

**Affected Programs:** BadgerCare Plus Benchmark Plan, BadgerCare Plus Standard Plan, BadgerCare Plus Core Plan, Medicaid

**To:** Ambulance Providers, Ambulatory Surgery Centers, Anesthesiologist Assistants, Blood Banks, Certified Registered Nurse Anesthetists, End-Stage Renal Disease Service Providers, Federally Qualified Health Centers, Home Health Agencies, Hospital Providers, Individual Medical Supply Providers, Medical Equipment Vendors, Nurses in Independent Practice, Nurse Practitioners, Nursing Homes, Occupational Therapists, Pharmacies, Physical Therapists, Physician Assistants, Physician Clinics, Physicians, Rehabilitation Agencies, Speech and Hearing Clinics, Speech-Language Pathologists, Therapy Groups, HMOs and Other Managed Care Programs

## **BadgerCare Plus Core Plan for Childless Adults Training Available for Providers Who Serve Milwaukee General Assistance Medical Program Members**

The Department of Health Services (DHS) is conducting provider training for BadgerCare Plus Core Plan for Childless Adults in December 2008. The Core Plan is a new state-sponsored health care program that will be implemented in January 2009. The program provides adults who were previously not eligible to enroll in state and federal programs such as BadgerCare Plus with access to basic health care services including primary care and preventive care and generic drugs.

Registration for these sessions is required; however, the DHS does not charge a fee for attending. Seating is limited, so providers and billing staff should register early.

### **BadgerCare Plus Core Plan for Childless Adults Training**

The Department of Health Services (DHS) will conduct training for providers on the BadgerCare Plus Core Plan for Childless Adults – the new state-sponsored program that will begin in January 2009. The program provides adults who were previously not eligible to enroll in state and federal programs such as BadgerCare Plus with

access to basic health care services including primary care and preventive care and generic drugs. Under the new program, enrolled members will be able to choose from the state-contracted HMOs that serve Wisconsin's Medicaid and BadgerCare Plus population.

Individuals enrolled in the Milwaukee General Assistance Medical Program and the other 26 counties' general assistance medical programs will automatically be enrolled into the BadgerCare Plus Core Plan effective January 1, 2009.

Two training sessions are scheduled for December 11, 2008, to be held at Sheraton Milwaukee Brookfield Hotel. The morning session will be held from 8:30 a.m. to 11:30 a.m. and the afternoon session will be held from 12:30 p.m. to 4:00 p.m. Refer to the Attachment of this *ForwardHealth Update*.

### *Topics Covered*

These training sessions will provide an overview of the new program, including policy changes to the following:

- Transition plan for members currently enrolled in general assistance medical programs.
- Core Plan overview.
- Covered and Noncovered services for members.
- Enrollment verification.
- Billing certain members for covered and noncovered services.

Watch for future BadgerCare Plus Core Plan publications on the ForwardHealth Portal at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/) for further information on these changes. Refer to the BadgerCare Plus Core Plan Web site at [dhs.wisconsin.gov/badgercareplus/core/index.htm](http://dhs.wisconsin.gov/badgercareplus/core/index.htm) for further information on the program.

### *Training Session Webcast*

A training session will be recorded and posted to the Web for on-demand viewing. Those who cannot attend a training session in person may view the recorded session at their convenience. Providers do not need to register to view Webcast sessions.

To prepare to view the recorded session, go to the training page of the Portal. This page provides information regarding general requirements for viewing a recorded session. Providers may access the recorded training session by clicking the “web casts” link at the top of the page and then selecting “Provider & Partner Training” under the “Upcoming Events” heading on the left menu. The recorded session will be available after the January 2009 training sessions.

*Note:* The training presentation handout will be available for download from the Portal. Providers are encouraged to print a copy of the presentation handout prior to viewing the Webcast.

### **Registration**

Providers are required to register online or by telephone prior to attending any of the scheduled training sessions; however, the DHS does not charge a fee for attending. Providers with Internet access are strongly encouraged to use online registration. Seating is limited, so providers should register early.

#### *Online Registration*

Providers may register online by going to the Portal and accessing the training page at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/). Providers may also access the registration form by choosing the “What’s New!” link or the “Providers” link from the ForwardHealth home page.

All fields on the registration form are required. Once the form is completed, select “Register.” Registrants will receive a training session confirmation number that they should keep for their records.

*Note:* Providers do not need to register to view the recorded training session via the Web.

#### *Telephone Registration*

Providers may also register by calling Provider Services at (800) 947-9627. Registrants will receive a training session confirmation number that they should keep for their records.

#### *Questions Regarding Registration*

Providers who have questions about registration or are unable to attend a training session for which registration has been confirmed should call Provider Services. Providers should have their confirmation number available so the telephone correspondent can easily access the registration information.

## Information Regarding BadgerCare Plus HMOs

BadgerCare Plus HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements. For managed care policy, contact the appropriate managed care organization.

The *ForwardHealth Update* is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/).

P-1250

# ATTACHMENT

## BadgerCare Plus Core Plan for Childless Adults Training Schedule

Location	Date and Time
Sheraton Milwaukee Brookfield Hotel 375 S Moorland Rd <b>Brookfield</b> WI 53005 (262) 364-1009	<b>December 11, 2008</b> Morning Session Check-in — 8:00 a.m. to 8:30 a.m. Training — 8:30 a.m. to 11:30 a.m.  Afternoon Session Check-in — 12 p.m. to 12:30 p.m. Training — 12:30 p.m. to 4 p.m.