

Wisconsin Medicaid and BadgerCare update

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Wisconsin Medicaid and BadgerCare Information for Providers

- To:
- County Birth to 3 Programs
 - Federally Qualified Health Centers
 - Home Health Agencies
 - Individual Medical Supply Providers
 - Medical Equipment Vendors
 - Nurse Practitioners
 - Nursing Homes
 - Occupational Therapists
 - Opticians
 - Optometrists
 - Outpatient Hospital Providers
 - Personal Care Agencies
 - Pharmacies
 - Physical Therapists
 - Physician Clinics
 - Physicians
 - Rehabilitation Agencies
 - Rural Health Clinics
 - Speech and Hearing Clinics
 - Speech-Language Pathologists
 - Therapy Groups
 - HMOs and Other Managed Care Programs

Prior Authorization Request Submission Available Soon on the Web

In the summer of 2004, Wisconsin Medicaid will begin accepting prior authorization (PA) requests via the Medicaid Web site for selected services. Trainings on how to submit PA requests on the Web site are scheduled for July 2004. Submitting PA requests on the Web site is intended to reduce the number of requests returned to providers and move Wisconsin Medicaid toward federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) compliance regarding 278 Health Care Services Review — Request for Response transactions.

Selected Services Able to Submit Prior Authorization Requests Via the Web

In the summer of 2004, Wisconsin Medicaid will begin accepting prior authorization (PA) requests via the Wisconsin Medicaid Web site for selected services. Prior authorization for the following services may be submitted via the Medicaid Web site.

Service	Prior Authorization Attachment
Durable medical equipment (DME) — orthotics	Prior Authorization/Durable Medical Equipment Attachment (PA/DMEA)
DME — oxygen	PA/DMEA
DME — wheelchairs	PA/DMEA
Disposable medical supplies (DMS)	PA/DMEA
Physician	Prior Authorization Physician Attachment (PA/PA)
Therapy — Birth to 3 Program	Prior Authorization/Birth to 3 Therapy Attachment (PA/B3)
Therapy — spell of illness	Prior Authorization/Spell of Illness Attachment (PA/SOIA)
Vision	Prior Authorization/Vision Attachment (PA/VA)

Submitting PA requests on the Web is intended to reduce the number of returned requests and move Wisconsin Medicaid toward federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) compliance regarding 278 Health Care Services Review — Request for Response transactions.

Submitting PA requests on the Web will be expanded to additional services in the future, as practical.

Future Free Trainings and Publications

In July 2004, Wisconsin Medicaid will offer providers free training on submitting PA requests via the Web. The trainings are scheduled for Eau Claire, Green Bay, Madison, Milwaukee, and Wausau.

Registration for the free trainings will be available on the Medicaid Web site at dhfs.wisconsin.gov/medicaid/ or, for providers without Internet access, by calling Provider Services at (800) 947-9627 or (608) 221-9883. Registration will not be accepted by mail.

Information about registration and training will be posted on the Medicaid Web site in April. Providers should frequently check the Web site for information. Providers without Internet access should call Provider Services for information on trainings.

A future *Wisconsin Medicaid and BadgerCare Update* will give specific information about training dates, times, locations, and will detail service-specific PA request submission instructions.

Note: Providers are not required to submit PA requests via the Web. They may continue to submit PA requests with their current submission method.

Information Regarding Medicaid HMOs

This *Update* contains Medicaid fee-for-service policy and procedures and applies to providers of services to recipients on fee-for-service Medicaid only. For Medicaid HMO or managed care policy and procedures, contact the appropriate managed care organization. Wisconsin Medicaid HMOs are required to provide at least the same benefits as those provided under fee-for-service arrangements.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at dhfs.wisconsin.gov/medicaid/.

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