

To:
All Providers
HMOs and Other
Managed Care
Programs

Veterans' benefits available through the Wisconsin Department of Veterans Affairs

This *Wisconsin Medicaid and BadgerCare Update* outlines the benefits and services available through the Wisconsin Department of Veterans Affairs (WDVA) and how to receive more information about them.

Message for Medicaid providers

In an effort to spread the word about benefits* available to veterans, Wisconsin Medicaid and the Wisconsin Department of Veterans Affairs (WDVA) encourage Medicaid providers to distribute this information to all of their patients who are veterans and their families. This *Wisconsin Medicaid and BadgerCare Update* outlines the benefits and services available through the WDVA and how to receive more information about them.

What kinds of benefits are available?

The WDVA offers an array of benefits and services.

Health care aid grants

Veterans and their families may qualify for health care aid grants. The grants may cover essential medical services, such as hospital and physician charges, eyeglasses or contact lenses, and hearing aids. Grants for dental care are limited to extractions, fillings, dentures, and denture repair. Other dental care may be

covered only if the care is needed due to accidental injury.

Disability Pension (from the U.S. Department of Veterans Affairs)

A qualifying veteran in a nursing home may be eligible to receive a U.S. Department of Veterans Affairs (VA) disability pension. If the benefit is in combination with Medicaid support, the individual may retain \$90 in addition to the normal pension allowance permitted by Wisconsin Medicaid.

Disability pensions may also be paid to veterans in other settings based on care needs in relation to income, including veterans who are living in their own homes or other supported living settings.

Other benefits

Other benefits available through the WDVA include:

- Veterans assistance program.
- Home loans (both primary mortgage and home improvement loans are available).
- Personal loans.
- Tuition and fee reimbursement grants.
- Part-time study grants.
- Retraining grants.
- Subsistence aid grants.

- Wisconsin Veterans Homes at King and Union Grove, Wisconsin.
- State veterans cemeteries.
- Claims service for federal veterans' benefits.

Who is eligible to receive these benefits?

To obtain benefits and services from the WDVA, veterans must meet military service requirements and state residency requirements set by the State Legislature. In 1997, the Legislature extended eligibility for WDVA benefits to Wisconsin veterans who served on active duty for at least two continuous years — regardless of when they served. In some instances, family members of eligible Wisconsin veterans also may obtain WDVA benefits.

Attachments

Attachment 1 of this *Update* is a fact sheet with information that providers may photocopy for their patients. Attachment 2 is a list of county veterans service offices. The county veterans service office provides information and assistance in obtaining state and federal veterans' benefits. They may also answer questions regarding eligibility, the application process, and access to the VA health care system.

More information

More detailed information about state benefits is also available on the WDVA Web site: dva.state.wi.us/. Veterans may also call (800) 947-8387 or (608) 266-1311 or write to the following address for more information:

Wisconsin Department of Veterans Affairs
30 W Mifflin St
PO Box 7843
Madison WI 53707-7843

E-mail: wdvaweb@dva.state.wi.us

* Information about WDVA benefits and services is not all-inclusive and may change without notice.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at dhfs.wisconsin.gov/medicaid/.

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ATTACHMENT 1

Veterans' benefits handout

(Please photocopy the following handout for patients who are veterans and their families.)

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Benefits for Veterans and Their Families

Wisconsin Department of Veterans Affairs

The Wisconsin Department of Veterans Affairs (WDVA) offers an outstanding array of benefits and services.

Who is eligible to receive these benefits?

To obtain benefits and services from the WDVA, veterans must meet military service requirements and state residency requirements set by the State Legislature. In 1997, the Legislature extended eligibility for WDVA benefits to Wisconsin veterans who served on active duty for at least two continuous years — regardless of when they served. In some instances, family members of eligible Wisconsin veterans also may obtain WDVA benefits.

What kinds of benefits are available?

The following information about WDVA benefits and services is not all-inclusive and may change without notice.

Health care aid grants

Veterans and their families may qualify for a health care aid grant. Essential medical services, such as hospital and physician charges, eyeglasses or contact lenses, and hearing aids may qualify for payment. Payment for dental care is limited to extractions, fillings, dentures, and denture repair. Other dental care may be paid only if it is needed due to accidental injury.

Maternity expenses are usually not covered except for emergency treatment for the mother and child. However, there are exceptions for:

- Veterans who recently separated from the military and have no health-care coverage or civilian medical insurance.

- Students who might be forced to drop out of school because of medical expenses.

The maximum grant is \$5,000 per person, per 12-month period. Health care providers must accept as full payment the amount of the grant, plus any available health insurance, and whatever the applicant can pay. Emergency health care that has already been provided must have occurred within 90 days before the date WDVA received the application. Applicants may request a certificate of entitlement for future care.

WDVA must count all available financial resources including savings, checking accounts, stocks, bonds, and individual retirement accounts. Applicants may not receive grants to the extent that they can repay a WDVA loan. The applicant will also be directed to apply for benefits from other agencies, including the U.S. Department of Veterans Affairs (VA).

Veterans Affairs Disability Pension

A qualifying veteran in a nursing home may be eligible to receive a disability pension from the VA. If the benefit is in combination with Medicaid support, the individual may retain \$90 in addition to the normal pension allowance permitted by Wisconsin Medicaid.

Disability pensions may also be paid to veterans in other settings based on care needs in relation to income, including veterans who are living in their own home or other supported living settings.

Other benefits

Other benefits available through the WDVA include:

- Personal loans — Veterans may borrow up to \$25,000 at low interest rates with up to 10 years to repay.

- Veterans assistance program — Veterans who are homeless or at risk of becoming homeless may receive the services they need to obtain steady jobs and affordable housing.
 - Retraining grants — Recently unemployed or underemployed veterans may receive up to \$3,000 per year if they have a financial need while being retrained for employment.
 - Subsistence aid grants — Veterans and their families may qualify for a grant that provides temporary, emergency financial aid when there is a loss of income because of illness, disability, or death.
 - Home loans — Low interest rate loans to buy or build a home that will be their principal residence. Home improvement loans are also available.
 - Wisconsin Veterans Homes at King and Union Grove, Wisconsin — Veterans and their spouses may receive skilled nursing care at the King Home, located on Rainbow Lake near Waupaca. It is one of the most modern nursing homes in the state.
- The newly opened veterans home at Union Grove provides community-based residential facilities for veterans and their spouses.
- Tuition and fee reimbursement grants — Veterans who were discharged from active duty no more than 10 years ago may be reimbursed for up to 100% of their tuition and fees for undergraduate courses completed at most schools in Wisconsin.
 - Part-time study grants — Veterans may be reimbursed for up to 100% of tuition and fees after successfully completing part-time classroom or correspondence courses at most Wisconsin schools.
 - State veterans cemeteries — Veterans, their spouses, and family members may be buried at state veterans cemeteries, operated by WDVA.
 - Claims service for federal veterans' benefits — The WDVA Claims Bureau advises and assists veterans and their dependents in obtaining federal veterans benefits from the Veterans Administration. The service is free, and appointments can be made through a county veterans service office. The Claims Bureau can assist in obtaining a disability pension for a qualifying veteran in a nursing home.

More information

Your county veterans service office may answer eligibility questions and help with the application process.

More detailed information about state benefits is also available on the WDVA Web site: dva.state.wi.us/. Veterans may also call (800) 947-8387 or (608) 266-1311 or write to the following address for more information:

Wisconsin Department of Veterans Affairs
30 W Mifflin St
PO Box 7843
Madison WI 53707-7843

ATTACHMENT 2

County veterans service offices

(A list of county veterans service offices is located on the following pages.)

County veterans service offices

The county veterans service office (CVSO) provides information and assistance in obtaining state and federal veterans' benefits. The CVSO may answer questions regarding eligibility, the application process, and access to the U.S. Department of Veterans Affairs health care system. This list is periodically revised. Refer to the Wisconsin Department of Veterans Affairs Web site at dva.state.wi.us/ for a current listing

ADAMS

PO Box 474
Friendship WI 53934
(608) 339-4221 FAX (608) 339-4585

ASHLAND

Courthouse
201 W Main St Rm 108
Ashland WI 54806
(715) 682-7011 FAX (715) 682-7931

BARRON

418 E Lasalle Ave
Barron WI 54812
(715) 537-6290 FAX (715) 537-6237

BAYFIELD

County Courthouse Annex
PO Box 367
117 E 6th St
Washburn WI 54891
(715) 373-6137 FAX (715) 373-6183

BROWN

305 E Walnut Rm 102
PO Box 23600
Green Bay WI 54305-3600
(920) 448-4450 FAX (920) 448-4322

BUFFALO

Courthouse
PO Box 492
407 S 2nd St
Alma WI 54610
(608) 685-6219 FAX (608) 685-6242

BURNETT

7410 County Rd K #128
Siren WI 54872
(715) 349-2179 FAX (715) 349-2102

CALUMET

Courthouse
206 Court St
Chilton WI 53014-1198
(920) 849-1452 FAX (920) 849-1469

CHIPPEWA

Courthouse
711 N Bridge St
Chippewa Falls WI 54729
(715) 726-7990 FAX (715) 726-7987

CLARK

Courthouse
517 Court St Rm 304
Neillsville WI 54456-1971
(715) 743-5160 FAX (715) 743-5154

COLUMBIA

County Admin Bldg
400 Dewitt St
PO Box 232
Portage WI 53901-0232
(608) 742-9618 FAX (608) 742-9602

CRAWFORD

Satter Bldg Annex
429 S Prairie St
Prairie du Chien WI 53821
(608) 326-0204 FAX (608) 326-0292

DANE

1919 Alliant Energy Center Way
Madison WI 53713
(608) 266-4158 FAX (608) 266-4156

DODGE

127 E Oak St
Juneau WI 53039
(920) 386-3798 FAX (920) 386-3271

DOOR

Courthouse Rm 340A
PO Box 0670
Sturgeon Bay WI 54235-0670
(920) 746-2225 FAX (920) 746-2330

DOUGLAS

Courthouse
1313 Belknap St
Superior WI 54880
(715) 395-1331 FAX (715) 395-1373

DUNN

Government Center
800 Wilson Ave
Menomonie WI 54751
(715) 232-1646 FAX (715) 232-1324

EAU CLAIRE

Courthouse
721 Oxford Ave Rm 1410
Eau Claire WI 54703-5490
(715) 839-4744 FAX (715) 839-6238

FLORENCE

1879 N Lake Rd
Florence WI 54121
(715) 696-6770 FAX (715) 696-6771

FOND DU LAC

50 N Portland St
Fond du Lac WI 54935
(920) 929-3117 FAX (920) 929-7079

FOREST

Courthouse
200 E Madison St
Crandon WI 54520
(715) 478-3722 FAX (715) 478-5175

GRANT

111 S Jefferson #142
Lancaster WI 53813-1666
(608) 723-2756 FAX (608) 723-4048

GREEN

Courthouse
1016 16th Ave
Monroe WI 53566-1703
(608) 328-9415 FAX (608) 328-9414

GREEN LAKE

Veterans Service Office
PO Box 588
500 Lake Steel St
Green Lake WI 54941-3188
(920) 294-4123 FAX (920) 294-4139

IOWA

Courthouse
222 N Iowa St
Dodgeville WI 53533
(608) 935-0392 FAX (608) 935-3024

IRON

Courthouse
300 Taconite St
Hurley WI 54534
(715) 561-2190 FAX (715) 561-5609

JACKSON

Courthouse
307 Main St
Black River Falls WI 54615
(715) 284-0225 FAX (715) 284-0223

JEFFERSON

Courthouse
320 S Main St
Jefferson WI 53549
(920) 674-7240 FAX (920) 674-9123

JUNEAU

211 Hickory St Rm 201
Mauston WI 53948
(608) 847-9385 FAX (608) 847-9417

KENOSHA

Veterans Service Office
8600 Sheridan Rd Ste 700
Kenosha WI 53143-6516
(262) 605-6690 FAX (262) 605-6695

KEWAUNEE

Courthouse
613 Dodge St
Kewaunee WI 54216
(920) 388-7198 FAX (920) 388-7139

LA CROSSE

Admin Center
400 4th St N Rm 204
LaCrosse WI 54601-3228
(608) 785-9719 FAX (608) 785-9718

LAFAYETTE

Courthouse
626 Main St
Darlington WI 53530
(608) 776-4886 FAX (608) 776-4873

LANGLADE

1225 Langlade Rd
Antigo WI 54409-2795
(715) 627-6248 FAX (715) 627-6240

LINCOLN

Courthouse Annex
1106 E 8th St
Merrill WI 54452-1100
(715) 536-0325 FAX (715) 536-0369

MANITOWOC

County Admin Bldg
1110 S 9th St
Manitowoc WI 54220-5374
(920) 683-4055, (920) 683-4056
FAX (920) 683-4499
TTY (920) 683-5168

MARATHON

212 River Dr Ste 1
Wausau WI 54403
(715) 261-1141 FAX (715) 261-1146

MARINETTE

Veterans Service Office
1926 Hall Ave
Marinette WI 54143-1717
(715) 732-7650 FAX (715) 732-7447

MARQUETTE

Courthouse
PO Box 214
77 W Park St
Montello WI 53949
(608) 297-9136 Ex 258
FAX (608) 297-7606

MENOMINEE

Courthouse
PO Box 279
W3228 Wolf River Dr
Keshena WI 54135-0279
(715) 799-3729 FAX (715) 799-4957

MILWAUKEE

901 N 9th Rm G5
Milwaukee WI 53233
(414) 278-4054 FAX (414) 223-1923

MONROE

14345 Co Hwy B Rm 2
Sparta WI 54656-4509
(608) 269-8726 FAX (608) 269-8893

OCONTO

Courthouse
301 Washington St
Oconto WI 54153-1621
(920) 834-6817 FAX (920) 834-6805

ONEIDA

Courthouse
PO Box 400
1 Oneida Ave
Rhineland WI 54501
(715) 369-6127 FAX (715) 369-6267

ONEIDA NATION

PO Box 365
Oneida WI 54155
(920) 405-4488 FAX (920) 405-4490

OUTAGAMIE

410 S Walnut St
Appleton WI 54911
(920) 832-5697 FAX (920) 832-2473

OZAUKEE

Veterans Service Office
County Justice Center Rm 232
PO Box 994
Port Washington WI 53074-0994
(262)284-8326 FAX (262) 284-8333

PEPIN

PO Box 39
740 7th Ave W
Durand WI 54736-0039
(715) 672-8887 FAX (715) 672-8753

PIERCE

412 W Kinne St
Ellsworth WI 54011
(715) 273-3531 Ex 462 & 463
FAX (715) 273-3210

POLK

Veterans Service Office
100 Polk County Plz Ste 70
Balsam Lake WI 54810
(715) 485-9243 Ex 243
FAX (715) 485-9246

PORTAGE

City County Bldg
1516 Church St
Stevens Point WI 54481-3598
(715) 346-1310 FAX (715) 346-1486

PRICE

Courthouse
126 Cherry St
Phillips WI 54555
(715) 339-2545 FAX (715) 339-5116

RACINE

Veterans Services
WFDC 3 North
1717 Taylor Ave
Racine WI 53404-9996
(262) 638-6702 FAX (262) 638-7052

RICHLAND

Courthouse
181 W Seminary
Richland Center WI 53581
(608) 647-6101 FAX (608) 647-6134

ROCK

Veterans Service Bldg
201 Short St
Beloit WI 53511-6331
(608) 363-6280

Courthouse

51 S Main
Janesville WI 53545
(608) 757-5552 FAX (608) 757-5604

RUSK

Courthouse
311 Miner Ave E Ste C230
Ladysmith WI 54848
(715) 532-2299 FAX (715) 532-2126

ST. CROIX

County Government Ctr
1101 Carmichael Rd
Hudson WI 54016
(715) 386-4757 FAX (715) 386-4756

SAUK

Sauk County West Square
505 Broadway Rm 205
Baraboo WI 53913
(608) 355-3260 FAX (608) 355-3263

SAWYER

Courthouse
PO Box 717
10610 Main St
Hayward WI 54843
(715) 634-2770 FAX (715) 638-3213

SHAWANO

Courthouse
311 N Main St Rm 103
Shawano WI 54166
(715) 526-9183 FAX (715) 526-4622

SHEBOYGAN

Courthouse
615 N 6th St
Sheboygan WI 53081-4692
(920) 459-3053 FAX (920) 459-3055

TAYLOR

224 S 2nd St (140)
Medford WI 54451-1899
(715) 748-1488 FAX (715) 748-1415

TREMPEALEAU

Courthouse
PO Box 67
36245 Main St
Whitehall WI 54773
(715) 538-2311 Ex 217
FAX (715) 538-2148

VERNON

County Office Bldg
E7410 Co Hwy BB Ste 225
Viroqua WI 54665-6128
(608) 637-5274 FAX (608) 637-5512

VILAS

Courthouse
330 Court St
Eagle River WI 54521
(715) 479-3629 FAX (715) 479-3778

WALWORTH

Courthouse
PO Box 1001
100 W Walworth
Elkhorn WI 53121
(262) 741-4222 FAX (262) 741-4386

WASHBURN

850 W Beaverbrook Ave Ste 2
Spoooner WI 54801
(715) 635-4470 FAX (715) 635-4471

WASHINGTON

Courthouse
PO Box 1986
432 E Washington St
West Bend WI 53095
(262) 335-4457 FAX (262) 335-6882

WAUKESHA

Human Services Center
500 Riverview Ave Rm G138
Waukesha WI 53188-3680
(262) 548-7732 FAX (262) 896-8588

WAUPACA

Courthouse
811 Harding St
Waupaca WI 54981
(715) 258-6475 FAX (715) 258-6266

WAUSHARA

PO Box 159
230 W Park St
Wautoma WI 54982
(920) 787-0446 Ex 243
FAX (920) 787-0423

WINNEBAGO

Department of Veterans Services
504 Algoma Blvd
Oshkosh WI 54901-4704
(920) 236-4898 FAX (920) 303-3030

Neenah-Menasha Office
211 N Commercial St
Neenah WI 54956
(920) 729-4820 FAX (920) 720-3625

WOOD

Marshfield Branch Office
630 S Central Ave #322
Marshfield WI 54449-4196
(715) 384-3773 FAX (715) 389-1285

Courthouse
PO Box 8095
400 Market St
Wisconsin Rapids WI 54495-8095
(715) 421-8420 FAX (715) 421-8808