

**To:** Personal Care Agencies, Physician Clinics, Physicians, HMOs and Other Managed Care Programs

## **Reminder: Physician Orders Required for Nursing Acts Delegated to Personal Care Workers**

Providers are reminded that all nursing acts delegated to a personal care worker (PCW) by a registered nurse (RN) must be documented in the physician orders. If the PCW is to provide medically oriented tasks (MOTs), then orders for nursing acts delegated to the PCW need to clearly spell out the delegated nursing acts to be provided.

The following examples illustrate how physician orders should be written for delegated nursing acts including activities of daily living (ADL) and MOTs.

### *Example 1*

PCW: Up to 4 hrs/day, 7 days/week for assistance with bathing, dressing and undressing, grooming, toileting, incontinence cares pro re nata (PRN), applying orthotics daily, suprapubic catheter cares bis in die (BID), assist with changing suprapubic catheter every two weeks and PRN, and services incidental to ADL and MOTs (including laundry, grocery shopping, and meal preparation).

### *Example 2*

PCW: 2 hrs/day, 6 days/week for assistance with bathing, grooming, dressing, and glucometer checks daily (call RN supervisor if blood glucose <70 or >200).

### **BadgerCare Plus Benchmark Plan**

Personal care services are not covered under the BadgerCare Plus Benchmark Plan.

### **More Information**

Refer to Wisconsin Medicaid and BadgerCare Plus provider publications for more information on the documentation providers are required to maintain on file.

### **Information Regarding BadgerCare Plus HMOs**

BadgerCare Plus HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements. For managed care policy, contact the appropriate managed care organization.

The *BadgerCare Plus Update* is the first source of program policy and billing information for providers. All information applies to Medicaid and BadgerCare Plus unless otherwise noted in the *Update*.

Wisconsin Medicaid and BadgerCare Plus are administered by the Division of Health Care Access and Accountability, Wisconsin Department of Health Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at [dhs.wisconsin.gov/medicaid/](http://dhs.wisconsin.gov/medicaid/).

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