

# Wisconsin Medicaid update and BadgerCare

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Wisconsin Medicaid and BadgerCare Information for Providers

To:  
All Providers,  
Except Dentists  
HMOs and Other  
Managed Care  
Programs

## Training for New and Current Users of Provider Electronic Solutions (PES) Software Offered in September and October

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at [dhfs.wisconsin.gov/medicaid/](http://dhfs.wisconsin.gov/medicaid/).

PHC 1250

Wisconsin Medicaid is conducting training for new and current users of Provider Electronic Solutions (PES) software in September and October.

### Provider Electronic Solutions Software Training

Wisconsin Medicaid is offering Provider Electronic Solutions (PES) software training for new PES users. Providers who already use PES software, but would like a refresher, are also invited to attend. The training will cover how Wisconsin Medicaid providers and electronic billing vendors can submit Health Insurance Portability and Accountability Act of 1996 (HIPAA)-compliant electronic claims and adjustments to Wisconsin Medicaid using PES software. This includes the 837 Health Care Claim: Professional and the 837 Health Care Claim: Institutional. (Training on the use of PES software with the 837 Health Care Claim: Dental was included as part of the dental billing workshops offered last fall.)

Refer to the Attachment of this *Wisconsin Medicaid and BadgerCare Update* for the upcoming PES training schedule.

For more information about PES software, refer to the September 2003 *Update* (2003-145), titled "Free HIPAA-compliant claims submission software is available."

### Registration

Though no fee is required, providers who wish to attend this training must register. To register, go to the Medicaid Web site at [dhfs.wisconsin.gov/medicaid/](http://dhfs.wisconsin.gov/medicaid/) or call Provider Services at (800) 947-9627 or (608) 221-9883.

### Information Regarding Medicaid HMOs

This *Update* contains Medicaid fee-for-service information and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care information, contact the appropriate managed care organization. Wisconsin Medicaid HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

# ATTACHMENT

## Provider Electronic Solutions Software Training Schedule

The following table lists the locations, dates, and times for the training sessions for new and current Provider Electronic Solutions (PES) software users. Lunch is not included as a part of these training sessions.

| Location   | Date         | Time   |
|--|--------------|--|
| The Plaza<br>1202 W Clairemont Ave<br><b>Eau Claire</b> WI 54701<br>(715) 834-3181           | September 28 | <b>Morning Session</b><br>837 Health Care Claim: Professional (837P)<br>for providers who submit claims using the CMS 1500 claim form<br>Check in — 8:00 a.m. to 8:30 a.m.<br>Training — 8:30 a.m. to 11:30 a.m. |
|  |              | <b>Afternoon Session</b><br>837 Health Care Claim: Institutional (837I)<br>for providers who submit claims using the UB-92 claim form<br>Check in — 12:30 p.m. to 1:00 p.m.<br>Training — 1:00 p.m. to 3:00 p.m. |
|  | September 29 | <b>All-Day Session — Nursing Homes Only</b><br>837P for professional services and<br>837I for nursing home and outpatient services<br>Check in — 8:30 a.m. to 9:00 a.m.<br>Training — 9:00 a.m. to 3:00 p.m.     |
| Radisson Hotel Pewaukee<br>N14 W24140 Tower Pl<br><b>Pewaukee</b> WI 53072<br>(262) 506-6300 | October 4    | <b>Morning Session</b><br>837P for providers who submit claims using the CMS 1500 claim form<br>Check in — 8:00 a.m. to 8:30 a.m.<br>Training — 8:30 a.m. to 11:30 a.m.  |
|  |              | <b>Afternoon Session</b><br>837I for providers who submit claims using the UB-92 claim form<br>Check in — 12:30 p.m. to 1:00 p.m.<br>Training — 1:00 p.m. to 3:00 p.m.   |
|  | October 5    | <b>All-Day Session — Nursing Homes Only</b><br>837P for professional services and<br>837I for nursing home and outpatient services<br>Check in — 8:30 a.m. to 9:00 a.m.<br>Training — 9:00 a.m. to 3:00 p.m.     |
| Holiday Inn — East<br>3841 E Washington Ave<br><b>Madison</b> WI 53704<br>(608) 244-2481     | October 6    | <b>Morning Session</b><br>837P for providers who submit claims using the CMS 1500 claim form<br>Check in — 8:00 a.m. to 8:30 a.m.<br>Training — 8:30 a.m. to 11:30 a.m.  |
|  |              | <b>Afternoon Session</b><br>837I for providers who submit claims using the UB-92 claim form<br>Check in — 12:30 p.m. to 1:00 p.m.<br>Training — 1:00 p.m. to 3:00 p.m.   |
|  | October 7    | <b>All-Day Session — Nursing Homes Only</b><br>837P for professional services and<br>837I for nursing home and outpatient services<br>Check in — 8:30 a.m. to 9:00 a.m.<br>Training — 9:00 a.m. to 3:00 p.m.     |

| Location  | Date       | Time  |
|---|------------|---|
| Holiday Inn<br>150 Nicolet Rd<br><b>Appleton</b> WI 54914<br>(920) 735-9955 | October 12 | <b>Morning Session</b><br>837P for providers who submit claims using the CMS 1500 claim form<br>Check in — 8:00 a.m. to 8:30 a.m.<br>Training — 8:30 a.m. to 11:30 a.m.   |
|   |            | <b>Afternoon Session</b><br>837I for providers who submit claims using the UB-92 claim form<br>Check in — 12:30 p.m. to 1:00 p.m.<br>Training — 1:00 p.m. to 3:00 p.m.  |
|   | October 13 | <b>All-Day Session — <i>Nursing Homes Only</i></b><br>837P for professional services and<br>837I for nursing home and outpatient services<br>Check in — 8:30 a.m. to 9:00 a.m.<br>Training — 9:00 a.m. to 3:00 p.m. |