

To:
Blood Banks
Dispensing
Physicians
Family Planning
Clinics
Federally Qualified
Health Centers
Independent
Laboratories
Narcotic
Treatment
Service
Providers
Pharmacies
Podiatrists
HMOs and Other
Managed Care
Programs

Explanation of Benefits Codes Associated with Drug Claims Available on the Medicaid Web Site

A list of Explanation of Benefits (EOB) codes commonly associated with drug claims is now available on the Pharmacy page of the Medicaid Web site.

Explanation of Benefits Codes Now Available on the Web

An Explanation of Benefits (EOB) code corresponds to a printed message about the status or action taken on a claim, claim detail, adjustment, or adjustment detail.

A list of EOB codes related to drug claims, some general EOB codes, and their corresponding descriptions is now available for reference on the Medicaid Web site. Refer to the EOB Codes link at dhfs.wisconsin.gov/medicaid/pharmacy/whats_new.htm.

This EOB codes list may be periodically revised. Providers should check the Medicaid Web site for the revised list.

Providers without Internet access may request a hard copy of this EOB codes list by calling Provider Services at (800) 947-9627 or (608) 221-9883.

Information Regarding Medicaid HMOs

This *Wisconsin Medicaid and BadgerCare Update* contains Medicaid fee-for-service policy and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care policy, contact the appropriate managed care organization. Wisconsin Medicaid HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at dhfs.wisconsin.gov/medicaid/.

PHC 1250