Wisconsin Medicaid and BadgerCare Information for Providers

To:

All Providers HMOs and Other Managed Care Programs

Changes to Forward Cards

Beginning in spring 2006, there will be minor changes made to newly issued Forward cards. The Forward card is the standard identification card issued to recipients who are eligible for Wisconsin Medicaid and BadgerCare.

The 16-digit number on the front of the card will be in a different font and will no longer be raised.

Wisconsin Medicaid is not re-issuing Forward cards to all recipients. The changes will appear only on Forward cards being issued to newly eligible recipients or to recipients who have requested a replacement card.



The changes to the Forward card that are reported in this *Wisconsin Medicaid and BadgerCare Update* impact the 16-digit number on the front of the card.

Providers are required to honor or accept both the current version and the newly issued version of the identification card when presented.

Information Regarding Medicaid HMOs

This *Update* contains Medicaid fee-for-service policy and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care policy, contact the appropriate managed care organization. Wisconsin Medicaid HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at *dhfs.wisconsin.gov/medicaid/*.

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