

To:
Medical Equipment
Vendors
Nurses in
Independent
Practice
Specialized
Medical Vehicle
Providers
HMOs and Other
Managed Care
Programs

Providers Will No Longer Routinely Receive Paper Copies of *Wisconsin Medicaid and BadgerCare Updates*

Beginning May 2005, Wisconsin Medicaid will no longer send paper copies of *Wisconsin Medicaid and BadgerCare Updates* to certain provider types on a routine basis. These providers will be required to obtain *Updates* from the Medicaid Web site or by calling Provider Services.

Currently, certain provider types routinely receive paper copies of *Wisconsin Medicaid and BadgerCare Updates*. Beginning May 2005, Wisconsin Medicaid will no longer send paper copies of *Updates* on a routine basis. These providers will be required to obtain full-text versions of *Updates* from the Medicaid Web site or by calling Provider Services.

All providers will continue to receive a paper copy of the *Update Summary*. As a reminder, the *Update Summary* contains an overview of all-provider and service-specific *Updates* published during a particular month and instructions on how to obtain full-text versions of each.

Obtaining *Wisconsin Medicaid and BadgerCare Updates* from the Internet

Providers may obtain *Updates* through the Internet from the Provider section of the

Medicaid Web site. Providers may follow these steps to obtain *Updates*:

- Go to the Medicaid Web site at dhfs.wisconsin.gov/medicaid/.
- Select “Providers” from the Main Menu.
- Choose “*Updates*” from the “Provider Publications and Forms” section or from the sidebar.
- Providers may then choose to view *Updates* by service-specific provider type, by month, or by year.

Providers may also type in the Web address listed on the *Update Summary* that directly links providers to a list of each month’s *Updates*. Providers may print specific *Updates* to keep on paper as well as navigate to other Medicaid information available on the Web site.

Obtaining *Wisconsin Medicaid and BadgerCare Updates* from Provider Services

Providers without Internet access may call Provider Services at (800) 947-9627 or (608) 221-9883 for a copy of an *Update*. To expedite the call, correspondents will ask providers for the *Update* number and Web address listed at the end of the summary. Providers should allow seven to 10 business days for delivery of full-text *Updates* on paper.

Information Regarding Medicaid HMOs

This *Update* contains Medicaid fee-for-service policy and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care policy, contact the appropriate managed care organization. Wisconsin Medicaid HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at dhfs.wisconsin.gov/medicaid/.

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