

Update
September 2008

No. 2008-171

Affected Programs: Wisconsin Well Woman Program

To: All Providers

## Local Coordinating Agencies Submit Wisconsin Well Woman Program Enrollment Forms

With the implementation of interChange, only local coordinating agencies can enroll members and submit the Wisconsin Well Woman Program (WWWP) Enrollment Form, F-4818 (10/08), to WWWP.

## Implementation of ForwardHealth interChange

In November 2008, the Department of Health Services (DHS) will implement ForwardHealth interChange, which replaces Wisconsin's existing Medicaid Management Information System (MMIS). ForwardHealth interChange will be supported as part of the State's new fiscal agent contract with EDS. With ForwardHealth interChange, providers and trading partners will have more ways to verify member enrollment and submit electronic claims, adjustments, and prior authorization requests through the secure ForwardHealth Portal. Refer to the March 2008 ForwardHealth Update (2008-24), titled "Introducing ForwardHealth interChange, a New Web-Based Information System for State Health Care Programs," for an overview of the implementation and a more detailed outline of the many business process enhancements and added benefits the new system and fiscal agent contract will provide.

With the implementation of interChange, only local coordinating agencies (LCAs) can enroll members and submit the Wisconsin Well Woman Program (WWWP) Enrollment Form, F-4818 (10/08), to the WWWP.

Providers will no longer be allowed to submit enrollment forms to WWWP. Enrollment forms submitted to WWWP by providers on and after Wednesday, November 5, 2008, will not be accepted and will be returned unprocessed.

Providers should contact the LCA to refer members for enrollment in the WWWP.

## **Benefits to Providers**

Local coordinating agencies enrolling members and submitting all WWWP enrollment forms benefits providers in the following ways:

- Streamlines the enrollment process.
- Enhances capacity for case management between the WWWP and providers.
- Increases collaboration and communication between the LCA and providers.
- Helps expedite provider reimbursement.

Providers should contact the LCA for more information.

The ForwardHealth Update is the first source of program policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and Wisconsin Chronic Disease Program are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services (DHS). The Wisconsin Well Woman Program is administered by the Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627 or visit our Web site at dhs.wisconsin.gov/forwardhealth/.

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