

wisconsin Medicaid update and BadgerCare

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Wisconsin Medicaid and BadgerCare Information for Providers

To:

All Providers
HMOs and Other
Managed Care
Programs

All-Provider Handbook Revised

The Division of Health Care Financing has revised the All-Provider Handbook. This handbook is a guide to Wisconsin Medicaid for all Medicaid-certified providers. Providers should maintain and refer to this handbook in conjunction with their service-specific publications.

The revised version completely replaces the previous version published in June 2000, all-provider *Wisconsin Medicaid and BadgerCare Updates* published before August 2005, and the Medicaid Managed Care Guide. Providers are reminded to retain all of their service-specific publications as the revised All-Provider Handbook does *not* replace those.

The revised handbook consists of the following sections:

- Certification and Ongoing Responsibilities.
- Claims Information.
- Coordination of Benefits.
- Covered and Noncovered Services.
- Informational Resources.
- Managed Care.
- Prior Authorization.
- Recipient Eligibility.

Obtaining the Handbook

As of October 2005, providers may access the revised handbook on the Medicaid Web site at dhfs.wisconsin.gov/medicaid/.

In addition, all Medicaid-certified providers will receive the All-Provider Handbook on CD. Some providers will receive the handbook in October 2005. Other providers will receive the All-Provider Handbook when they receive their service-specific handbooks in the next several months.

Providers of the following services will receive their service-specific handbook and the All-Provider Handbook on the same CD:

- Home health.
- Hospice.
- Mental health and substance abuse.
- Nurses in independent practice.
- Physician.

Providers may also call Provider Services at (800) 947-9627 or (608) 221-9883 to request a paper copy.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at dhfs.wisconsin.gov/medicaid/.

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