

**Affected Programs:** BadgerCare Plus, Medicaid

**To:** Family Planning Clinics, Federally Qualified Health Centers, HealthCheck Providers, HealthCheck “Other Service” Providers, Nurse Midwives, Nurse Practitioners, Physician Assistants, Physician Clinics, Physicians, Rural Health Clinics, HMOs and Other Managed Care Programs

## HealthCheck Information Available Through the ForwardHealth Portal

This *ForwardHealth Update* introduces HealthCheck information that will be available to HealthCheck providers through the secure ForwardHealth Portal in October 2008.

### Background Information

In October 2008, the Department of Health Services (DHS) will implement ForwardHealth interChange, which replaces Wisconsin’s existing Medicaid Management Information System (MMIS). ForwardHealth interChange will be supported as part of the State's new fiscal agent contract with EDS. With ForwardHealth interChange, providers and trading partners will have more ways to verify member enrollment and submit electronic claims, adjustments, and prior authorization requests through the secure ForwardHealth Portal. Refer to the March 2008 *ForwardHealth Update* (2008-24), titled "Introducing ForwardHealth interChange, a New Web-Based Information System for State Health Care Programs," for an overview of the implementation and a more detailed outline of the many business process enhancements and added benefits the new system and fiscal agent contract will provide.

### HealthCheck Information Available Through the ForwardHealth Portal

The ForwardHealth Portal is a new resource for providers at [www.forwardhealth.wi.gov/](http://www.forwardhealth.wi.gov/) to access information 24 hours a day, seven days a week with areas accessible to the general public as well as secure areas that require a login ID and password. The secure Portal area will offer providers greater access to ForwardHealth information, including individual HealthCheck screening history and the ability to verify member enrollment.

Refer to the July 2008 *Update* (2008-124), titled “Establishing a Provider Account on the ForwardHealth Portal,” for instructions on establishing a provider Portal account. Additionally, information on changes to enrollment verification via the ForwardHealth Portal will be detailed in a future publication.

### HealthCheck Links

Once a Portal account has been established, HealthCheck providers will be able to access outreach reports and view screening history, the Periodicity Schedule, and the Wisconsin Immunization Registry (WIR).

## ***HealthCheck Agency Portal Outreach Reports***

HealthCheck Agency Outreach reports will be available through the secure area of the Portal for agencies with “active” Portal user IDs. HealthCheck Outreach Agencies will receive a notification in their message box when updated monthly and quarterly reports are available. The message will give providers instructions on how to download their files. Notifications in the message box will be retained for seven calendar days.

The monthly report, titled “HealthCheck Monthly Screening,” will be uploaded every 28 days and the quarterly report, titled “HealthCheck Quarterly Eligibility Member,” will be replaced every 88 days by a new report with updated information.

For providers without a Portal account, paper reports will continue to be mailed.

## ***HealthCheck Screening Inquiry***

Providers may use the online inquiry function to query a member’s HealthCheck screening history by entering one of the following:

- Member identification number.
- Member’s first and last name and date of birth.
- Member Social Security number and date of birth.

Once the member information is entered, the following member information will be displayed:

- Member ID.
- First and last name.
- Date of last HealthCheck screening.
- Date of last preventive dental visit.
- Date of birth.

If the member has additional past HealthCheck screenings or preventative dental visits, the history of the member will be displayed in the “Search Results” panel including:

- Previous date(s) of service.

- Name(s) of provider(s) that performed past screening(s) or dental visit(s).
- Member age at time of previous screening(s) or dental visit(s).
- Status of the claim(s).

Information about HealthCheck screenings reimbursed by fee-for-service or HMOs will be available through the HealthCheck screening inquiry.

*Note:* Providers have 365 days from the date of service to submit a claim and HMOs have one year to submit encounter data. Therefore, delayed submission of HealthCheck screening information will affect the availability of data in the screening query.

## ***Periodicity Screening Schedule***

A Periodicity Screening Schedule that lists the frequency and timing of recommended HealthCheck screenings will be available for providers to review on the Provider Portal.

## ***Wisconsin Immunization Registry***

A link on the HealthCheck page in the Portal will connect users to the WIR Web site to view immunization data. Wisconsin Immunization Registry will continue to monitor all vaccination information for children, maintain recommended immunization schedules, record immunizations, track contraindications and reactions, and verify immunization history. Additionally, complete blood lead testing history with the testing results will be available.

Providers may access the WIR Web site via the Portal or may continue to access the site directly at <https://www.dhfs.wisconsin.gov/wir/>. Login and password requirements for WIR apply regardless of the link used to reach the Web site.

This *Update* contains information regarding access to  
The *ForwardHealth Update* is the first source of program  
policy and billing information for providers.

Wisconsin Medicaid, BadgerCare Plus, SeniorCare, and  
Wisconsin Chronic Disease Program are administered by  
the Division of Health Care Access and Accountability,  
Wisconsin Department of Health Services (DHS).  
Wisconsin Well Woman Program is administered by the  
Division of Public Health, Wisconsin DHS.

For questions, call Provider Services at (800) 947-9627  
or visit our Web site at  
[dhs.wisconsin.gov/forwardhealth/](https://dhs.wisconsin.gov/forwardhealth/).

P-1250