardHealth. Providers will be able to submit PA requests and receive decisions and requests for additional information via the ForwardHealth Portal.
- Accommodate changes required for full National Provider Identifier (NPI) implementation. Prior authorization forms were revised to include elements for providers to indicate NPI and taxonomy information.
- Align with Health Insurance Portability and Accountability Act of 1996 (HIPAA) terminology.

Note: Specific implementation dates will be published in a separate *Update*. Use of information presented in this *Update* prior to implementation may result in returned PA requests.

Information in this *Update* applies to providers who provide services for BadgerCare Plus and Wisconsin Medicaid members.

Submitting Prior Authorization Requests

Using the ForwardHealth Portal, providers will be able to submit PA requests for *all* services requiring PA. In addition to the Portal, providers may submit PA requests via any of the following:

- Fax at (608) 221-8616.
- Mail to the following address:

ForwardHealth Prior Authorization Ste 88 6406 Bridge Rd Madison WI 53784-0088

Watch for future publications for information on submitting PA requests via the Portal.

Prior Authorization Numbers

The PA number will no longer be pre-printed on the Prior Authorization Request Form (PA/RF), F-11018 (10/08). As

a result, providers will be able to download and print the form from the Portal and no longer have to order preprinted forms from ForwardHealth. Upon receipt of the form, ForwardHealth will assign a PA number to each PA request.

The PA number will consist of 10 digits, containing valuable information about the PA (e.g., the date the PA request was received by ForwardHealth, the medium used to submit the PA request). Refer to Attachment 1 of this *Update* for information about interpreting PA numbers.

Changes to Prior Authorization Forms

With the implementation of ForwardHealth interChange, physician services providers submitting a paper PA request will be required to use the revised PA/RF. Refer to Attachments 2 and 3 for completion instructions and a copy of the PA/RF for providers to photocopy. Attachment 4 is a sample PA/RF for physician services.

Note: If ForwardHealth receives a PA request on a previous version of the PA/RF, a letter will be sent to the provider stating that the provider is required to submit a new PA request using the proper forms. This may result in a later grant date if the PA request is approved.

Revisions to the Prior Authorization Request Form and Instructions

The following revisions have been made to the PA/RF:

- The PA number is eliminated from the form.
- The paper PA/RF is a one-part form (no longer a two-part, carbonless form) that can be downloaded and printed. The PA/RF is available in two formats on the Portal Microsoft® Word and Portable Document Format (PDF).
- Checkboxes are added for HealthCheck "Other Services" and Wisconsin Chronic Disease Program (WCDP) (Element 1) to create efficiencies for providers who render services to members in Wisconsin Medicaid, BadgerCare Plus, and WCDP.
- The term "rendering provider" replaces "performing provider" to align with HIPAA terminology.

- Billing and rendering provider taxonomy code fields are added (Elements 5b and 17) to accommodate NPI implementation.
- In the billing provider's name and address fields, providers are now required to include the ZIP+4 code (Element 4) to accommodate NPI implementation.

Prior Authorization Attachments

With the implementation of ForwardHealth interChange, physician services providers submitting a paper PA request will be required to use the revised Prior Authorization/Physician Attachment (PA/PA), F-11016 (10/08); Prior Authorization/Physician Otological Report (PA/POR), F-11019 (10/08); and Prior Authorization/"J" Code Attachment (PA/JCA), F-11034 (10/08), as appropriate. While the basic information requested on these forms has not changed, the format of the forms has changed to accommodate NPI information and to add a barcode. ForwardHealth will scan each form with a barcode as it is received, which will allow greater efficiencies for processing PA requests.

Refer to Attachments 7, 9, and 11 for copies of the completion instructions for the PA/PA, PA/POR, and PA/JCA. Attachments 8, 10, and 12 are the PA/PA, PA/POR, and PA/JCA forms for providers to photocopy.

Obtaining Prior Authorization Request Forms and Attachments

The PA/RF, PA/PA, PA/POR, and PA/JCA are available in fillable PDF or fillable Microsoft® Word from the Forms page at *dhfs.wisconsin.gov/ForwardHealth/* prior to implementation and will be available from the Portal after implementation.

The fillable PDF is accessible using Adobe Reader® and may be completed electronically. To use the fillable PDF, click on the dash-outlined boxes and enter the information. Press the "Tab" key to move from one box to the next.

To request a paper copy of the PA/RF, PA/PA, PA/POR, or PA/JCA for photocopying, call Provider Services at

(800) 947-9627. Questions about the forms may also be directed to Provider Services.

In addition, a copy of any PA form and/or attachment is available by writing to ForwardHealth. Include a return address, the name of the form, and the number of the form (if applicable) and mail the request to the following address:

ForwardHealth Form Reorder 6406 Bridge Rd Madison WI 53784-0003

Prior Authorization Decisions

The PA review process continues to include both a clerical review and a clinical review. The PA request will have one of the statuses detailed in the following table.

Prior Authorization Status	Description
Approved	The PA request was approved
	as requested.
Approved with	The PA request was approved
Modifications	with modifications to what was
	requested.
Denied	The PA request was denied.
Returned — Provider	The PA request was returned
Review	to the provider for correction
	or for additional information.
Pending — Fiscal Agent	The PA request is being
Review	reviewed by the Fiscal Agent.
Pending — Dental	The PA request is being
Follow-up	reviewed by a Fiscal Agent
	dental specialist.
Pending — State	The PA request is being
Review	reviewed by the State.
Suspend — Provider	The PA request was submitted
Sending Information	via the ForwardHealth Portal
	and the provider indicated
	they will be sending additional
	supporting information on
	paper.
Inactive	The PA request is inactive due
	to no response within 30 days
	to the returned provider
	review letter and cannot be
	used for PA or claims
	processing.

Communicating Prior Authorization Decisions

ForwardHealth will make a decision regarding a provider's PA request within 20 working days from the receipt of all the necessary information. After processing the PA request,

ForwardHealth will send the provider either a decision notice letter or a returned provider review letter. Providers will receive a decision notice letter for PA requests that were approved, approved with modifications, or denied. Providers will receive a returned provider review letter for PA requests that require corrections or additional information. The new decision notice letter or returned provider review letter implemented with ForwardHealth interChange will clearly indicate what is approved or what correction or additional information ForwardHealth needs to continue adjudicating the PA request.

Providers submitting PA requests via the Portal will receive a decision notice letter or returned provider review letter via the Portal.

If the provider submitted a PA request via mail or fax and the provider has a Portal account, the decision notice letter or returned provider review letter will be sent to the provider via the Portal as well as by mail.

If the provider submitted a paper PA request via mail or fax and does not have a Portal account, the decision notice letter or returned provider review letter will be sent to the address indicated in the provider's file as his or her PA address (or to the physical address if there is no PA address on file), *not* to the address the provider wrote on the PA request.

The decision notice letter or returned provider review letter will not be faxed back to providers who submitted their paper PA request via fax. Providers who submitted their paper PA request via fax will receive the decision notice letter or returned provider letter via mail.

Returned Provider Review Letter

The returned provider review letter will indicate the PA number assigned to the request and will specify corrections or additional information needed on the PA request. Providers are required to make the corrections or supply the requested information in the space provided on the letter or attach additional information to the letter before mailing the letter to ForwardHealth. Providers can also correct PAs that

have been placed in returned provider review status in the Portal.

The provider's paper documents submitted with the PA request will no longer be returned to the provider when corrections or additional information are needed; however, X-rays, photographs, and dental models will be returned once the PA is finalized. Therefore, providers are required to make a copy of their PA requests (including attachments and any supplemental information) before mailing the requests to ForwardHealth. The provider is required to have a copy on file for reference purposes if ForwardHealth requires more information about the PA request.

Note: When changing or correcting the PA request, providers are reminded to revise or update the documentation retained in their records.

Thirty Days to Respond to the Returned Provider Review Letter

ForwardHealth must receive the provider's response within 30 calendar days of the date on the returned provider review letter, whether the letter was sent to the provider by mail or through the Portal. If the provider's response is received within 30 calendar days, ForwardHealth will still consider the original receipt date on the PA request when authorizing a grant date for the PA.

If ForwardHealth does not receive the provider's response within 30 calendar days of the date the returned provider review letter was sent, the PA status becomes inactive and the provider is required to submit a new PA request. This will result in a later grant date if the PA request is approved. Providers will not be notified when their PA request status changes to inactive, but this information will be available on the Portal and through the WiCall Automated Voice Response system. Watch for future publications for more information regarding checking PA status via WiCall.

If ForwardHealth receives additional information from the provider after the 30-day deadline has passed, a letter will be

sent to the provider stating that the PA request is inactive and the provider is required to submit a new PA request.

Listing Procedure Codes Approved as a Group on the Decision Notice Letter

In certain circumstances, ForwardHealth will approve a PA request for a group of procedure codes with a total quantity approved for the entire group. When this occurs, the quantity approved for the entire group of codes will be indicated with the first procedure code. All of the other approved procedure codes within the group will indicate a quantity of zero.

Providers may submit claims for any combination of the procedure codes in the group up to the approved quantity.

New Amendment Process

Providers are required to use the Prior Authorization Amendment Request, F-11042 (10/08), to amend an approved or modified PA request. The Prior Authorization Amendment Request was revised to accommodate NPI information.

Instructions for completion of the Prior Authorization
Amendment Request are located in Attachment 5.
Attachment 6 is a copy of the revised Prior Authorization
Amendment Request for providers to photocopy.

ForwardHealth does not accept a paper amendment request submitted on anything other than the Prior Authorization Amendment Request. The Prior Authorization Amendment Request may be submitted through the Portal as well as by mail or fax. If ForwardHealth receives a PA amendment on a previous version of the Prior Authorization Amendment Request form, a letter will be sent to the provider stating that the provider is required to submit a new PA amendment request using the proper forms.

ForwardHealth will make a decision regarding a provider's amendment request within 20 working days from the receipt of all the information necessary. If the provider submitted the amendment request via the Portal, the decision notice

letter or returned amendment provider review letter will be sent to the provider via the Portal.

If the provider submitted an amendment request via mail or fax and the provider has a Portal account, the decision notice letter or returned amendment provider review letter will be sent to the provider via the Portal as well as by mail.

If the provider submitted a paper amendment request via mail or fax and does not have a Portal account, the decision notice letter or returned amendment provider review letter will be sent to the address indicated in the provider's file as his or her PA address (or to the physical address if there is no PA address on file), *not* to the address the provider wrote on the amendment request.

Neither the decision notice letter nor the returned amendment provider review letter will be faxed back to providers who submitted their paper amendment request via fax. Providers who submitted their paper amendment request via fax will receive the decision notice letter or returned amendment provider review letter via mail.

Returned Amendment Provider Review Letter

If the amendment request needs correction or additional information, a returned amendment provider review letter will be sent. The letter will show how the PA appears currently in the system and providers are required to respond by correcting errors identified on the letter. Providers are required to make the corrections or supply the requested information in the space provided on the letter or attach additional information to the letter before mailing the letter to ForwardHealth. Providers can also correct an amendment request that has been placed in returned provider review status in the Portal.

ForwardHealth must receive the provider's response within 30 calendar days of the date the returned amendment provider review letter was sent. After 30 days, the amendment request status becomes inactive and the provider is required to submit a new amendment request. The

ForwardHealth interChange system will continue to use the original approved PA request for processing claims.

The provider's paper documents submitted with the amendment request will no longer be returned to the provider when corrections or additional information are needed; however, X-rays, photographs, and dental molds will be returned once the amendment request is finalized. Therefore, providers are required to make a copy of their amendment requests (including attachments and any supplemental information) before mailing the requests to ForwardHealth. The provider is required to have a copy on file for reference purposes if ForwardHealth requires more information about the amendment request.

Note: When changing or correcting the amendment request, providers are reminded to revise or update the documentation retained in their records.

Valid Diagnosis Codes Required

Effective with implementation, the PA/RF will be monitored for the most specific *International Classification of Diseases, Ninth Revision, Clinical Modification* diagnosis codes for all diagnoses. The required use of valid diagnosis codes includes the use of the most specific diagnosis codes. Valid, most specific, diagnosis codes may have up to five digits.

Prior authorization requests sent by mail or fax with an invalid diagnosis code will be returned to the provider. Providers using the Portal will receive a message that the diagnosis code is invalid and will be allowed to correct the code and submit the PA request.

Submitting Supplemental Information

Supplemental information is information that is included with a PA request such as X-rays, photographs, and dental models.

At implementation, submission guidelines for providers submitting supplemental information with paper PA requests are as follows:

- X-rays and photographs must be mailed with the PA request.
- Mailing dental models with PA requests is recommended.

Watch for future publications for information on options that are available for providers submitting supplemental information with Portal PA requests.

Information Regarding Managed Care

This *Update* contains fee-for-service policy and applies to services members receive on a fee-for-service basis. For managed care policy, contact the appropriate managed care organization. HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

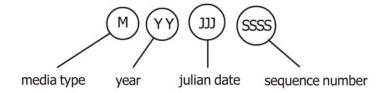
Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health and Family Services (DHFS). Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHFS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at dhfs.wisconsin.gov/forwardhealth/.

PHC 1250

ATTACHMENT 1 Interpreting Prior Authorization Numbers

Each prior authorization (PA) request is assigned a unique PA number. This number identifies valuable information about the PA. The following diagram and table provide detailed information about interpreting the PA number.



Type of Number and Description	Applicable Numbers and Description
Media — One digit indicates media type.	Digits are identified as follows: 1 = paper; 2 = fax; 3 = Specialized Transmission Approval Technology-Prior Authorization (STAT-PA); 4 = STAT-PA; 5 = Portal; 6 = Portal; 7 = National Council for Prescription Drug Programs (NCPDP) transaction
Year — Two digits indicate the year ForwardHealth received the PA request.	For example, the year 2008 would appear as 08.
Julian date — Three digits indicate the day of the year, by Julian date, that ForwardHealth received the PA request.	For example, February 3 would appear as 034.
Sequence number — Four digits indicate the sequence number.	The sequence number is used internally by ForwardHealth.

ATTACHMENT 2

Prior Authorization Request Form (PA/RF) Completion Instructions for Physician Services

ForwardHealth requires certain information to enable the programs to authorize and pay for medical services provided to eligible members.

Members of ForwardHealth are required to give providers full, correct, and truthful information for the submission of correct and complete claims for reimbursement. This information should include, but is not limited to, information concerning enrollment status, accurate name, address, and member identification number (HFS 104.02[4], Wis. Admin. Code).

Under s. 49.45(4), Wis. Stats., personally identifiable information about program applicants and members is confidential and is used for purposes directly related to ForwardHealth administration such as determining eligibility of the applicant, processing prior authorization (PA) requests, or processing provider claims for reimbursement. The use of this form is mandatory to receive PA of certain procedures/services/items. Failure to supply the information requested by the form may result in denial of PA or payment for the service.

Providers should make duplicate copies of all paper documents mailed to ForwardHealth. Providers may submit PA requests, along with all applicable service-specific attachments, including the Prior Authorization/Physician Attachment (PA/PA), F-11016, and the Prior Authorization/"J" Code Attachment (PA/JCA), F-11034, by fax to ForwardHealth at (608) 221-8616 or by mail to the following address:

ForwardHealth Prior Authorization Ste 88 6406 Bridge Rd Madison WI 53784-0088

The provision of services that are greater than or significantly different from those authorized may result in nonpayment of the billing claim(s).

SECTION I — PROVIDER INFORMATION

Element 1 — HealthCheck "Other Services" and Wisconsin Chronic Disease Program (WCDP)

Enter an "X" in the box next to HealthCheck "Other Services" if the services requested on the Prior Authorization Request Form (PA/RF), F-11018, are for HealthCheck "Other Services." Enter an "X" in the box next to Wisconsin Chronic Disease Program (WCDP) if the services requested on the PA/RF are for a WCDP member.

Element 2 — Process Type

Enter processing type "117" to indicate physician services, including family planning clinics, rural health clinics, and federally qualified health centers. The processing type is a three-digit code used to identify a category of service requested. Prior authorization requests will be returned without adjudication if no processing type is indicated.

Element 3 — Telephone Number — Billing Provider

Enter the telephone number, including the area code, of the office, clinic, facility, or place of business of the billing provider.

Element 4 — Name and Address — Billing Provider

Enter the name and complete address (street, city, state, and ZIP+4 code) of the billing provider. Providers are required to include both the ZIP code and four-digit extension for timely and accurate billing. The name listed in this element must correspond with the billing provider number listed in Element 5a.

Element 5a — Billing Provider Number

Enter the National Provider Identifier (NPI) of the billing provider. The NPI in this element must correspond with the provider name listed in Element 4.

Element 5b — Billing Provider Taxonomy Code

Enter the national 10-digit alphanumeric taxonomy code that corresponds to the NPI of the billing provider in Element 5a.

SECTION II — MEMBER INFORMATION

Element 6 — Member Identification Number

Enter the member ID. Do not enter any other numbers or letters. Use the ForwardHealth identification card or Wisconsin's Enrollment Verification System (EVS) to obtain the correct number.

Element 7 — Date of Birth — Member

Enter the member's date of birth in MM/DD/CCYY format.

Element 8 — Address — Member

Enter the complete address of the member's place of residence, including the street, city, state, and ZIP code. If the member is a resident of a nursing home or other facility, include the name of the nursing home or facility.

Element 9 — Name — Member

Enter the member's last name, followed by his or her first name and middle initial. Use the EVS to obtain the correct spelling of the member's name. If the name or spelling of the name on the ForwardHealth card and the EVS do not match, use the spelling from the EVS.

Element 10 — Gender — Member

Enter an "X" in the appropriate box to specify male or female.

SECTION III — DIAGNOSIS / TREATMENT INFORMATION

Element 11 — Diagnosis — Primary Code and Description

Enter the appropriate International Classification of Diseases, Ninth Revision, Clinical Modification (ICD-9-CM) diagnosis code and description most relevant to the service/procedure requested.

Element 12 — Start Date — SOI (not required)

Element 13 — First Date of Treatment — SOI (not required)

Element 14 — Diagnosis — Secondary Code and Description

Enter the appropriate secondary ICD-9-CM diagnosis code and description relevant to the service/procedure requested, if applicable.

Element 15 — Requested PA Start Date

Enter the requested start date for service(s) in MM/DD/CCYY format, if a specific start date is requested.

Element 16 — Rendering Provider Number

Enter the NPI of the provider who will be performing the service, *only* if the NPI is different from the NPI of the billing provider listed in Element 5a.

Element 17 — Rendering Provider Taxonomy Code

Enter the national 10-digit alphanumeric taxonomy code that corresponds to the provider who will be performing the service, *only* if this code is different from the taxonomy code listed for the billing provider in Element 5b.

Element 18 — Procedure Code

Enter the appropriate *Current Procedural Terminology* (CPT) code or Healthcare Common Procedure Coding System (HCPCS) code for each service/procedure/item requested.

Element 19 — Modifiers

Enter the modifier(s) corresponding to the procedure code listed if a modifier is required.

Element 20 — POS

Enter the appropriate place of service (POS) code designating where the requested service/procedure/item would be provided/performed/dispensed.

Element 21 — Description of Service

Enter a written description corresponding to the appropriate CPT code or HCPCS code for each service/procedure/item requested.

Element 22 - QR

Enter the appropriate quantity (e.g., number of services, days' supply) requested for the procedure code listed.

Element 23 — Charge

Enter the provider's usual and customary charge for each service/procedure/item requested. If the quantity is greater than "1.0," multiply the quantity by the charge for each service/procedure/item requested. Enter that total amount in this element.

Note: The charges indicated on the request form should reflect the provider's usual and customary charge for the procedure requested. Providers are reimbursed for authorized services according to provider Terms of Reimbursement issued by the Department of Health Services.

Element 24 — Total Charges

Enter the anticipated total charges for this request.

Element 25 — Signature — Requesting Provider

The original signature of the provider requesting/performing/dispensing this service/procedure/item must appear in this element.

Element 26 — Date Signed

Enter the month, day, and year the PA/RF was signed (in MM/DD/CCYY format).

ATTACHMENT 3 Prior Authorization Request Form (PA/RF) (For Photocopying)

(A copy of the "Prior Authorization Request Form [PA/RF]" is located on the following page.)

DEPARTMENT OF HEALTH SERVICES

Division of Health Care Access and Accountability F-11018 (10/08)

STATE OF WISCONSIN

HFS 106.03(4), Wis. Admin. Code HFS 152.06(3)(h), 153.06(3)(g), 154.06(3)(g), Wis. Admin. Code

FORWARDHEALTH PRIOR AUTHORIZATION REQUEST FORM (PA/RF)

Providers may submit prior authorization (PA) requests by fax to ForwardHealth at (608) 221-8616 or by mail to: ForwardHealth, Prior Authorization, Suite 88, 6406 Bridge Road, Madison, WI 53784-0088. **Instructions:** Type or print clearly. Before completing this form, read the service-specific Prior Authorization Request Form (PA/RF) Completion Instructions.

SECTION I — PROVIDER INFORMATION														
Check only if applicable					T	2. Process Type					3. Telephone Number — Billing Provider			
☐ HealthCheck "Other Services"														
☐ Wisconsin Chronic Disease Program (WCDP)														
4. Name and Address — Billing Provider (Street, City, State, ZIP+4 Coo											5a. Billing Provider Nu	mber		
											Eh Dilling Drovider To		Codo	
5b. Billing Provider Taxonomy										Code				
SECTION II — MEMBER INFORMATION														
	tification Number		7. Date	of Birt	h —	Memb	er			8. /	Address — Member (Stre	et. Citv.	State, ZIP C	ode)
												, , ,		,
9. Name — Mer	mber (Last, First, I	Middle Ini	itial)			10. G	ende	r — Men	nber					
						☐ Ma	ale	☐ Femal	le					
SECTION III -	- DIAGNOSIS	TREAT	MENT II	NFOF	RMA	TION				<u> </u>				
11. Diagnosis –	- Primary Code ar	nd Descri	ption					12. Sta	art Date	- S	SOI	13. Fir	st Date of Tre	eatment — SOI
-	•													
14. Diagnosis –	 Secondary Code 	and Des	scription					15. Re	queste	d PA	Start Date			
16. Rendering	17. Rendering	18. Ser	rvice	19.	Mod	ifiers		20.	21. Description of Service				22. QR	23. Charge
Provider	Provider	Code						POS			.			
Number	Taxonomy			1	2	3	4							
	Code			-										
											er and provider at the time the		24. Total	
expiration date. Reir	mbursement will be in	accordance	e with Forwa	ardHeal	th pay	ment m	nethodo	ology and p	oolicy. If	the me	proval or after the authorization ember is enrolled in a BadgerC	are Plus	Charges	
Managed Care Prog the Managed Care F	gram at the time a prio	r authorized	d service is p	orovide	d, For	wardHe	ealth re	imburseme	ent will b	e allow	ved only if the service is not co	vered by	ı	1
	E — Requesting F	rovider											26. Date S	igned
													•	

ATTACHMENT 4 Sample Prior Authorization Request Form (PA/RF) for Physician Services

(A copy of the "Sample Prior Authorization Request Form [PA/RF] for Physician Services" is located on the following page.)

 $\label{eq:hfs} \text{HFS 106.03(4), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), 153.06(3)(g), 154.06(3)(g), Wis. Admin. Code} \\$

Division of Health Care Access and Accountability F-11018 (10/08)

FORWARDHEALTH PRIOR AUTHORIZATION REQUEST FORM (PA/RF)

Providers may submit prior authorization (PA) requests by fax to ForwardHealth at (608) 221-8616 or by mail to: ForwardHealth, Prior Authorization, Suite 88, 6406 Bridge Road, Madison, WI 53784-0088. **Instructions:** Type or print clearly. Before completing this form, read the service-specific Prior Authorization Request Form (PA/RF) Completion Instructions.

SECTION I — PROVIDER INFORMATION															
1. Check only if applicable 2. Process								Process Type			3. Telephone Number — Billing Provider				
	eck "Other Service	es"				117		,			(555) 555-5555				
☐ Wisconsin Chronic Disease Program (WCDP)															
4. Name and Address — Billing Provider (Street, City, State, ZIP+4 Code) 5a. Billing Provider Number															
I.M. Billing Provider 0111111110															
1 W. Wilson															
Anvtown WI 55555-5555									_	Billing Provider Taxonomy Code					
											123456789X				
SECTION II — MEMBER INFORMATION															
	tification Number		7. Date			Memb	er			8. <i>A</i>	Address — Member (Stre	et, City,	State, ZIP C	ode)	
1234567890			MM/D	D/CC	YY						E MCH D.J				
9. Name — Mer	mber (Last, First, N	Middle Ini	tial)			10. G	ende	— Mem	ber		5 Willow Rd				
Member, Im	Α					□ Ма	le [X Female	е	AII	ytown WI 55555				
SECTION III -	– DIAGNOSIS /	TREAT	MENT II	NFOF	RMA	TION									
	- Primary Code ar							12. Sta	rt Date	— S	iOI	13. Firs	st Date of Tre	eatment —	
-	specified brea											SOI			
14 Diagnosia	Cocondon, Codo	and Dag	orintion					15 Do	aucata	4 D V	Start Data				
14. Diagnosis — Secondary Code and Description 724.5 — Backache, unspecified 15. Requested PA Start Date															
16. Rendering	17. Rendering	18. Ser	vice	19.	Modi	fiers		20.	21. D	escr	iption of Service		22. QR	23.	
Provider Number	Provider Taxonomy	Code		1	2	3	4	POS						Charge	
	Code				_	Ŭ	_								
022222220	987654321X	19318		50				21	Redu	ıctio	n mammaplasty		1	XXX.XX	
_				-										-	
				-					1						
is provided and the expiration date. Reir	completeness of the claubursement will be in	laim informa	ation. Payme with Forwa	ent will ardHeal	not be th payr	made ment m	for ser	vices initiat ology and p	ed prior to	to app he me	er and provider at the time the proval or after the authorization ember is enrolled in a BadgerC	ı are Plus	24. Total Charges	XXX.XX	
the Managed Care F	Managed Care Program at the time a prior authorized service is provided, ForwardHealth reimbursement will be allowed only if the service is not covered by the Managed Care Program. 25. SIGNATURE — Requesting Provider 26. Date Signed														
	E — Requesting P	rovider											26. Date S		

ATTACHMENT 5 Prior Authorization Amendment Request Completion Instructions

(A copy of the "Prior Authorization Amendment Request Completion Instructions" is located on the following pages.)

F-11042A (10/08)

Division of Health Care Access and Accountability

STATE OF WISCONSIN

 $\label{eq:hfs} HFS~106.03(4),~Wis.~Admin.~Code\\ HFS~152.06(3)(h),~153.06(3)(g),~154.06(3)(g),~Wis.~Admin.~Code\\$

FORWARDHEALTH PRIOR AUTHORIZATION AMENDMENT REQUEST COMPLETION INSTRUCTIONS

ForwardHealth requires certain information to enable the programs to authorize and pay for medical services provided to eligible members.

Members of ForwardHealth are required to give providers full, correct, and truthful information for the submission of correct and complete claims for reimbursement. This information should include, but is not limited to, information concerning enrollment status, accurate name, address, and member identification number (HFS 104.02[4], Wis. Admin. Code).

Under s. 49.45(4), Wis. Stats., personally identifiable information about program applicants and members is confidential and is used for purposes directly related to ForwardHealth administration such as determining eligibility of the applicant, processing prior authorization (PA) requests, or processing provider claims for reimbursement. Failure to supply the information requested by the form may result in denial of PA or payment for the service.

Providers may use the Prior Authorization Amendment Request, F-11042, to request an amendment to a PA. The use of this form is voluntary and providers may develop their own form as long as it includes all the information and is formatted exactly like this form. If necessary, attach additional pages if more space is needed. Refer to the applicable service-specific publications for service restrictions and additional documentation requirements. Provide enough information for ForwardHealth medical consultants to make a reasonable judgment about the case.

Attach the completed Prior Authorization Amendment Request to the PA Decision Notice of the PA to be amended along with physician's orders, if applicable, (within 90 days of the dated signature) and send it to ForwardHealth. Providers may submit the Prior Authorization Amendment Request to ForwardHealth by fax at (608) 221-8616 or by mail to the following address:

ForwardHealth Prior Authorization Ste 88 6406 Bridge Rd Madison WI 53784-0088

The provision of services that are greater than or significantly different from those authorized may result in nonpayment of the billing claim(s).

SECTION I — MEMBER INFORMATION

Element 1 — Original PA Number

Enter the unique PA number from the original PA to be amended.

Element 2 — Process Type

Enter the process type as indicated on the PA to be amended.

Element 3 — Member Identification Number

Enter the member ID as indicated on the PA to be amended.

Element 4 — Name — Member

Enter the name of the member as indicated on the PA to be amended.

SECTION II — PROVIDER INFORMATION

Element 5 — Billing Provider Number

Enter the billing provider number as indicated on the PA to be amended.

Element 6 — Name — Billing Provider

Enter the name of the billing provider as indicated on the PA to be amended.

F-11042A (10/08)

SECTION III — AMENDMENT INFORMATION

Element 7 — Address — Billing Provider

Enter the address of the billing provider (include street, city, state, and ZIP+4 code) as indicated on the PA to be amended.

Element 8 — Requested Start Date

Enter the requested start date for the amendment in MM/DD/CCYY format if a specific start date is required.

Element 9 — Requested End Date (If Different from Expiration Date of Current PA)

Enter the requested end date for the amendment in MM/DD/CCYY format if the end date is different that the current expiration date.

Element 10 — Reasons for Amendment Request

Enter an "X" in the box next to each reason for the amendment request. Check all that apply.

Element 11 — Description and Justification for Requested Change

Enter the specifics and supporting rationale of the amendment request related to each reason indicated in Element 10.

Element 12 — Are Attachments Included?

Enter an "X" in the appropriate box to indicate if attachments are or are not included with the amendment request. If Yes, specify all attachments that are included.

Element 13 — Signature — Requesting Provider

Enter the signature of the provider that requested the original PA.

Element 14 — Date Signed — Requesting Provider

Enter the date the amendment request was signed by the requesting provider in MM/DD/CCYY format.

ATTACHMENT 6 Prior Authorization Amendment Request (For Photocopying)

(A copy of the "Prior Authorization Amendment Request" is located on the following page.)

DEPARTMENT OF HEALTH SERVICES Division of Health Care Access and Accountability

Division of Health Care Access and Accountability F-11042 (10/08)

STATE OF WISCONSIN
HFS 106.03(4), Wis. Admin. Code
HFS 152.06(3(h), 153.06(3)(g), 154.06(3)(g), Wis. Admin. Code

FORWARDHEALTH PRIOR AUTHORIZATION AMENDMENT REQUEST

Providers may submit prior authorization (PA) requests with attachments to ForwardHealth by fax at (608) 221-8616 or by mail to: ForwardHealth, Prior Authorization, Suite 88, 6406 Bridge Road, Madison, WI 53784-0088. **Instructions:** Type or print clearly. Refer to the Prior Authorization Amendment Request Completion Instructions, F-11042A, for detailed information on completing this form.

SECTION I — MEMBER INFORMATION							
1. Original PA Number	2.	Process Ty	ype	3. Member Identification Number			
4. Name — Member (Last, First, Middle Initial)							
SECTION II — PROVIDER INFORMATION							
5. Billing Provider Number			7. Address	Billing Provider (Street, City, State, ZIP+4 Code)			
6. Name — Billing Provider							
SECTION III — AMENDMENT INFORMATION							
8. Requested Start Date			Requested End Date (If Different from Expiration Date of Current PA)				
10. Reasons for Amendment Request (Check A	II That A	pply)					
Change Billing Provider Number		cedure Code / Modifier					
☐ Change Procedure Code / Modifier		Change D	iagnosis Cod	le			
Change Grant or Expiration Date		Discontinu	ue PA				
☐ Change Quantity		Other (Sp	ecify)				
11. Description and Justification for Requested	Change						
12. Are Attachments Included? ☐ Yes ☐ If Yes, specify attachments below.	l No						
13. SIGNATURE — Requesting Provider				14. Date Signed — Requesting Provider			

ATTACHMENT 7 Prior Authorization / Physician Attachment (PA/PA) Completion Instructions

(A copy of the "Prior Authorization / Physician Attachment [PA/PA] Completion Instructions" is located on the following page.)

Division of Health Care Access and Accountability F-11016A (10/08)

STATE OF WISCONSIN

 $\label{eq:hfs} \text{HFS 107.06(2), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), 153.06(3)(g), 154.06(3)(g), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), 154.06(3)(g), 154.06(3)(g), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), 154.06(3)(h), 154.06(3)(h), 154.06(3)(h), 154.06(3)(h), 154.06(3)(h), 154.06(4)(h), 154.06(4)($

FORWARDHEALTH PRIOR AUTHORIZATION / PHYSICIAN ATTACHMENT (PA/PA) COMPLETION INSTRUCTIONS

Complete the Prior Authorization/Physician Attachment (PA/PA), F-11016, including the Prior Authorization Request Form (PA/RF), F-11018, and submit it by fax to (608) 221-8616 or by mail to the following address:

ForwardHealth Prior Authorization Ste 88 6406 Bridge Rd Madison WI 53784-0088

Providers should make duplicate copies of all paper documents mailed to ForwardHealth. Providers with questions about completing PA requests should call Provider Services at (800) 947-9627.

SECTION I — MEMBER INFORMATION

Element 1 — Name — Member

Enter the member's last name, first name, and middle initial. Use Wisconsin's Enrollment Verification System (EVS) to obtain the correct spelling of the member's name. If the name or spelling of the name on the ForwardHealth identification card and the EVS do not match, use the spelling from the EVS.

Element 2 — Date of Birth — Member

Enter the member's date of birth in MM/DD/CCYY format.

Element 3 — Member Identification Number

Enter the member's ID. Do not enter any other numbers or letters.

SECTION II — PROVIDER INFORMATION

Element 4 — Name — Rendering Provider

Element 5 — National Provider Identifier — Rendering Provider

Enter the National Provider Identifier of the physician performing the service.

Element 6 — Telephone Number — Rendering Provider

Enter the telephone number, including area code, of the provider performing the service.

Element 7 — Name — Ordering / Prescribing Physician

Enter the name of the referring/prescribing physician in this element.

SECTION III — SERVICE INFORMATION

The remaining portions of this attachment are to be used to document the justification for the requested service/procedure.

- 1. Complete Elements A through C.
- Read the statement above Element 25 of the PA/RF before signing and dating the PA/PA.
- 3. Sign and date the PA/PA (Element D).

ATTACHMENT 8 Prior Authorization / Physician Attachment (PA/PA) (For Photocopying)

(A copy of the "Prior Authorization / Physician Attachment [PA/PA]" is located on the following pages.)

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F-11016 (10/08)

STATE OF WISCONSIN

 $\label{eq:hfs} \text{HFS 107.06(2), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), HFS 153.06(3)(g), HFS 154.06(3)(g), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), HFS 153.06(3)(g), HFS 154.06(3)(g), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), HFS 153.06(3)(g), HFS 154.06(3)(g), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), HFS 153.06(3)(g), HFS 154.06(3)(g), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), HFS 153.06(3)(g), HFS 154.06(3)(g), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), HFS 153.06(3)(g), HFS 154.06(3)(g), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), HFS 154.06(3)(h), Wis. Admin. Code} \\ \text{HFS 152.06(3)(h), Wis.$

FORWARDHEALTH PRIOR AUTHORIZATION / PHYSICIAN ATTACHMENT (PA/PA)

ForwardHealth requires certain information to enable the programs to authorize and pay for medical services provided to eligible members.

Members of ForwardHealth are required to give providers full, correct, and truthful information for the submission of correct and complete claims for reimbursement. This information should include, but is not limited to, information concerning enrollment status, accurate name, address, and member identification number (HFS 104.02[4], Wis. Admin. Code).

Under s. 49.45(4), Wis. Stats., personally identifiable information about program applicants and members is confidential and is used for purposes directly related to ForwardHealth administration such as determining eligibility of the applicant, processing prior authorization (PA) requests, or processing provider claims for reimbursement. Failure to supply the information requested by the form may result in denial of PA or payment for the service.

The use of this form is mandatory when requesting PA for certain services or procedures. Refer to the applicable service-specific publications for service restrictions and additional documentation requirements. Provide enough information for ForwardHealth to make a determination about the case.

Attach the completed Prior Authorization/Physician Attachment (PA/PA), F-11016, to the Prior Authorization Request Form (PA/RF), F-1018, and send it to ForwardHealth. Providers should make duplicate copies of all paper documents mailed to ForwardHealth. Providers may submit PA requests by fax to ForwardHealth at (608) 221-8616 or by mail to the following address:

ForwardHealth Prior Authorization Ste 88 6406 Bridge Rd Madison WI 53784-0088

The provision of services which are greater than or significantly different from those authorized may result in nonpayment of the billing claim(s).

SECTION I — MEMBER INFORMATION	
1. Name — Member (Last, First, Middle Initial)	2. Date of Birth — Member
3. Member Identification Number	<u> </u>
SECTION II — PROVIDER INFORMATION	
4. Name — Rendering Provider	5. National Provider Identifier — Rendering Provider
6. Telephone Number — Rendering Provider	
7. Name — Ordering / Prescribing Physician	



Continued

F-11016 (10/08)	-
SECTION III — SERVICE INFORMATION	
A. Describe diagnosis and clinical condition pertinent to service or procedure requested.	
B. Describe medical history pertinent to service or procedure requested.	
B. Describe medical history pertinent to service or procedure requested.	
C. Supply justification for service or procedure requested.	
D. SIGNATURE — Physician	Date Signed

ATTACHMENT 9 Prior Authorization / Physician Otological Report (PA/POR) Completion Instructions

(A copy of the "Prior Authorization / Physician Otological Report [PA/POR] Completion Instructions" is located on the following pages.)

Division of Health Care Access and Accountability F-11019A (10/08)

FORWARDHEALTH PRIOR AUTHORIZATION / PHYSICIAN OTOLOGICAL REPORT (PA/POR) COMPLETION INSTRUCTIONS

ForwardHealth requires certain information to enable the programs to authorize and pay for medical services provided to eligible members.

Members of the ForwardHealth are required to give providers full, correct, and truthful information for the submission of correct and complete claims for reimbursement. This information should include, but is not limited to, information concerning enrollment status, accurate name, address, and member identification number (HFS 104.02[4], Wis. Admin. Code).

Under s. 49.45(4), Wis. Stats., personally identifiable information about program applicants and members is confidential and is used for purposes directly related to ForwardHealth administration such as determining eligibility of the applicant, processing prior authorization (PA) requests, or processing provider claims for reimbursement. Failure to supply the information requested by the form may result in denial of PA or payment for the service.

The Prior Authorization/Physician Otological Report (PA/POR), F-11019, is mandatory when a hearing instrument specialist requires PA for a hearing instrument. Audiologists may use the PA/POR in place of a physician prescription, which is to be kept in the member's medical record. Upon completion, give one copy to the member to take the testing center and retain a second copy for your files.

The provision of services that are greater than or significantly different from those authorized may result in nonpayment of the billing claim(s). Providers should amend a PA request before it expires if services are significantly different from or greater than those services prior authorized.

SECTION I — PROVIDER INFORMATION

Element 1 — Name — Physician

Enter the name of the requesting physician.

Element 2 — Physician's National Provider Identifier

Enter the National Provider Identifier of the physician.

Element 3 — Address — Physician

Enter the address (street, city, state, ZIP+4 code) of the requesting physician.

Element 4 — Telephone Number — Physician

Enter the telephone number, including area code, of the requesting physician.

SECTION II — MEMBER INFORMATION

Element 5 — Name — Member

Enter the member's last name, followed by his or her first name and middle initial. Use Wisconsin's Enrollment Verification System (EVS) to obtain the correct spelling of the member's name. If the name or spelling of the name on the ForwardHealth identification card and the EVS do not match, use the spelling from the EVS.

Element 6 — Date of Birth — Member

Enter the member's date of birth in MM/DD/CCYY format.

Element 7 — Address — Member

Enter the complete address (street, city, state, and ZIP+4 code) of the member's place of residence. If the member is a resident of a nursing home or other facility, also include the name of the nursing home or facility.

Element 8 — Member Identification Number

Enter the member's ID number. Do not enter any other numbers or letters.

Element 9 — Gender — Member

Enter an "X" in the appropriate box.

SECTION III — DOCUMENTATION

Element 10 — Medical History of Hearing Loss

Enter the member's medical history of hearing loss (if any).

Element 11 — Pertinent Otological Findings

Enter an "X" in the appropriate box(es) and describe all problems.

Element 12 — Additional Findings

Describe any additional findings not covered in Element 11.

Element 13 — Clinical Diagnosis of Hearing Status

Enter the diagnosis of the member's hearing status.

Element 14 — Medical, Cognitive, or Developmental Problems

Describe any medical, cognitive, or developmental problems of the member.

Element 15 — Physician's Recommendations

Enter an 'X' in the appropriate box(es) to indicate the physician's recommendations.

Signature — Physician and Date Signed

The requesting physician must sign the form and enter the date the request is made.

ATTACHMENT 10 Prior Authorization / Physician Otological Report (PA/POR) (For Photocopying)

(A copy of the "Prior Authorization / Physician Otological Report [PA/POR]" is located on the following page.)

FORWARDHEALTH PRIOR AUTHORIZATION / PHYSICIAN OTOLOGICAL REPORT (PA/POR)

Providers may submit prior authorization (PA) requests with attachments to ForwardHealth by fax at (608) 221-8616 or by mail to ForwardHealth, Prior Authorization, Suite 88, 6406 Bridge Road, Madison, WI 53784-0088. **Instructions:** Type or print clearly. Before completing this form, read the Prior Authorization/Physician Otological Report (PA/POR) Completion Instructions, F-11019A.

SECTION	SECTION I — PROVIDER INFORMATION								
1. Name -	— Physician			2. Physician's National Pr	2. Physician's National Provider Identifier				
3. Addres	s — Physician (Street, City,	State, ZIP+4 Code)	4. Telephone Number —	4. Telephone Number — Physician				
SECTION	II — MEMBER I	NFORMATI	ON						
5. Name -	— Member (Las	t, First, Midd	le Initial)	6. Date of Birth — Memb	6. Date of Birth — Member				
7. Addres	s — Member (S	treet, City, S	tate, ZIP Code)	1					
8. Membe	er Identification N	Number		9. Gender — Member Male					
SECTION	III — DOCUMEI	NTATION							
10. Medic	cal History of He	aring Loss							
11. Pertin	nent Otological F	indings		12. Describe Additional as caloric and postu	Findings (e.g., results of special studies, such ral tests)				
		Normal	Problems (describe)	·	•				
		neck below)							
Right:	Canal								
	Ear Drum								
	Middle Ear								
Left:	Canal								
	Ear Drum								
	Middle Ear								
13. Clinic	al Diagnosis of I	Hearing Stat	us		_				
14 Modic	cal Cognitive or	Dovolonmo	ntal Problems						
14. Medic	cal, Cognitive, or	Developme	iliai Piobleilis						
15. Physi	ician's Recomme	endations (cl	neck all applicable)		_				
☐ Ir	nave medically e	valuated this	s natient and refer him / her for	r a hearing instrument evaluation a	es follows:				
_	 I have medically evaluated this patient and refer him / her for a hearing instrument evaluation as follows: □ One or more of the situations listed below applies to this patient. Therefore, as required by BadgerCare Plus regulations, I refer 								
	this patient to an audiologist for a hearing instrument evaluation / diagnosis:								
	☐ The patient is 21 years of age or under. ☐ The patient is behaviorally or cognitively impaired.								
	☐ The pat	ient has othe	er special needs requiring a co	omprehensive evaluation or specia	ized diagnostic tools of a				
	clinically certified evaluation. None of the above situations applies to this patient. Either an audiologist or a hearing instrument specialist may provide the hearing instrument evaluation.								
			quired.						
SIGNATUI	RE — Physician				Date Signed				

ATTACHMENT 11 Prior Authorization / "J" Code Attachment (PA/JCA) Completion Instructions

(A copy of the "Prior Authorization / "J" Code Attachment [PA/JCA] Completion Instructions" is located on the following pages.)

Division of Health Care Access and Accountability

F-11034A (10/08)

STATE OF WISCONSIN

HFS 107.06(2), Wis. Admin. Code HFS 152.06(3)(h), 153.06(3)(g), 154.06(3)(g), Wis. Admin. Code

FORWARDHEALTH PRIOR AUTHORIZATION / "J" CODE ATTACHMENT (PA/JCA) **COMPLETION INSTRUCTIONS**

ForwardHealth requires certain information to enable the programs to authorize and pay for medical services provided to eligible members.

Members of ForwardHealth are required to give providers full, correct, and truthful information for the submission of correct and complete claims for reimbursement. This information should include, but is not limited to, information concerning enrollment status, accurate name, address, and member identification number (HFS 104.02[4], Wis. Admin. Code).

Under s. 49.45(4). Wis, Stats., personally identifiable information about program applicants and members is confidential and is used for purposes directly related to ForwardHealth administration such as determining eligibility of the applicant, processing prior authorization (PA) requests, or processing provider claims for reimbursement. Failure to supply the information requested by the form may result in denial of PA or payment for the service.

The use of this form is voluntary and providers may develop their own form as long as it includes all the information on this form and is formatted exactly like this form. Refer to the applicable service-specific publications for service restrictions and additional documentation requirements. Provide enough information for ForwardHealth to make a determination about the case.

Physicians use this form to request PA for injectable drug ("J") codes. Attach the completed Prior Authorization/"J" Code Attachment (PA/JCA), F-11034, to the Prior Authorization Reguest Form (PA/RF), F-11018, and send it to ForwardHealth. Providers should make duplicate copies of all paper documents mailed to ForwardHealth. Providers may submit PA requests by fax to ForwardHealth at (608) 221-8616 or by mail to the following address:

ForwardHealth Prior Authorization Ste 88 6406 Bridge Rd Madison WI 53784-0088

The provision of services that are greater than or significantly different from those authorized may result in nonpayment of the billing claim(s). Providers should amend a PA request before it expires if services are significantly different from or greater than those services prior authorized.

SECTION I — MEMBER INFORMATION

Element 1 — Name — Member

Enter the member's last name, followed by his or her first name and middle initial. Use Wisconsin's Enrollment Verification System (EVS) to obtain the correct spelling of the member's name. If the name or spelling of the name on the ForwardHealth identification card and the EVS do not match, use the spelling from the EVS.

Element 2 — Date of Birth — Member

Enter the member's date of birth in MM/DD/CCYY format.

Element 3 — Member Identification Number

Enter the member ID. Do not enter any other numbers or letters.

SECTION II — DRUG ORDER INFORMATION

Complete all of Section II.

SECTION III — CLINICAL INFORMATION

Element 14 — Diagnosis

List the member's condition the prescribed drug is intended to treat. Include the International Classification of Diseases, Ninth Revision, Clinical Modification (ICD-9-CM) diagnosis code and the expected length of need.

Element 15 — Changes to Previous Clinical Condition

If requesting a renewal or continuation of a previous PA approval, indicate any changes to the clinical condition, progress, or known results to-date.

Element 16 — Use

Any of the compendium standards may be used. If an intended use is not in the drug package insert, providers may want to check the United States Pharmacopeia Dispensing Information (USP-DI) for the most inclusive reference for diagnosis.

Drugs not listed in compendium standards may be covered by ForwardHealth; therefore, the PA/JCA must be submitted for processing and denied before the member is told a particular drug is not reimbursable by ForwardHealth.

Element 17 — Dose

Any of the compendium standards may be used. If a prescribed dosage is not in the drug package insert, you may want to check the USP-DI (the most inclusive reference for diagnosis).

Drugs not listed in compendium standards may be covered by ForwardHealth; therefore, the PA/JCA must be submitted for processing and denied before the member is told a particular drug is not covered by ForwardHealth.

Elements 18 and 19 — Signature — Prescriber and Date Signed

The prescriber is required to review the information, verifying that the information is accurate to the best of his or her knowledge, and sign the PA/JCA.

ATTACHMENT 12 Prior Authorization / "J" Code Attachment (PA/JCA) (For Photocopying)

(A copy of the "Prior Authorization / "J" Code Attachment [PA/JCA]" is located on the following pages.)

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STATE OF WISCONSIN

Division of Health Care Access and Accountability F-11034 (10/08)

HFS 107.06(2), Wis. Admin. Code HFS 152.06(3)(h), 153.06(3)(g), 154.06(3)(g), Wis. Admin. Code

FORWARDHEALTH PRIOR AUTHORIZATION / "J" CODE ATTACHMENT (PA/JCA)

Providers may submit prior authorization (PA) requests with attachments to ForwardHealth by fax at (608) 221-8616 or by mail to ForwardHealth, Prior Authorization, Suite 88, 6406 Bridge Road, Madison, WI 53784-0088. **Instructions:** Type or print clearly. Before completing this form, read the Prior Authorization/"J" Code Attachment (PA/JCA) Completion Instructions, F-11034A.

SECTION I — MEMBER INFORMATION										
1. Name — Member (Last, First, Middle Initi		2. Date of Birth — Member								
3. Member Identification Number										
SECTION II — DRUG ORDER INFORMATION										
4. Drug Name		5. Strength								
6. National Drug Code		7. HCPCS "J" Code								
8. Quantity Ordered	9. Date Order Issued		10. Daily Dose							
11. Name — Prescriber										
12. National Provider Identifier			No e and describe the adverse reaction, allergic erapeutic failure in the space provided.							
SECTION III — CLINICAL INFORMATION 14. Diagnosis										
15. Changes to Previous Clinical Condition										
			Continued							

Continued



SECTION III — CLINICAL INFORMATION (Continued)

16. Use (Check One)

Compendium standards, such as the United States Pharmacopeia Dispensing Information (USP-DI) or drug package insert, lists the intended use previously identified as an accepted or a [bracketed] indication.

The intended use identified above is *not* listed in compendium standards. Peer-reviewed clinical literature is attached.

17. Dose (Check One)

The daily dose and duration are within compendium standards of general prescribing or dosing limits for the indicated use.

The daily dose and duration are not within compendium standards of general prescribing or dosing limits for the intended use. Attach peer-reviewed literature that indicates this dose is appropriate or document the medical necessity of this dosing difference.